



SKYTECH
GLOBAL LTD.

www.skytech.com.bd

**TAKING CUSTOMER
SATISFACTION
BEYOND LIMITS**



01

Headquarter (22,000 sqft)

Natore Tower (5th, 12th & 13th Floor), Plot no 32D & E,
Road 2, Sector 3, Uttara, Dhaka- 1230, Bangladesh

02

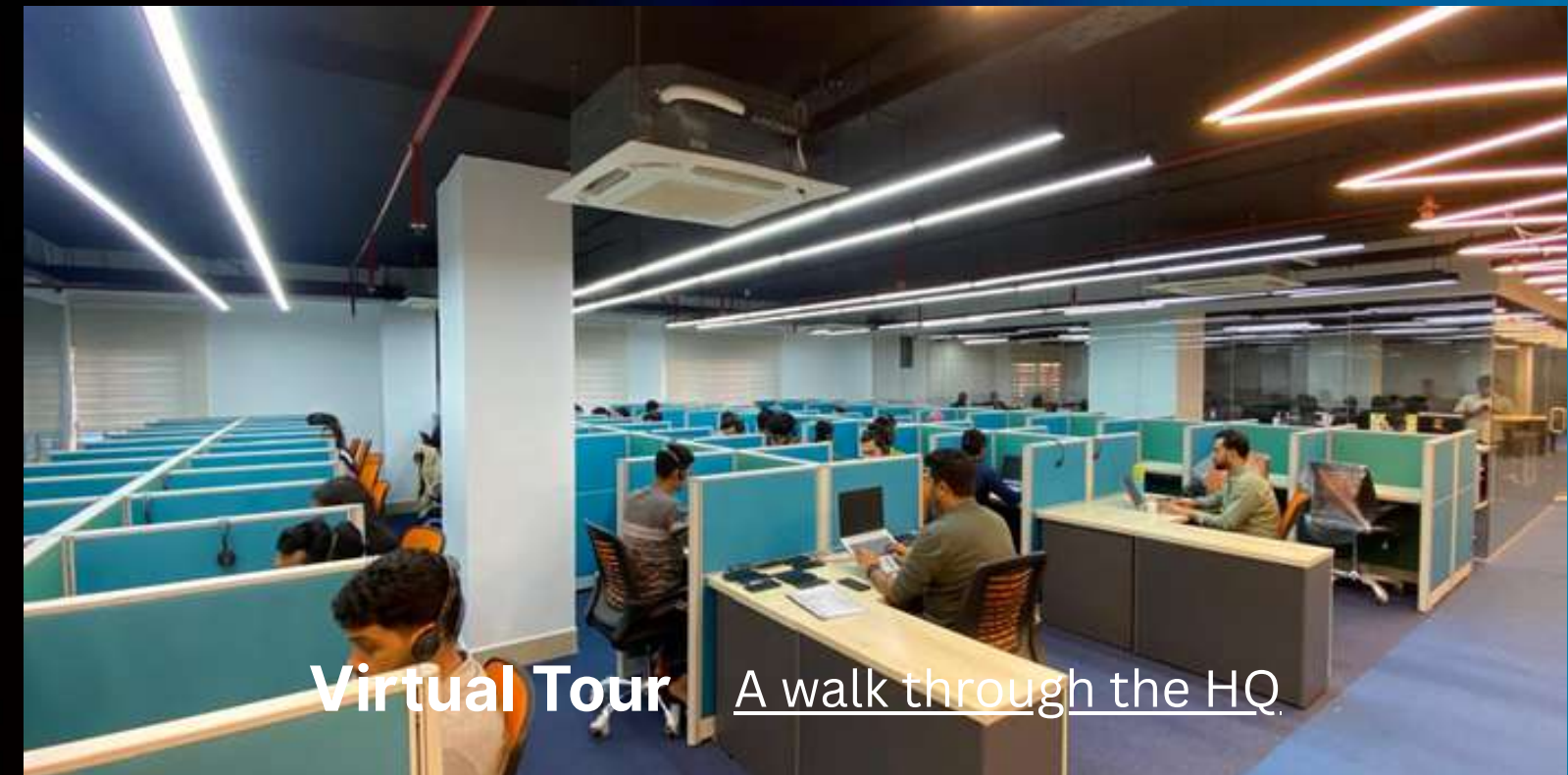
Another Service Delivery Center (7,000 sqft)

Fattah Plaza, 8th & 9th Floor, Green Road,
Panthapath Mor, Dhaka – 1205

03

USA Office

13151 Emily Rd Suite 109, Dallas,
TX 75240, United States



Virtual Tour A walk through the HQ.

📍 Uttara, Dhaka



📍 Dallas, USA



📍 Panthopoth, Dhaka

About SkyTech Global Ltd.



Since 2013



1000+ Core Team Members



Highly qualified Resource



900+ Clients Served



120+ Active Clients



150M+ customer interactions per year



Concurrent Capacity
550 Agents



USA, Europe, Canada,
BD, China, Australia etc.

Our Certifications & Memberships



Our Core Services

BPM Services:

- Call Center Services & Solution
 - Voice (Inbound & Outbound)
 - Non-voice (Email, Chat, Social Media, Ticketing)
- Telemarketing & Sales
- Back Office Support

Our other IT & ITES Services:

- Software Development
- Website Design & Development
- Digital Marketing
- Graphic Design
- Paid Media Advertising
- Cyber Security Solutions
- Network Infrastructure Setup
- Data Center Setup & Maintenance
- Enterprise Systems & Solutions
- IT/ITES & 4IR Related Training Management



Key Industries We're Serving



BUSINESS PROCESS OUTSOURCING (BPO)



BANKING & FINANCE



REAL ESTATE



HVAC (HEATING , VENTILATION & AIR
CONDITIONING)



INFORMATION & COMMUNICATION
TECHNOLOGY



E-COMMERCE



TELECOM



ED-TECH



TRANSPORT INDUSTRY



HEALTHCARE & FITNESS

Unified Data Protection & Compliance Ecosystem



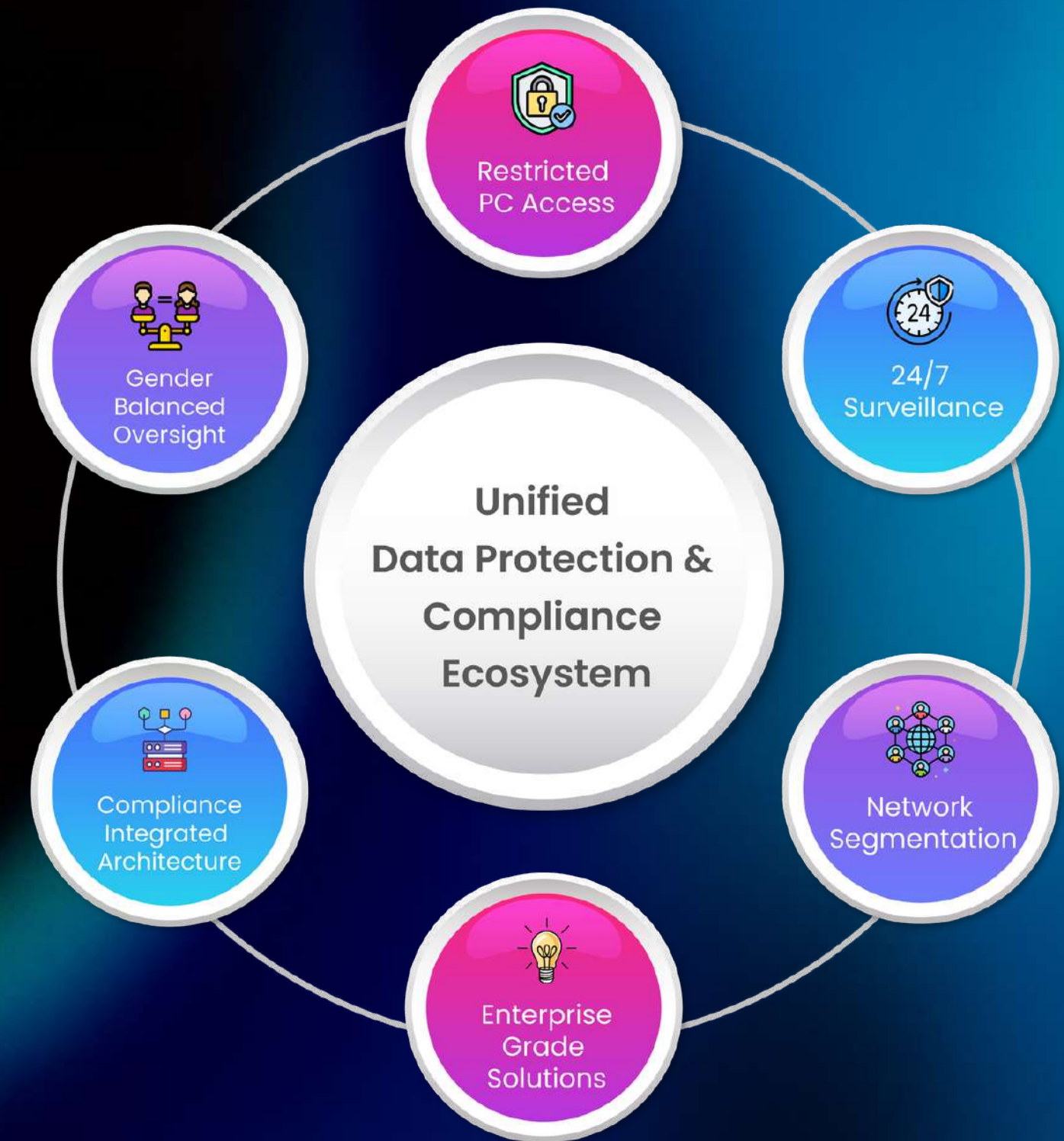
Global Security Standards



Next-Generation Firewalls



Biometric Access Control



Software Development

- Web Application & Mobile App Development
- Custom Software Development & maintenance
- Enterprise Applications
- Software Re-engineering
- Software Testing, WA & Migration
- Database Design & Development
- Data Warehouse & Security

Enterprise Solutions

- Courier and Logistic ERP
- BPO Industry CRM
- Custom Software Development
- Workflow Automation
- Data Organization And Analysis
- Application Integration
- Cloud Solutions Deployment
- Mobile App Development
- Business Intelligence Tools
- Ongoing Support And Maintenance

Cyber Security Solutions

- Vulnerability Assessment and Penetration Testing (VAPT)
- Security Information and Event Management (SIEM)
- Endpoint Detection and Response (EDR)
- Extended Detection and Response (XDR)
- Security operations center (SOC)

Brand we offer:



Our Valued Partners



At a Glance of Core Domestic Clients



Marubeni



100% REFINED STEEL
AKS
TMT 500W & 550W



axentec
by robi axiata

tapmad

10 MINUTE SCHOOL



LARSEN & TOUBRO

City Online



Imperial Jute

...a few more

Some of Our Core Global Clients





SKYTECH
GLOBAL LTD.



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- ✉ contact@skytech.com.bd
- 📍 www.skytech.com.bd
- 🌐 Natore Tower (5th, 12th & 13th Floor), Plot no 32D & E, Road 2, Sector 3, Uttara, Dhaka-1230, Bangladesh

Thank You