

Company Profile

of



Dhakatech iT Ltd.

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Introduction

HISTORY

Dhakatech is a leading Internet Service provider in Dhaka City. It was formed in 1995 by the name of Dhakatech as Printing & Packaging Company. In 2000 it was start their ISP & IT business. Today Dhakatech iT Ltd. is a leading broadband Internet and Data services company in Dhaka City. It is a market leader in information technology solutions and services.

SCOPE OF WORK

As a BTRC licensed Central Zone ISP, we provide Internet, Data services and solutions to corporate and residential users. We also offer Domain Registration, Web Hosting, Video Conferencing and other IT services and solutions.

VALUES

- Keep it simple! There's no reason why individuals who wish to be involved in the Internet, need to have sophisticated technical knowledge and ability.
- Provide the best technology available! Those who know technology or need the most from it will be suitably impressed with our high-tech equipment.
- Make it affordable, Our packages are almost always Low-cost.
- Complete Customer Satisfaction: we always emphasize on improved performance by consulting and responding to customers business need.
- Reliability: We believe in honesty, integrity and self-respect.

GOALS & OBJECTIVES

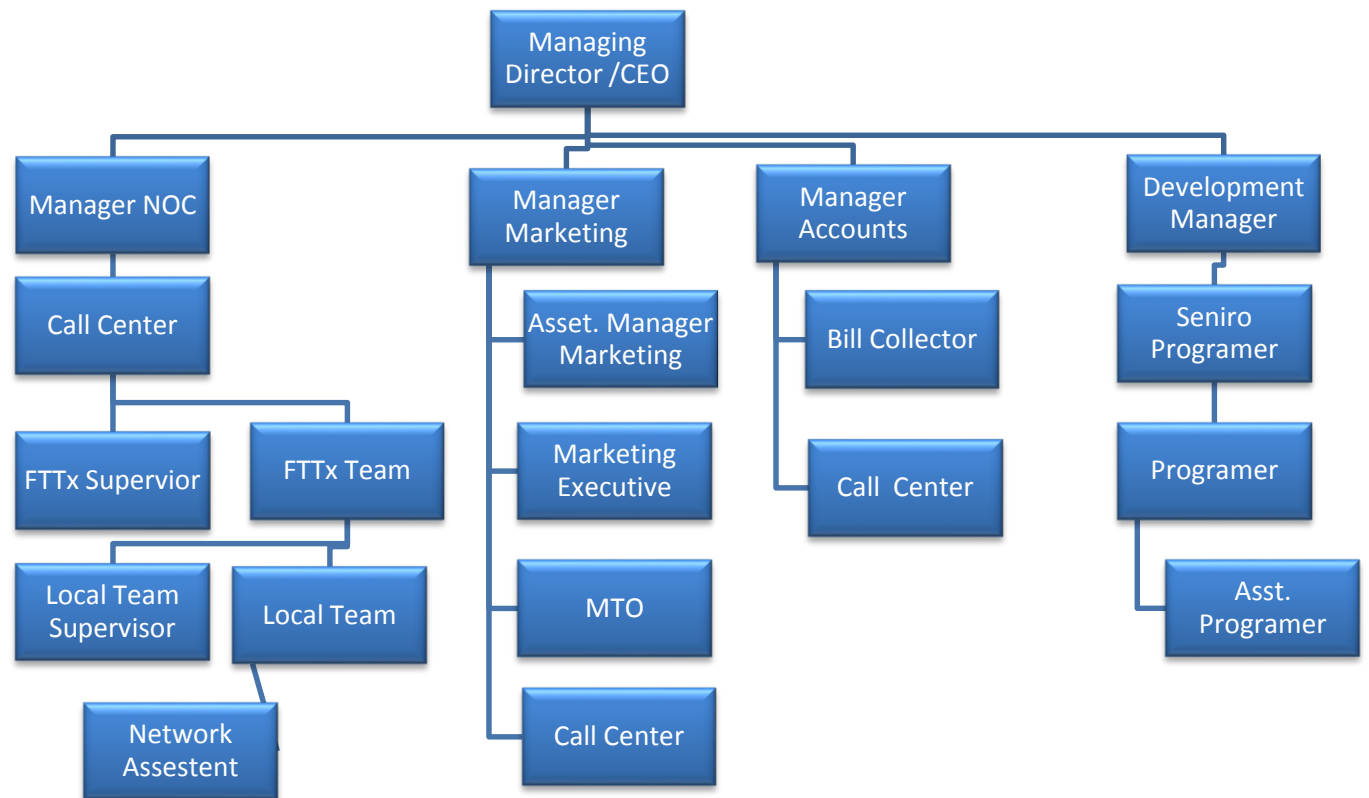
To provide innovative, world class, independent and value added Business & Telecommunications solutions through consulting and integration services that enable clients to improve performance and fulfill their Business needs. To provide secured connectivity to residential users with voice, video and data services.

ABOUT US

Dhakatech iT Ltd. is a private limited company incorporate under Registrar of Joint Stock Companies and Firms (RJSC). Dhakatech iT Ltd. adopts a customer & business driven methodology that boosts productivity and commitment for customers and fellow employees. The company employs more than 150 highly motivated individuals inspired by experienced senior management.

We have been providing a variety of telecom solutions and services to different industries. Our diversified solutions fulfill the various needs of corporations and telecom operators. Each of our solutions has been developed with an eye on increasing operator revenue, enhancing user satisfaction, and providing a real competitive edge to our customers.

Management Team



Company at a Glance

License

Dhakatech iT Ltd. Has the following licenses from BTRC

Central Zone ISP license

Our Mission

To build a area Central Zone Internet access network in Dhaka City using Fiber Optic Cable/wireless transmission equipment complemented by optical Fiber networks. To deliver world class Internet connectivity and quality post-sales support. To build a lasting relationship with our service communities.

TECHNOLOGY

DMP Fiber Optic Network (FTTH)
NLoS Wireless Technology (WiMAX, WCDMA)
Lease Line Circuit Switching (E-1)
Point-to-Point radio link
High capacity Wi-Fi

NUMBER OF Clients

5,000+ (Five Thousand)+

CURRENT INVESTMENT

3.3 million BDT

CUSTOMERS

Fiber: 5000
Long Range Wi-Fi: 25
Point-to-Point: 30+
LAN Setup & Maintenance: 50+
Server Setup & Maintenance: 15+

Vision

Dhakatech iT Ltd. envisions a highly developed intranet within Bangladesh that will be attractive to foreign companies as a low cost location for computer dependant operations presently located in other countries To make best educational resources available to every primary school in Bangladesh by providing free wireless Internet services

Company at a Glance

MEMBERSHIP

Internet Service Providers Association Bangladesh (ISPAB)
APNIC
BDIX
Cyber Café Owners Association of Bangladesh (CCOAB)

VENDOR ALLIANCE

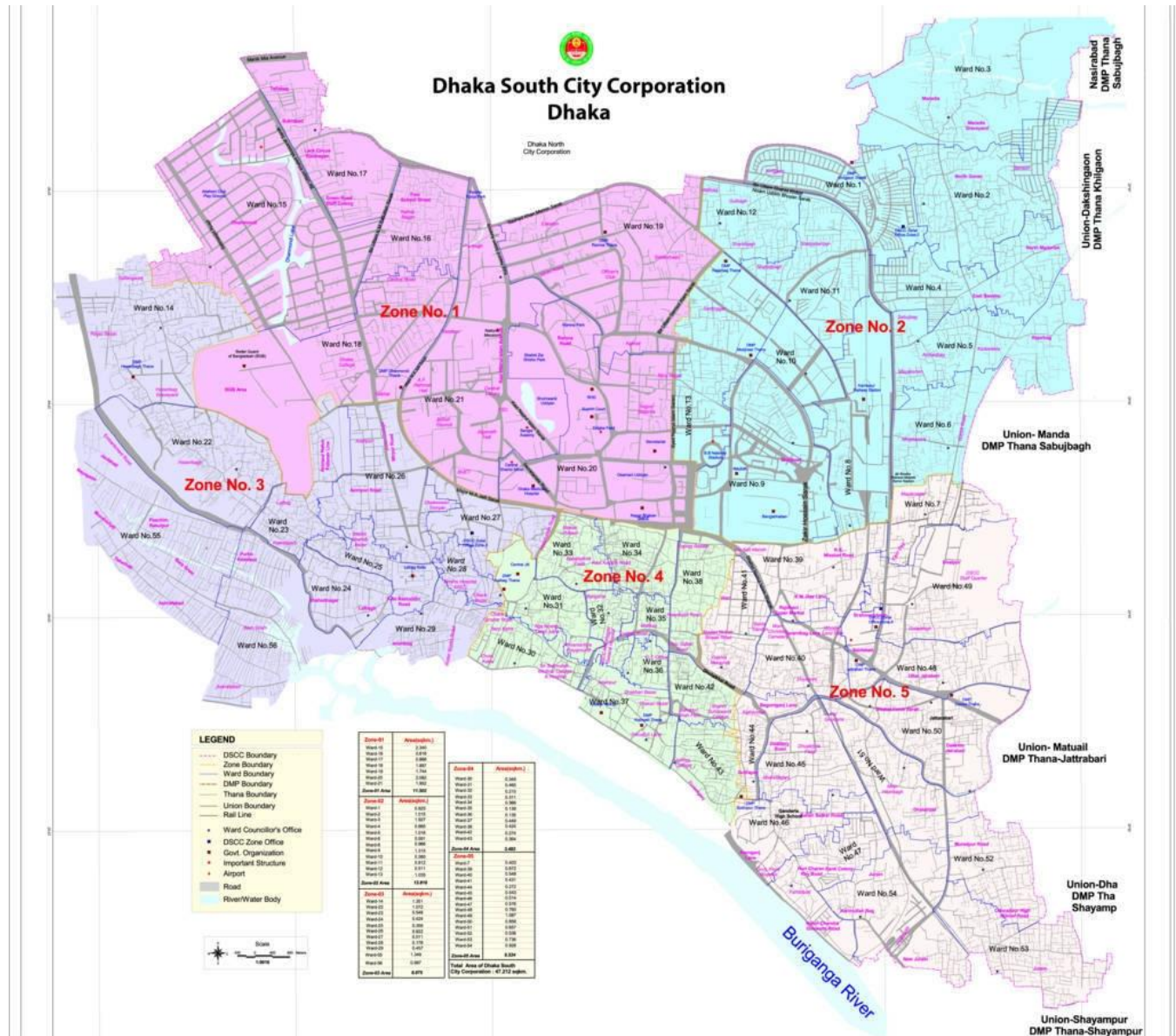
Computer City and Technologies Ltd.
South Bangla Computer Ltd.
BDCOM Technology
Netgear

NOC

Super Micro Server
Dell Server
Cisco ASR 1004 (Core Router)
Cisco (Core Switch)
Huawei
Intel
ET Supermicro (BW Manager)
Cisco (Core Router)
MikroTik (BW Manager)

Coverage Map

Dhakatech iT Ltd. has been providing high performance Fiber Optic broadband services in and around Dhaka since 2000. Using licensed from BTRC. Dhakatech iT Ltd provides both Internet and Intranet connectivity by both underground optical fiber and wireless network all over Dhaka metropolitan area.



Client Base

Dhakatech iT Ltd. is serving more than 5,000 Clients some have corporate clients in various sectors such as Educational Institution, TV channels, Hotels, Textiles, Real Estate, Financial, Pharmaceuticals, Educational Institutes, Software and many more.

A list of a few clients are given below:

- Rupali Bank Ltd. (Mugoltuli Branch)
- Rupali Bank Ltd. (Mukim Katra Branch)
- Sharif Melamine Industries Pvt. Ltd.
- L.R travels
- Ramon Flour Mills
- Bhumika Corporation
- Orient Food Products
- Bangladesh Paduka Prastutkarak Samity
- Agrani Bank (Posta Branch)
- Janata Bank (Posta Branch)
- Shadhin Transport
- Rahmatgonj Sporting Club
- Beacon Ideal Institute
- Blue Polymer and many more....

Why Dhakatech iT Ltd.

Business-quality Internet connectivity

Expertise in configuring corporate networks connecting multiple sites with dedicated bandwidth 24x7 monitoring

Level of service to support mission-critical communications

- Phone Support
- Remote Desktop Support
- Onsite Support
- CRM based Support, Monitoring & Report
- Quality of services (QOS)

Rigorously engineered network helps to eliminate slowdowns

Comprehensive range of options to suit needs:

- Level of access
- Proactive monitoring and notification
- Fault isolation and management.
- Professional Consultancy Services
- Equipment selection, installation, and maintenance.
- Backed by Dhakatech iT Ltd.'s overseas network service expertise

Dhakatech iT Ltd. Business SOLUTIONS

- Internet Access (FON).
- Internet Access (Wireless)
- Video Conferencing Solutions of all World Brands.
- Campus and Enterprise Wi-Fi Solutions.
- CCTV and IP Surveillance Solutions.
- Remote Monitoring System Internet on Demand.
- Audio & Video Broadcast. Online ticket
- Network Management Consultancy & Staffing
- Server Collocation
- Local BW Management WAN Connectivity

Experience Your Internet Performance At High Speed 40G Network:



Now here's a true business-grade Internet access service in Dhaka City that can keep pace with your growing business no matter where you do business. Dhakatech NLoS Internet provide highly reliable, high-speed, Dhakatech connections that give you instant access to the critical business information you need when you need it, where you need it.

The law of physics dictates that many aspects of 40g High Speed Fiber technology are determined by the spectrum used to provide the service. Although the details are complex, the basic rule is that the lower the spectrum used". Dhakatech introduced first ever 40g High Speed broadband Internet in old Dhaka with a guaranteed better performance compared to any other broadband providers.

Reliability at remote sites

Dhakatech iT Ltd. Have cost effective backup for your data applications, quick deployment for temporary or remote locations, disaster recovery response, and mobile workers, as well as consistent network connectivity.

Fast & Flexible

Dhakatech iT Ltd. is fast to install network. Plus, if there is a need for connectivity in a location temporarily or to change locations, you have the flexibility to relocate quickly and easily.

True Redundancy - Emergency Backup:

Dhakatech iT Ltd. have high performance Broadband is an ideal backup solution for mission-critical data. When a fiber outage occurs, you have the added confidence of knowing that you have true redundancy via Dhakatech high performance Fiber Optic network.

Internal BW Management:

Are you experiencing a slow Internet speed even after buying large bandwidth from your provider? Is inappropriate use of your bandwidth having an adverse effect on your business-critical performance? Is it very difficult for you to manage your bandwidth when you have remote users from your branch offices? If your network has any of these problems then Dhakatech Bandwidth Manager will provide a cost effective solution. The system monitors your network traffic, control users and limits bandwidth in whatever manner you specify. The result is an immediate increase in the efficiency of your network together with a reduction in your overall bandwidth uses while allowing business-critical Internet applications to run at full speed.

Remote Viewing & Surveillance Services



View your factory with our secure remote viewing technology from any location like you are in the next room. You can do video conferencing with your floor managers or do a surveillance of your facility from anywhere, even when you are out a foreign country. We specialize in configuring corporate networks connecting multiple sites with dedicated bandwidth. With a post sales technical team that is simply best-in-class.

Dhakatech Security Solution



Our goal is to offer the best sales experience and customer support in the industry. To meet this objective, we have invested heavily in our sales and support system. We provide comprehensive security solutions for all corporate and residential requirements. Henceforth, we have developed strong and lasting relationships with our customers and built a dedicated and professional sales organization.

Something Special for South Dhaka

Dhakatech network covers the South Dhaka City Corporation Coverage from Dhakatech Head office. Our higher-upload-capable Fiber Optic GPON broadband technology is a perfect platform to securely install and monitor your applications.



Catering to Call Centers'

Choose your bandwidth stream yourselves:

At Dhakatech you can choose your routing Stream either from BTCL or Summit Communication.

True Redundancy/ Emergency Switchover

Dhakatech iT Ltd. is an ideal backup solution for mission-critical data. Dhakatech Fiber Optic solution is an attractive plugs-n-play unit and easy to install. When a fiber outage occurs, you have the added confidence of knowing that you have true redundancy via Dhakatech reliable ring fiber backup.

You need control on your internal bandwidth uses

Dhakatech recommends configure a BW manager to the client's existing server and provide a user interface to the authority so that the users access for Internet bandwidth can be controlled and monitored by the client itself. The Bandwidth manager can also help Dhakatech to provide remote support for customers.

Need Technical Support even at night

Keeping business sensitivity in consideration, Dhakatech offers "Night Support" especially for its call center customers. Our technical team is provided with own vehicle and they are allowed to visit any location at any time (even at night) for emergency.

Remote Desktop Support

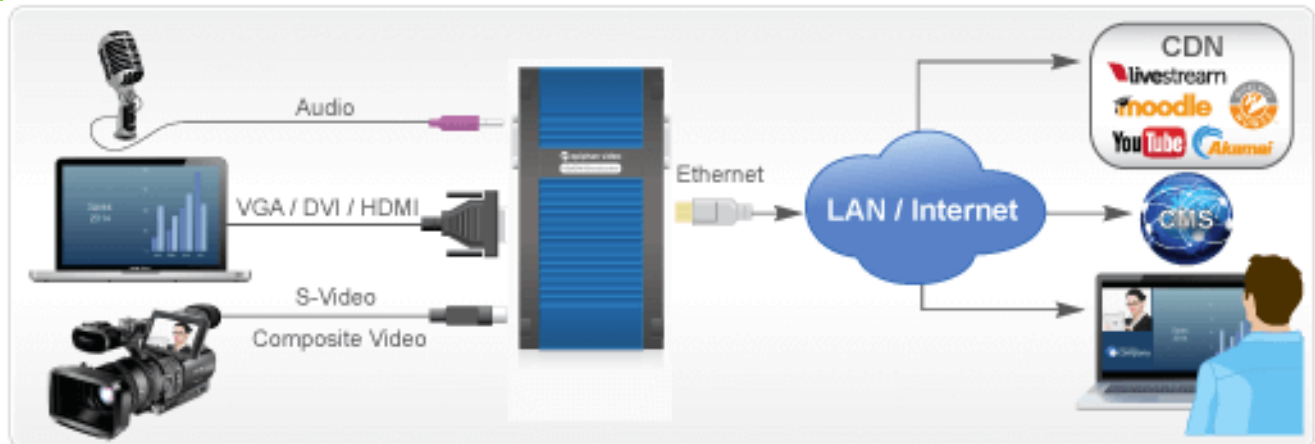
Dhakatech will provide "Remote Desktop Support" from office or employee residences (even at night) to attend client's problems at once by accessing client PC remotely.



Call Center Special

- Onsite Support - Day & Night – 24Hrs
- Remote Desktop Support
24 Hrs
- Application Sensitive
Dedicated Bandwidth
- Burstable Upload

Audio & Video Broadcast



The Challenge:

For Radio or Television live broadcast, time is of essence. When at the spot, you are required to have a network that can be,

- Quickly installed and connected to the main station.
- It should be a plug-and-play architecture.
- Problems must be swiftly resolved.
- Transmission should be of broadcast quality Dhakatech higher-upload-capable Fiber Optic Broadband network enables radio and television channels to establish audio/video communications with main stations from anywhere within our coverage area.

What we can do:

- National or International Seminar Coverage.
- On spot backbone coverage for different public affairs.
- Streaming Live audio & video, which is typically transmitted one-way from the field, requiring high upload speed.

Network Management Service

Dhakatech wants to make the computing experience simpler, more reliable and more productive, while reducing the cost and complexity of network and desktop support. Desktop computing should facilitate productivity, job satisfaction and should not require excessive resources to support. We help end users in maximizing the amount of time actually spent completing their workload and reduce the frustration that is generated by computer “downtime”.

IT AN MANAGEMENT SERVICE

Desktop Management

- Installation
- OS and Application Security and Patch

Management

- Security and Configuration Management
- Application Management

Consulting and Staffing Support Services

- Wired Local Area Networking
- Network Design
- Network Security Management
- Data Protection Services
- WAN & VPN Implementation

On Demand Application Management

- Remote Surveillance
- Remote Desktop
- IP Telephony, IP PBX

SERVER MANAGEMENT SERVICE

Server Support

- Proxy
- Proxy Log Analyzer
- FTP Synchronization
- Raid
- Server Administration Tools

Application Hosting Agreement

- Web Hosting
- Domain Hosting
- Mail server solution
- Clean-mail; hosted anti-spam
- firewall solution
- Mass mailing server solution

Shared Network Storage

Data Protection Services

Outsource Your Networking to the Experts

Help lower TCO

Managing world-class network is a high-maintenance, capital-intensive endeavor fraught with risk. Outsourcing to an industry leader like Dhakatech, can help you cutting your total cost of ownership (TCO).

Reliable network

Dhakatech iT Ltd. network is reliable, highly available, highly secure, and provides speedy fault isolation and restoration.

Freedom to do what you do best

Focus on the core areas of excellence that put your business on the map, while being confident on our support team that is also doing what it does best—around the clock, 365 days a year.

State-of-the-art technology

Staying on top of the technology curve is too expensive and resource-intensive for many businesses. Dhakatech has the people and expertise to efficiently evaluate and incorporate emerging technologies.

Simplification

Manage all of your network assets and security functions from a single platform to reduce the complexity of integrating various technologies into your existing environment.

Reduced IT Strain

Outsourcing can help cut IT department burnout, because we can help reduce the burdens of maintenance, upgrades, staffing, and training.

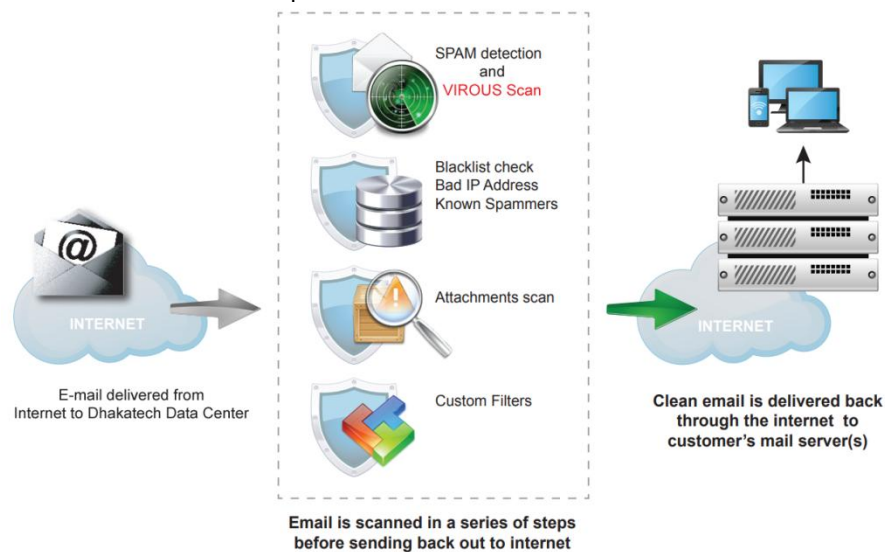
Flexibility

Dhakatech solutions are interoperable with current industry open standards and make it easier to integrate new applications and functionality into core business processes. Our open standards allow us to increase operational efficiencies while increasing application flexibility as business conditions change.

Dhakatech Mail Filtering Service

Email is a mission critical service for today's businesses. However the growth of junk email, computer viruses and email abuse are combining to reach levels that have become a threat to the continuity of business emails. Dhakatech Managed Email Security Services prevent current and evolving email threats from reaching organizations' networks.

Dhakatech Clean-Mail gives you the power to monitor and filter e-mail traffic to protect your organization from virus attacks, spam mails and wasted bandwidth right at the Internet level. It provides virus-free and spam-free mail. All the unwanted emails (containing spam and virus) are filtered on our Internet server before they reach your mail server and the intended recipients.



Email security can no longer be regarded as adequate when applied on a piecemeal basis; rather, organizations must take a multi-layered approach for protection. Particular attention must be paid to the first line of defense at the Internet level, which is where managed email security services play a crucial role. Enterprises can benefit from the solutions offered by our Clean-Mail in many ways.

Managed email security services protect organizations at the Internet level, outside of the corporate network, without the hassle or additional cost of traditional software or hardware solutions.

Managed services can free up in-house IT resources, increase employee productivity and enhance the efficiency and operability of email systems by combating the threats. This in turn can raise network utilization levels through reduced email volumes and less demand on Internet bandwidth.

Company Details

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Face book	:	fb.com/Dhakatech
Head Office Address	:	33, Asgar Lane, Chawkbazar Dhaka-1211, Bangladesh
Phone	:	88-02-57319768, 88-02-7342955
Year of Establishment	:	2000
Bank	:	Islami Bank Bangladesh Ltd. Kamrangirchar, Dhaka.
Our Service	:	Web Development Software Development Network Solution Broadband Internet Security System