



Planex Technologies Ltd.

We Provide Sustainable IT Solutions & Services

About Planex

Planex Technologies Ltd. offers a comprehensive range of IT services, specializing in IT System Integration. Our focus on Cybersecurity, High-Performance Computing, Cloud Services, Cards & Payment, and IT Infrastructure services reflects a commitment to helping clients navigate the challenges of the digital world. We continually reassess the market and adapt to the evolving IT landscape. Regularly engage with clients and stay attuned to their changing needs to maintain a competitive edge in the market.

Spirit of Planex

Our client's success is our success

We consider our success only when our clients are successful. We provide our information technology assistance to our clients so that they can continue to improve and stay in business for a longer period.

Feel nature with care

We will think about the sustainability of the earth in our thoughts and actions. We will focus on the reduce-reuse-recycle method at the time of resource utilization. We will give priority to selecting our partners who care caring about the use of green energy in other words recyclable energy.

Respect each other and add value to an individual's career

On the basis of mutual respect, we will play a role in creating an environment where everyone has the opportunity to express their views and become proficient in their profession.

Follow integrity at the core of everything

We will follow integrity at the core of everything we do in our business endeavors. We will keep our promises, follow the laws of the country, and perform our services on the basis of honesty and fairness.

Our Strategy

Our strategy is to provide information technology assistance to our clients in their business endeavors. We want to do this in a way that allows growing the business continuously and sustainably.

Products & Services



Cisco Collaboration Solutions

We provide Cisco Contact Center, IP Telephony, Video and Web Conferencing Solutions with application integrations and Support.

Cisco CUCM Installation and Integration

Cisco UCCX & UCCE Installation and Integration

Cisco IM & Presence Installation & Configuration

Cisco Social Miner Installation & Configuration

Inbound & Outbound Post-Call Management

Automated IVR Campaign Service

IVR flow development & Customization

Voice IVR-SMS Service

Calabrio Voice Logger Setup & Configuration

Middleware Application Development

CIMS Application Interface Development

Customize Reporting

Customize Dashboard Development

Cisco UCCX & UCCE Maintenance Support (onsite & remote)





Users & Access Security

Due to the global spread of Covid-19, people have been forced to continue working at home for a long time. After the release of the vaccine, people have started going to work in the new normal situation. Although people are still not completely safe from this virus because new variants of it are often heard. According to a survey, still, about 57% of people are working from home at least two days a week.

Since the advent of remote offices, it has become apparent that the devices we use to connect to the Internet have cyber security risks. Not



all users in an office have the same understanding of cyber security. If one's device is somehow cyber-attacked. Other users can also be affected by it.

We provide Check Point's Harmony Security solution by which a user can get ransomware protection, email security, secure remote connection, protection of Office 365 or Google Suit, and mobile phone protection.



Cloud Services

The use of information technology is now much like the use of electricity. If I needed to use two lights, I would be willing to pay as much as I used electricity for two lights. As the electrical appliances in my house increase, so will my electricity consumption. The use of information technology provision has become necessary in all industries but people are not obliged to spend



much initially for digital automation. Cloud providers provide that opportunity which provides easy usage rules to information technology users like using electricity. We have brought the services of Druva for the convenience of our customers. You can easily get cloud services like Enterprise Data backup, Application Data Protection, Data Center Back-up & recovery, Disaster

recovery, Remote office or branch office back-up from us.



Cyber Security Training

Working in security is like playing a thief cop game. No matter how many types of security locks you use to protect your home, you cannot say that your home is secure. You should always work on your protection. If you are responsible for protecting your organization, it is up to you to know

what is happening in the cyber world and how to protect your business from it. But new security risks are born every day in the world, how many things are possible for you to know? We can introduce you to a team of experts from PurpleSynapz who are able to ensure you are trained in this field. The training conducted by these



cyber security experts will help you a lot in securing your organization. With this expert network, you'll stay up-to-date on the latest cybersecurity trends and get actionable tips on how to protect yourself. You can even take their professional services or advisory services for a holistic cyber security approach and practice.



Video Management & Analytic Software

Many people install CCTV cameras in offices, factories, or even in homes for video surveillance. Your organization needs it to provide 24-hour security. Have you ever thought that if a major accident happens, then will you get benefit from watching the video later once the incident is already taken place? Sometimes even it is not possible to identify the attacker even by watching the video. Without good video management software and video analytics software, you can't really get the full benefits out of the cameras. The video management software that camera companies provide you for free or for a nominal fee just doesn't do the analytics you want. For this, you need extremely capable analytics software where you can get alerts before big incidents happen. We provide you with video management and software from Eocortex which will give you analytical benefits.



Cards & Payment

We provide card program management and provides a range of card solutions for various markets, including financial, health care, Fintech, and prepaid. Our offerings include financial payment cards, retail, gift, and prepaid cards, as well as loyalty and membership cards, and health care ID cards.



Our programs are designed to ensuring the highest printing quality, exceptional service, timely delivery and capacity to meet the needs of any size issuer, from small runs to quantities in the millions.

Partners:

