

COMPANY PROFILE

ONGKO



Crown CompTech

House 459/A (3rd Floor), Road 31,

New D.O.H.S. Mohakhali,

Dhaka, Bangladesh

TABLE OF CONTENT

TABLE OF CONTENT	2
CORPORATE BACKGROUND	3
WHY US?	4
COMPANY INFRASTRUCTURE	5
SOLUTION & SERVICES	8
TECHNICAL EXPERIENCE.....	8
PRODUCT CATALOG	10
PREMIUM CLIENT LIST	11
OBJECTIVES OF THE PROJECT	13
OVERVIEW.....	15
BENEFITS OF ONGKO ENTERPRISE	16
ONGKO ENTERPRISE BASIC FEATURES	18
TECHNOLOGY OVERVIEW	18
ERP APPLICATION STRATEGY ROADMAP	19
ONGKO ENTERPRISE LIST OF MODULES	20
SETUP MANAGEMENT	21
PURCHASE MANAGEMENT.....	21
SALES MANAGEMENT	23
INVENTORY MANAGEMENT	25
PRODUCTION MANAGEMENT.....	27
FINANCIAL ACCOUNTING MANAGEMENT	27
HR & PAYROLL MANAGEMENT	30
SECURITY MANAGEMENT SYSTEM	32
TEAM DISTRIBUTION	35
PROCESS MODEL	38
TRAINING.....	38
ONGKO METHODOLOGY	39
SUPPORT MODEL	39
CONCLUSION.....	40
CONTACT DETAILS	47

CORPORATE BACKGROUND

CROWN COMPTECH founded in the year 2001 is one of the leading Information Technology Solution Companies in Bangladesh with a strong talented team that provides extensive range of products and services. It has built a reputation for innovation and delivering excellence in development and design. Crown CompTech has rapidly achieved a successful and reputable position in the Financial and Business Sector.

Crown CompTech offers the most advanced IT solutions, supporting full business cycle: preliminary consulting, system development and deployment, quality assurance and 24x7 supports.

Crown CompTech specializes in development of complex software systems designed for Web based ERP Solutions.

Crown CompTech is committed to building long lasting strategic partnerships with its clients to ensure extremely competitive and affordable prices, timely delivery and measurable business results.

Crown CompTech under the ONGKO BRAND has developed and packaged complex ERP (Enterprise Resource Planning) software systems for multiple sectors.

Why Us?

Unlike many providers who are rigid, inflexible, and unhelpful and believe in instant gain, leaving their customers in the dark, we are different. We are proud of our reputation, offering a friendly and flexible approach which ensures long-term partnerships with our clients.

- Committed to client benefits
- Approach to build long-term relationships
- Low risk delivery model
- Dedication to meet deadline
- Deep Technology Expertise
- Excellent quality work at affordable rates.
- We are available 16-20 hours daily over phone/email
- Every issue/email is addressed within 12 hour of receipt
- Online demo of the project in the development phase
- Update the client of regular progress through a daily status report
- Unconditional warranty for any bug reported in the code we develop

We believe that any solution will be effective only when it perfectly complements existing business strategies, practices, structures and vision. Each project is unique in its requirements and our approach subsequently differs apart from our evident knowledge, expertise and sheer devotion to our work, is the fact that our solutions go beyond being a mere means to an end.

At CROWN COMPTech, we are committed towards achieving high levels of customer satisfaction by ensuring quality, cost effective and timely solutions. It would be our endeavor to achieve this with technical, financial, business and moral excellence.

We are committed to world standard services to make sure effective and efficient solutions for your unique business need. Our expertise and cost effective solutions will eliminate processing overhead of your organization and will help you to concentrate in core business operation.

COMPANY INFRASTRUCTURE

Incorporation Details	Date of Incorporation: 2001 Country of Incorporation: Dhaka
Office Details	Office Space: 3,000 Sq. ft. No. of Professionals: 12+ (Twelve)
Network Connectivity Details	Crown CompTech. is fully equipped with state of the art infrastructure and networked with redundant 10 MBPS dedicated internet access from Internet Service providers.

QUALIFICATIONS

- The MD & CEO educated in overseas and has 17+ years of work experience in the global IT industry.
- All of our programmers are CSC/CSE graduate or hold bachelor degree from related discipline.
- All of our Business Executives, Managers, Project Managers, and Sr. Managers are BBA/MBA graduate and hold additional professional degrees like PMP, CIMA which made them specialist in their field.
- Bilingual (Bangla & English) professionals for seamless communication.
- Highly qualified and dedicated project management & support team.

Core Employee in Our Company

- **Md. Mosharaf Hossain**
Managing Director & CEO
Technical Details: Web based project using ASP.NET 3.5, C#, Code First, HTML5, SQL Server, Crystal Report, Microsoft RDLC.
- **Shahriar Ibna Mazez**
Systems Analyst
Technical Details: Web based project using ASP.NET 3.5, C#, MVC 5, Entity Framework 4 Code First, HTML5, CSS3, SQL Server, Crystal Report, Microsoft RDLC.
- **Redhwan Jamiruddin**
Business Analyst
Technical Details: Web based project using ASP.NET 3.5, C#, C++, Python, Code First, HTML5, SQL Server, OpenCV, Crystal Report, Microsoft RDLC.
- **Mahbubul Alam**
Manager Technical
Technical Details: Web-based project using ASP.NET 3.5, C#, Code First, HTML5, SQL Server, Crystal Report, Microsoft RDLC. Core networking, Dell server management, HP server manage.
- **Shazad Arifin Khan**
Asst. Manager Operation
Technical Details: Web-based project using ASP.NET 4.5, C#, MVC 5, Entity Framework 6 Code First, HTML5, CSS3, jQuery, AngularJS, Bootstrap, Domain Driven Design(DDD), POCO, DI/IOC,
- **Md. Maruf Ahmed**
Sr. Developer
Technical Details: ASP.NET 3.5, C#, Code First, HTML5.
- **Nahean Hasan Khan**
Technical Details: Web-based project using ASP.NET 3.5, C#, Code First, HTML5.

- Software Development
- Network Support

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SERVICE OVERVIEW



Solution & Services

CROWN COMPTech. Provides custom software and web application development using modern development environments, methodologies, and technologies. We analyze and understand your business and corporate culture then provide you with the most appropriate solutions. Our company trains your users and partners with you to provide maintenance, upgrades, functional additions and modifications. The range of Services provided by us is as follows:

- Web Application Development
- Customized Desktop Application
- Mobile Application Development
- Legacy Systems Transformation & Modernization
- ERP Development Services:
- Database Design, Administration
- Mobile Content Management
- Telecom Integration Products Development
- Application Testing Services
- Data Migration Services

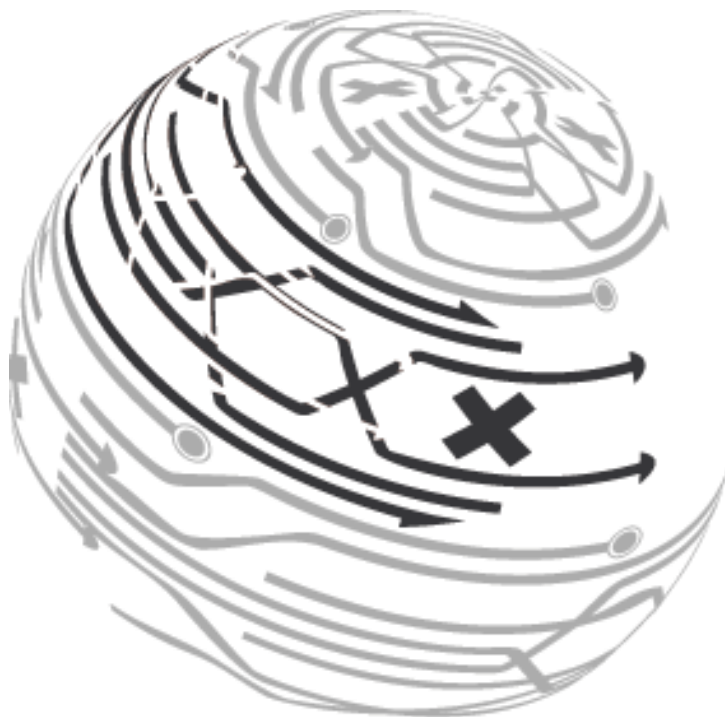
Technical Experience

Webpage Development	HTML5, DHTML, CSS, Visual Studio.Net, Jscript, VBScript
Desktop Application	Microsoft .Net
Database Platforms	Microsoft SQL Server, Oracle, Microsoft Access, MySQL,
Server Side Development & Scripting	ASP, ASP.NET , JSP
Languages	VB.NET, C#, VC++
Reporting	Crystal Reports, SQL Server Reporting, Microsoft RDLC.
Technologies	ERP, Security Technologies, Workflow, Developing and deploying E-business applications and E-commerce services, XML, Web Services, Web Design, Web Site Development.

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PRODUCT CATALOG



PRODUCT CATALOG

ONGKO

ONGKO solution is customized ERP application which enables the management team to establish and retrieve all the information related to a company's workflow.

Benefits of the product / service

- preliminary consulting
- Fully Customized Software (As per client Requirements)
- Management Dashboard & Unlimited Branch & User Management
- Provide Customer's Cutting Edge Service
- Increase Productivity & Reduce Operating Costs
- Fully Manage your Enterprise Operations
- Increase you're IT and Technology Advantages.
- Dedicated Support Team & User Friendly UI

Feature of the product/ service

- Inventory and Factory Mgmt.
- Human Resource Management
- Sales and CRM Management
- Reporting and Delivery
- Web based Interface and Customer features
- Security Management
- Branch and User Functionality

Premium Client List

- Software Development
- Network Support

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AND MORE.....

OBJECTIVES OF THE PROJECT

There should be an objective behind doing anything in this world and Enterprise Resource Planning (ERP) implementation is not an exception. Business owners try to implement ERP software keeping some core objectives in mind. Go along with this piece of writing to know the core objectives of implementing ERP software

Our objective is to ensure customer driven enhancements to product lines. Our application ensures reduced down time, shorter upgrade cycles, and proven upgrade paths and methodologies more efficiently. Our Applications Unlimited program and lifetime support policy provide customers with a choice of what platforms and releases to be on and when to upgrade based on your company's business needs, rather than forcing you to upgrade. The Key objectives of the project are as below-

- Developing ERP software
- Improving the return on investment
- Acting as a decision support system
- Acting as a business intelligent system
- Streamline the communication and information flow between the departments

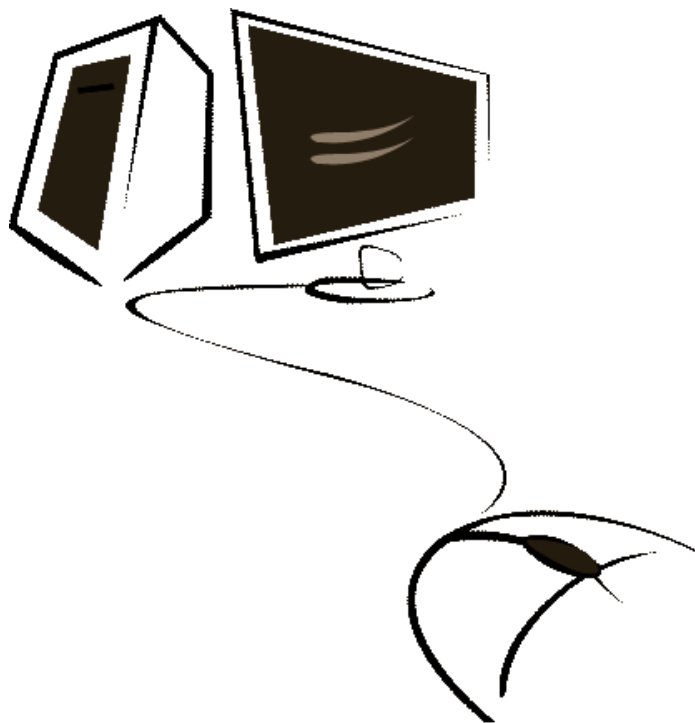
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TECHNICAL PROPOSAL

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Overview

ONGKO ERP is a completely international standard web based business management system that streamlines and integrates the operation processes and information flow of any business (small, medium or large) to synergize the resources namely man, material, money and machine through information. It is a Business strategies and enabling software that integrate manufacturing, trading, financial and distribution functions to dynamically balance and optimize enterprise resources. It can enable enterprises to optimize their business processes and analysis capabilities for improved speed and efficiency. Within a single mouse click, it will provide stunning reports that will enable management to take better decisions.

ONGKO ERP application will help you to manage your most critical business processes with real time monitoring through automatic mailing and mobile short messaging system. Collectively, they form a tightly integrated business application suite that adds value to every surface of your organization – and your external value chain.

ONGKO ERP will dynamically enhance organizations workflow with ultimate transparency, clarity, performances and ensures Quantifiable and Value Added result.

Advantages:

- Helps in reduction of organization's operating costs can be reduced.
- Integrates all parts of an organization.
- Increases the efficiency of operations as a result of this integration.
- Integration of information systems which enables seamless flow of information across the organization.
- Enables consolidation of different software in the organization.
- Helps in better customer service.

Benefits of ONGKO Enterprise

- Reduced operating costs
- Consistency
- Enhanced Work Efficiency
- Integration of Business Functions
- Access from Anywhere
- Improved compliance

Because of the development of ERP systems, businesses have the ability to perform at much higher degrees of enhanced productivity and efficiency. What this indicates is increased earnings to the business and greater service to the customers. The capacity to organize and keep track of a variety of aspects of business like marketing, sales, accounting, finance, manufacturing, distribution, inventory management, human resources and project management with one comprehensive computer software has truly improved the experience of organization permanently, allowing a much higher degree of oversight and also manage over the numerous of factors that affect service and profitability. Without ERP systems it is a right guess that extending a business could be much tougher and more costly today.

- Software Development
- Network Support

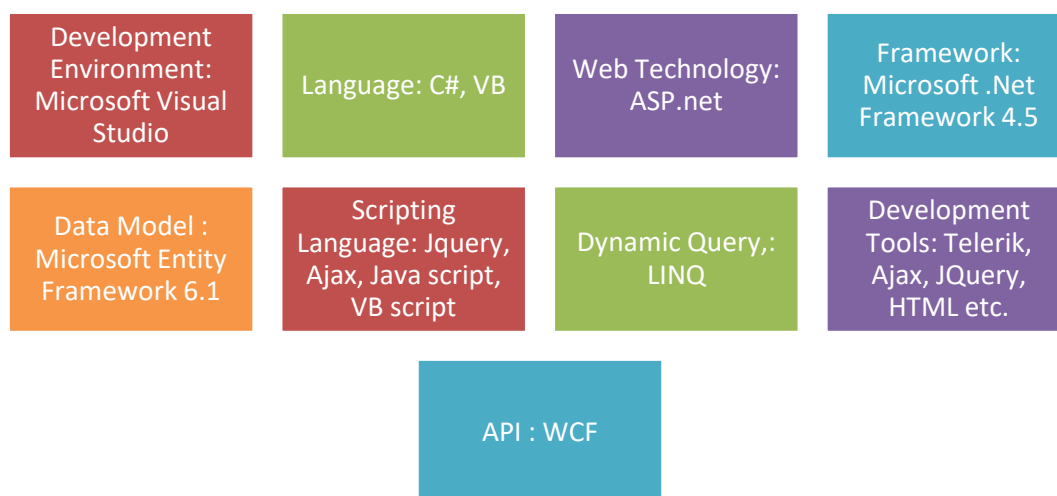
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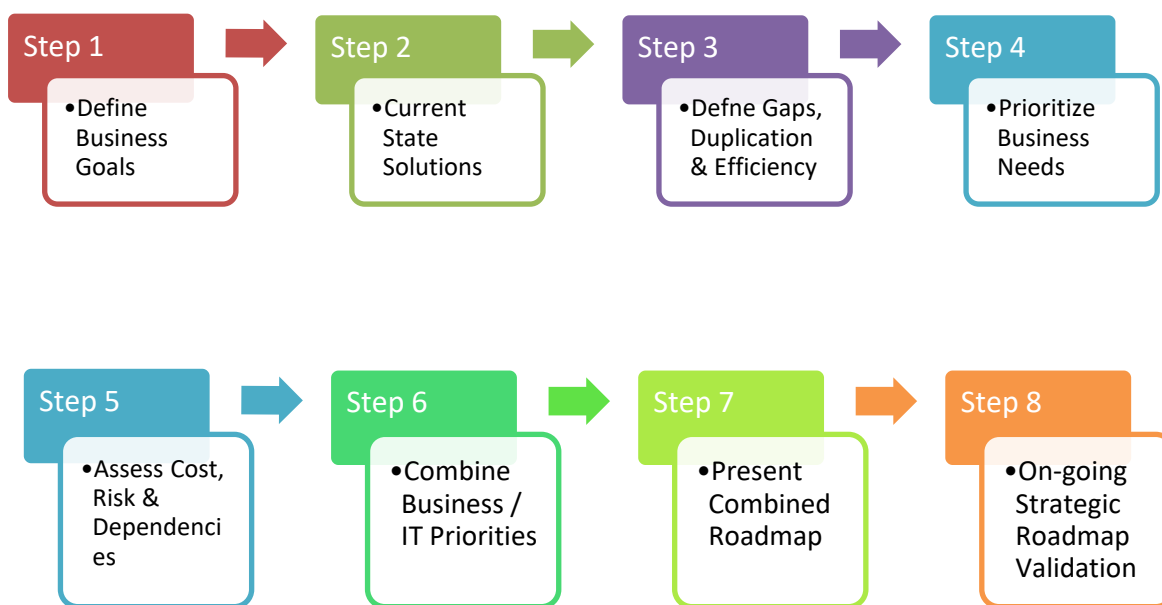
ONGKO Enterprise Basic Features

FEATURES	
Dynamic Workflow Management	Dynamic Fields/Reports and Document Numbering System
Dynamically Customizable TAX/VAT Management	Highly Efficient Data Entry [Saves up to 90% data entry time]
Quickly Adaptable	Robust Database
Multiple Currencies	Unlimited User Rights
Email/SMS/Mobile Apps Integration	Access Control and Security
Online Payment Integration	Document Versioning
Online and Off Line operation	Audit Trail
Import / Export Facility	Dynamic Dashboard
Rich Reporting with Diagram	MIS and BI

Technology Overview



Erp application strategy roadmap



ONGKO Enterprise list of Modules

ONGKO Enterprise will dynamically enhance organizations workflow with ultimate transparency, clarity, performances and ensures Quantifiable and Value Added result.

Setup

Purchase

Sales

Inventory

Financial Accounting

HR & Payroll

Production

Security

SetupManagement

Key Features

- Product Group
- Product Information
- Sales Employee
- Sales Zone
- Customer Information
- Budget Preparation
- Supplier Information
- Production Formula
- Payable Commission Setup
- Target Qty Commission Setup
- Employee-wise Target
- Dash-Board Accounts
- Product Opening
- Setup Information
- User Info

Purchase Management

Purchase module has the complete process cycle generally practiced in organizations starting from Purchase Planning [department, Cost center, Project, Etc. wise], Purchase Requisition/Indent, Tendering, Purchase Price Quotation Receiving, Comparative Statement Generation, Purchase Order, GRN, Purchase Bill Receive, Item Return, Short Item Receive Record, Cr Note, Dr Note. Automatic and instant update of General Ledger and Vendor Ledger.

Key Features

- Requisition
- Purchase Quotation
- Quotation Evaluation
- PurchaseOrder
- Purchase Indent
- StoreitemPurchase
- Nonstoreitempurchase
- PriceComparative
- Purchase Bill
- Supplier Ledger
- RateAnalysis

- Software Development
- Network Support

REPORTS OF PURCHASE MANAGEMENT

Purchase and Logistic	
Purchase Requisition	Purchase Requisition item Wise (Pending)
Purchase Requisition item Wise	Purchase Requisition with Approval
Supplier List	Supplier List Item Wise
Purchase Query	Offer Letter
Purchase Order	Purchase Bill
Purchase Bill List	Payment List
Payment Details	Return Details
Return List	Refund List
Refund details	Purchase Register
Purchase register Details	Party Ledger (Summary)
LC Details	Item Wise Bill
BOQ Report	Bank Details
Tender Details	Indent Book

SALES MANAGEMENT

This module consists of the sub systems of Customer management, Sales Planning, Forecasting, Tender Participation/Price Quotation, Sales Order Receive, Sales Contract, Sales Invoicing, VAT Challan [NBR prescribed], Item Return, Cr Note, Dr Note, Bill Collection, etc.

Automatic and instant update of General Ledger and Customer Ledger

Key Features

- Sales order
- Sales challan
- Sales collection(Bill)
- Sales return (Bill)
- Sales return
- Sales products transfer
- Stock adjustment
- Products received (Local)
- Trade discount
- FG wastage/Excess
- Commotion calculation
- Open pricing
- Offers and contracts
- Order entry
- Distributor Management
- Preparation order
- Delivery planning and shipping
- Invoicing
- LC Management
- Discount Management
- Returns
- Sales Commissions

Additional Features of Sales Module:

- Item Price Settings and Tracking
- System suggest a sales price based on the given price rule.
- Admin can configure category wise item price and can edit the price any time.
- Admin can track the price history
- Special Reports:
 - Item wise sales report
 - Date wise sales report
 - Branch wise sales report

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REPORTS OF SALES MANAGEMENT

Sales and Marketing	
Credit Aging	Challan Detail
Customer Ledger	Distribution List
Balance By Bill (Customer)	Product Ledger (Cost Price)
Product Movement (Cost Price)	Product List
Detail Discount (Summary)	Order Detail
Customer Ledger By Type	Customer List
Sales Return Detail	Detail Challan By Customer
Sales, Order, Collection, Outstanding	Sales, Order, Collection, Outstanding (Type)
Customer Type-wise Sales Purchase (Profit/Loss)	Commission Customer
Sales and Collection (Graph)	Sales, Order, Collection, Outstanding (National)
Employee-wise Sales / Collection (Graph)	
Distributor wise Delivery (Quantity)	Qty and Refill Gas Qty
Distributor wise Return (Quantity)	Plant and All Depot Delivery
Zone wise Delivery (Quantity)	Employee wise Delivery (Quantity)

INVENTORY MANAGEMENT

Inventory Management module optimizes all purchasing processes with the workflow driven processing functions, enables automated procurement and storing with accurate inventory management, and integrates purchase accounting as well as quality check of material at the time of receiving the same in the stores. ERP gives real-time inventory report quickly for JIT (Just-In-Time) inventory management. In a manufacturing company that is in the early stages of their ERP project, obtaining a 95% or higher IRA (Inventory Record Accuracy) number is a tedious, but absolutely necessary task.

Key Features	– Material Information – Material Opening – Material Budget – Material Purchase – Material Purchase (Cash) – Purchase Return – Material Sales – Material Transfer – Material Issue – Material Wastage – Material WIP – Material Valuation – Integration facility with HR, Procurement, Sales, Production, POS, and Accounting
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Detail Activities:

Inventory Management module optimizes all purchasing processes with the workflow driven processing functions, enables automated procurement and storing with accurate inventory management, and integrates purchase accounting as well as quality check of material at the time of receiving the same in the stores. ERP gives real-time inventory report quickly for JIT (Just-In-Time) inventory management. In a manufacturing company that is in the early stages of their ERP project, obtaining a 95% or higher IRA (Inventory Record Accuracy) number is a tedious, but absolutely necessary task.

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REPORTS OF STOCK & INVENTORY MANAGEMENT

Inventory	
Material Receive Detail	Material Ledger
Material Movement	Material Issue Detail
Material Issue (Project)	Material Sales Detail
Material Transfer Details	Material Movement (Unit)
Material Work In Process	Material Wastage
Material Ledger By Unit	

PRODUCTION MANAGEMENT

Key Features

- Production Formula
- Production Information

FINANCIAL ACCOUNTING MANAGEMENT

Complete Financial Accounting System maintains all financial year wise transaction, and fully integrated with sales, purchase, payroll, inventory, and other relevant modules, helps in generating different types of vouchers such as, credit, internal transfer, journal, etc., Calculation of TDS Vat/ or other Taxes while making payment. Maintain the payment detail made to the external parties, Automatic generation of purchase payment Voucher for the purchase bill, Automatic Sales Vouches while making sales. Detail outstanding Cheque management.

Key Features:

Dynamic Settings	Account Head Account Head Sub Voucher Single Voucher Multiple Supplier Payment (Bill) Voucher Approval Account Opening Account Opening (Sub) A/C Opening (Unit) Budget Preparation Cheque Book Cheque Issue Cheque Issue Status Cheque Issue View Report Cheque
Transaction	Bank Reconciliation Account Voucher (Receive/Payment/Journal) both Cash/Bank) Financial accounting Account Receivable Account Payable Payment transactions (or payment management) Cost accounting Investment accounting Billing Controlling Consolidation

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Analytics	Chart of Accounts Transaction List General Ledger Trial Balance Cost Center Income Statement Balance Sheet Bank Reconciliation Budget Information Bank Balance
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Detail Activities:

Books and Vouchers	Petty Cash Voucher
General Ledger	Memorandum Voucher
Purchase Order Processing	Bank reconciliation - Cheque Management panel - Cheque Issue/Receive/Submit/Honored/ Dishonored/Cancelled/ - Check Setup (Cheque Panel)
Sales order Processing and Invoicing	Multi-Level Chart of Accounts
Bank Book	Conveyance Bill
Cash Book	Contra Entry
Fixed Assets	Purchase
Cash/Bank Receipt Transaction	Purchase Return
Cash/Bank Payment Transaction	Sales
Journal Voucher	Sales Return

- Software Development
- Network Support

REPORTS OF FINANCIAL ACCOUNTING

Accounting	
Sub Subsidiary Ledger	Subsidiary Ledger
Chart of A/C	Sub-Subsidiary Balance
Sub Control Balance	Periodic Trial Balance
Cost of Goods Sold	Income Statement
Balance Sheet	Voucher Register
Local Purchase Statement	Collection Statement
Balance By Bill (Supplier)	Debit Aging (Supplier)
Proposed Budget By Month	Budget Vs. Actual
Proposed Budget By Month(Option 1)	
Cheque Issue By No	Cheque Issue Register By Bank
Bank Re-Conciliation	Cheque Cancel Statement

HR & PAYROLL MANAGEMENT

Our system helps you automates administrative human resource management processes, so you can focus on managing your most valuable asset — your people. Our fully customizable HR management solution will help you improve effectiveness and make better decisions across all your key HR tasks, so you get the most out of every dollar you invest in your people.

HRM Key Features	Employee Information Employee Information Update Department Update Employee Attendance Employee Card Employee Confirmation Employee Grade Employee Increment Employee Leave Employee Probation Employee Promotion Employee Provident Refund Employee Search Employee Separation Employee Suspend Employee Transfer Grade Setup Setup Information
Leave	Holiday Chart Leave Balance Leave Balance Transfer
Training	Employee Search Training Plan Training Setup
Payroll	Employee Bonus Salary Sheet
HRM Reports	Employee List Service Record Probation List Confirmation List Suspend Statement Retirement List Leave Balance Employee Grade Statement List by Joining Month Year List of Job Length (Year)

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Attendance Reports	Employee daily attendance report Late Entry Report Date wise Absent Report Employee Individual Report Early exit report Dept. wise attendance Multiple log entry report Monthly Summary report Suffix wise Attendance Summary
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SECURITY MANAGEMENT

Key Features

Admin	– Data Lock / Unlock
	– Payable Commission Setup
	– Target (Quantity) Commission Setup
	– Uses the privilege's assigned by the admin
	– Employee-wise Target
	– Blocked User List
	– Dash-Board Accounts

Detail Activities:

In order to ensure the security for both the Database, data trafficking and data access to the system our security system will have the following features-

As knowledge of the cloud has spread, security issues have been addressed and socialized. In Crown CompTech "SaaS ERP" desire to control upgrades overtook security as the biggest factor preventing the consideration of SaaS. Despite the progress, many businesses still have security concerns when it comes to the Cloud. This module addresses security issues that are specific to our ERP. Just like a traditional on-premise ERP solution, Cloud ERP must provide the major security issues as –

1. **Physical Security:**

A physical security breach means that somebody with malicious intent has physical access to the hardware where either your application is running or where your data is stored.

2. **Transmission Security:**

When data is communicated between the user, the server, and the database, there is a chance that transmissions can be intercepted. We use easy way to prevent this involves encrypting all communications between source and destination. The underlying idea is that sensitive or private data is scrambled using an encryption key and a data encryption algorithm (Data Encryption Standard (DES) alone with SSL).

3. **Storage Security:**

When ERP data is accessed by users, business logic limits unauthorized access to users with the proper credentials. But suppose a network administrator has access directly to data in the database. In this case, the data could be viewed without going through the business logic.

To protect against this vulnerability, sensitive data should be encrypted when it rests in the database or in a file system. This prevents direct access and ensures that all data is only accessed via the application logic. The application knows how to decrypt the data, so a legitimate user will not be impacted.

As with transmission security, the encryption and decryption processes create processing overhead, so non-sensitive data should be stored in the clear to minimize costs. Additionally, make sure that any required data indexing is not broken in the encryption process.

4. **Access security:**

Access (or perimeter) security is important for preventing unwanted users from grabbing resources and sending unauthorized queries to servers. Usually this is accomplished through the use of firewalls that prevent unwanted traffic from communicating with business applications. Lack of access security could impact application availability (in the case of a denial of service attack) and provide hackers with a way in to make it easier to steal resources or passwords.

There are many types of firewalls ... network level firewalls (fast inspection of IP, port, and service in the packet headers), circuit level firewalls (monitor sessions between computers), application level firewalls (inspect data content to protect against viruses and intruders), network address translation devices (NAT – assigns private IP addresses that cannot be reached from outside the network), and proxy servers (application level firewall that mediates transactions between computers). **Our ERP used Application level firewalls as software to allow for specific configuration requirements.**

5. **Data Security:**

Data security limits access to data objects to specific individuals. Different levels of data security include read-only, edit, insert, and delete. Data security can be set at the application or object level. Data security for our ERP systems is enforced through business logic. In this case the business logic authenticates users and provides them with specific rights to data objects. This means that authenticated users gain access to objects based on specific capabilities assigned by the system

Our security is limited to data access. Once a user gains access to specific information, screens, or reports, the information can be downloaded and shared with others. Digital rights management goes one step farther by “wrapping” data objects with rights that follow the object no matter where it goes. In this case, users can forward the encrypted data, but that data cannot be viewed or changed unless the recipient can be verified.

6. **Application Security:**

Application security encompasses two major areas – the way the application authenticates and manages users and the way in which application code is managed.

7. **User Authentication:**

User authentication usually involves username and password to identify legitimate users. User identity is critical not only for establishing data rights, but also for creating an audit trail of activities for compliance purposes.

Our systems require strong passwords, enforce lock-out from excessive failures, and give administrators the option to require users to change their password on specific time intervals. In addition to these common security measures, administrators may restrict access to the system by IP address to combat hackers that try to guess usernames and passwords from remote locations.

Borrowed or stolen passwords can circumvent the most sophisticated technologies, so administrators may require two-factor authentication through the use of security tokens. Augmenting passwords with key fobs that generate time limited passwords provides physical access control from anywhere at a very reasonable cost. Secondary, one-time passwords can also be sent to a mobile phone via SMS.

Authenticated users are granted access to specific data and processes. The ERP application must provide security measures to prevent authenticated users from doing unauthorized tasks. For example, somebody authorized to input data should not be able to delete data. If somebody is authorized to fill out a form, the data must be examined to prevent overflow and SQL injection issues.

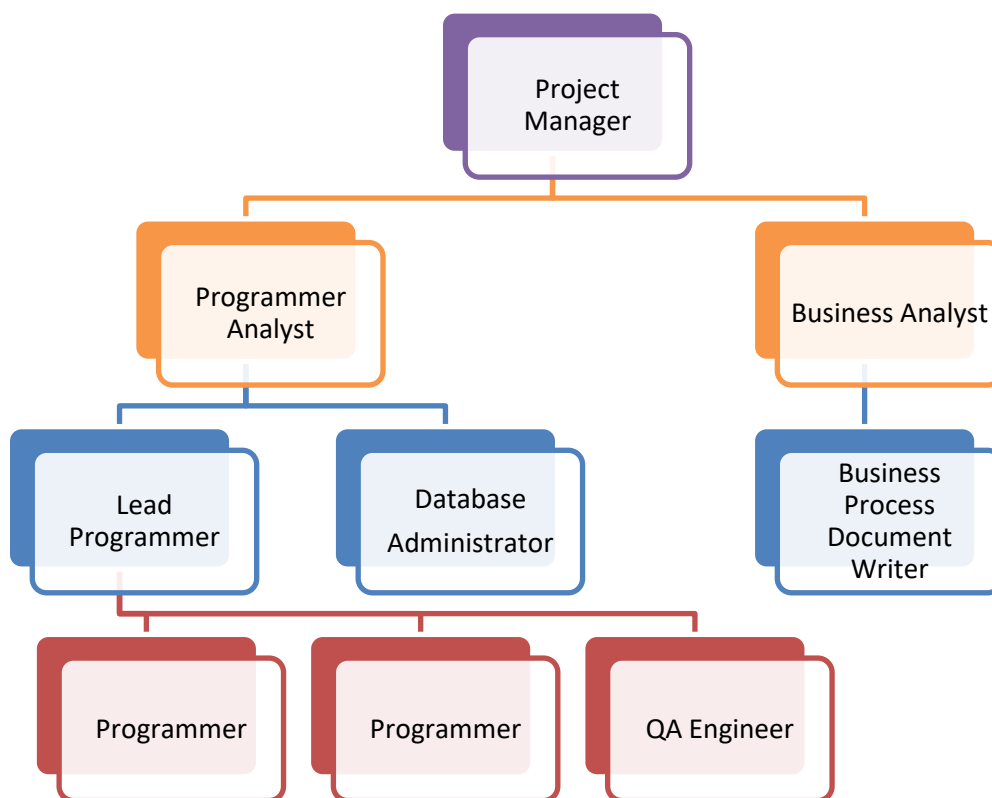
8. Managing Code and Logic:

Our ERP software undergoes revisions and updates. The processes that manage these updates can be included as part of the overall security plan. For example, when compiling the final code, processes are in place to insure that rogue code is not inserted into a production build. Some important Points for the module:

- Form level permission settings (view, entry, edit, delete, update)
- Approval mechanism; the process requires financial power delegation facility
- Escalation system through email and SMS on every stage; like delay, over, etc. the system must have the option to keep any customized process like, "Hold", "Stop", "Cancelled", etc.
- Search control (user based global/advanced search)
- SMS and Email control (user based customization)
- Customizable time scheduling for data backup planning, import/restore, pull and migration form an interface
- Use 128 bit encryption

Team Distribution

Crown CompTech. ultimate goal is to properly organize the development cycle of the project. We believe without proper planning and execution no project can be completed on time. Our top level management always monitors and get involve directly with the development team to smoothen the entire process. The roles and distibution of each team members of the development team are shown below:



Project Manager

The project manager's role in a nutshell is the overall responsibility for the successful planning, execution, monitoring, control and closure of a project. The person will also be involved in maintaining day to day activities with client so proper outcome of the project is ensured. The Project Manager ensures that the project is delivered on time and to the required quality standard (within agreed specifications).

Business Analyst

The role of a business analyst is absolutely vital on a project. This is because they are essentially the bridge between what the business wants, and what technology can deliver. As such they play a key role not only at the outset of the project when requirements are being gathered, but also throughout the entire project life cycle as the key point of contact on the detail behind the requirements documented.

Programmer Analyst

Programmer Analyst will be responsible for coding, analysis, design, implementation and maintenance of applications. Programmer Analyst will work closely with BA and Client to assist in design, documentation, and optimization of business processes. Role also includes report creation, front-line user support, application training and maintenance of development/test/production environments. Programmer Analyst will research, develop and implement solutions to business needs using technologies that provide Enterprise Application Integration, database connectivity, security and web services.

Database Administrator

Database Administrator classification may include security, architecture, warehousing and/or business analysis. The database administrator gets involve with the BA and Analyst Programmer to understand the business needs and prepare workflow of the entire database. Primary roles include:

- Implementation of data models
- Database design
- Database accessibility
- Performance issues
- Capacity issues
- Data replication
- Table Maintenance

Lead Programmer / Programmer

The relationship between the analyst programmer, lead programmer and programmer is crucial. The entire team will work together for the best outcome of the project. The programmer will Code, debug, test, and document routine application programs. Some major responsibilities of a programmer are:

- Assist with design, analysis, maintenance, documentation, and testing of software.
- Assist users with procedural or minor technical problems.
- Determine source data (input), processing requirements (output), output formats, timing and cost estimates.
- Design/modify, code, debug, test & document moderately complex application systems.
- Develop and/or teach seminars, workshops, or classes to users or other Programmer/Analysts on the technical aspects or use of computer hardware, software packages or application systems.
- Advise users regarding program techniques and design.

- Assist in maintaining program libraries, users' manuals, or technical documentation.

QA Engineer

QA engineers, use the system much like real users would, find all the bugs, find ways to replicate the bugs, submit bug reports to the developers, and provide feedback to the developers, i.e. tell them if they've achieved the desired level of quality.

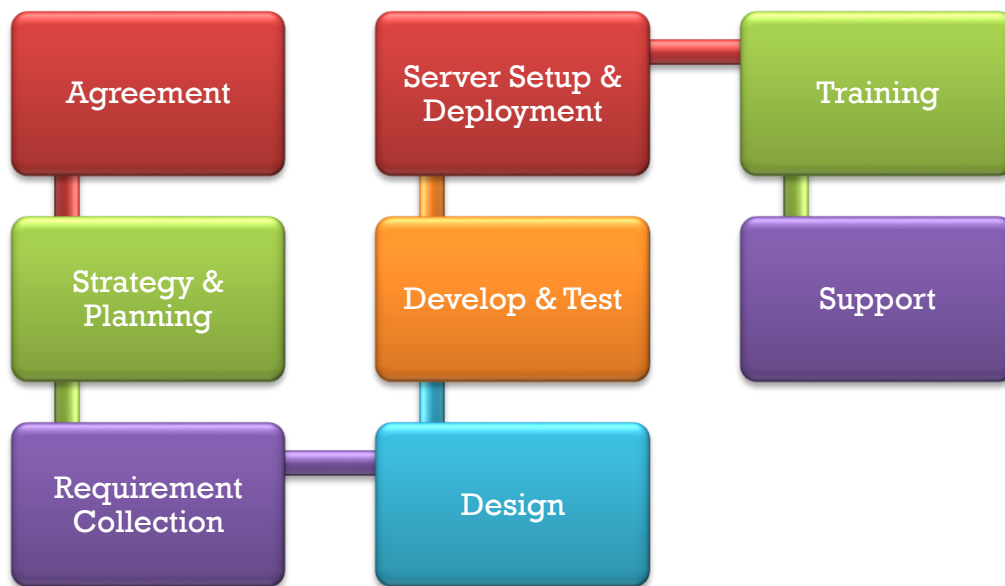
Responsibilities:

- Create testing-related documentation including test plans, test cases/scripts and bug reports assessing quality and associated risk.
- Use automation tools to conduct testing from the UI as well as API levels.
- Develop deep expertise in the product.
- Conduct QA tests and verify outcomes within schedules/timelines
- Work with Software Engineers, Product Managers, and other QA testers in an agile team environment

Business Process Document Writer

The person will serve both internal and external clients and are responsible to create technical manuals, which may include detailed specifications, online help, web content and training materials. The technical documents will be created for systems applications, which may vary in size, platform or complexity. The individual will define the audience and purpose of the documents; determine the technical level, tone, and organizational need and also conduct interviews with users and technical experts for input; create the document and design graphics; and choose the document's delivery method.

Process Model



Training

As part of the project, the client will have to arrange for the training environment for the users. The training environment may be a scaled down version of the indicative hardware specifications built to handle a small volume of transactions with 25 to 30 users. Crown CompTech. will assist in training environment setup with regard to the setup of software on the hardware. Training will be provided on train the trainer basis to the following categories:

- ▶ Business Users
- ▶ End Users
- ▶ IT users
- ▶ Top Management

☐ Operation and use of each application system

Training will be provided to the business users for the usage of each application system with inputs, processes and outputs. Impact analysis to the business users for new changes

☐ Undertaking in-house software maintenance, as appropriate

In house software maintenance regarding important characteristics will be provided to IT users for maintenance and operations of the solution including basic trouble shooting, auditing techniques, generation of MIS reporting etc.

ONGKO Methodology

Crown CompTech. Incorporates **ONGKO Methodology** for deployment of the Solution at the client's site.

Note: Crown CompTech. follows and recommends its clients ONGKO Methodology for project implementation because of its valued experience in ensuring successful delivery of past projects. However, a different project methodology can be used if required by the client.



Support Model

Crown CompTech. goal is to build long term relationship with clients. We understood just selling a software does not end the relationship. Developers will be available to respond to Customer's questions about Software and Software problems. Developers will staff a help desk with a combination of phone and email support services and will be responsible for maintaining an ongoing log of support requests, actions taken and track user support requests to completion.

- Software Development
- Network Support

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Conclusion

Crown CompTech. is often regarded as a company that cares as much about the projects they win as the customers themselves. We strive to be “your partners in excellence”. We look forward to working with you, listening, learning and giving back an excellent complete ERP Application for your company.

Companies such as Prime Group, Syed Spinning Mills, Advances Development Technologies, Zaman Group, Saasco Group, Markson Spinning Mills, Metro Spinning Mills and others all have achieved a huge competitive advantage by using ONGKO. We are similarly eager to provide you with an excellent experience. We believe cooperation from both sides is very necessary and Crown CompTech will use tested processes and methodologies to ensure a precise and successful project.

Please let us know if you have any questions or concerns regarding this proposal. We are hoping to build a strong relationship with you in the near future

Client List

Spinning Sector:

1. Metro Spinning Limited	02-8933739-40
2. Karnapara Spinning Mills Ltd.	02-9342746
3. Echo Cotton Mills Limited	02-9551976, 9554542
4. Pakiza Spinning Mills Limited	02-9123626, 8112868
5. Delta Millers Limited	02-9561089, 9561090
6. Ofazuddin Spinning Mills Ltd.	02-8321403
7. AGC Spinning Mills Ltd.	02-9559406, 9570536
8. R & R Spinning Mills Ltd.	02-8919864, 8916190, 8919348
9. Marksman Group of Companies	02-9342746, 8316440
10. Pakiza Cotton Spinning Mills Ltd.	02-9123626
11. Prime Group of Industries	02-9564851-2, 9564856
12. Syed Cotton and Spinning Mills Ltd.	02-9343001, 9340968
13. S N Spinning Mills Ltd.	02-7171811
14. Patriot Spinning Mills Ltd.	02-7115719, 7115809
15. Maksons Spinning Mills Ltd.	02-7168613-4
16. R.K. Spinning Mills Ltd.	02-7642830
17. N.Z. Dy. Flax Spinning Mills Ltd.	02-7194385
18. Comilla Spinning Mills Ltd.	01911702042
19. Patriot Spinning Mills Ltd.	02-7115719, 7115809
20. Delta Spinners Limited	02-9561089, 02-9561090

Textiles, Garments, Dying, Printing & Finishing Sector:

1. FaizunNesa Textile Mills Ltd.	02-8316440
2. Pakiza Dyeing and Printing Industries (Pvt.) Ltd	02-7710314, 7710416
3. Dyetex Limited (Member of Pakiza Group)	02-8112868
4. Zareen Silk Industries	02-8013297
5. Aapon Textile Mills	02-9886054

6. Waseq Textile Mills	02-8815432
7. The Immaculate Exports Ltd.	02-9007008
8. Joni Textile Mills	02-7102385, 7101042
9. Titas Sweater Ind. Ltd.	02-9862256, 9862957
10. Shabnum Textile Mills Ltd.	02-9551976, 9554542
11. Madina Group	02-7395965, 7391014
12. Passion Jeans Limited	02-8829978, 0152-336523
13. N. Z. Textiles Limited	02-7101042, 7100428, 7102385
14. Momin Textile	02-8812640, 9889323, 0173-001537
15. Mitali Fashions Ltd.	02- 8820200, 8821514
16. SaascoTax (BD) Ltd. (Saasco Group)	02-8819492, 02-8819487
17. Chittagong Denim Mills Ltd.	02-8811517, 9883680
18. Hira Group of Industries	02-8312110
19. Greenland garments Ltd.	02-9133520, 9133522
20. Tithi Textile Group (Narshingdi)	01711-529356
21. R.K. Textile Ltd.	02-7642830
22. Parity Fashion Ltd.	02-7642830
23. Empire. Dyeing Ltd.	02-7642830
24. Joni Finishing Mills Ltd.	02-7192428, 7194385
25. Urmee Knitwear Limited	01735867644
26. Armin Sweaters (BD) Limited	02-9013717, 01711430757
27. Diganta Printing & Packaging	02-7193383, 7193384
28. Coeval Textiles Ltd.	02-8933613
29. Tamijuddin Textile Mills Limited	02-9563805, 9551545
30. NZ Fabrics Ltd.	

Medical & Pharmaceutical Sector:

1. Plasma Plus Limited	02-9894533, 9862272
2. Sadek Pharmaceuticals Unani Ind. Ltd.	02-8252043, 01817121306
3. Bikalpa Pharmaceuticals Ltd.	01713486971
4. Ultra Pharma Ltd.	01191010996
5. Vision Health Care	01611360778
6. Paramount Health & Herbal Ltd.	01191161918
7. Planet Pharma Ltd.	02-8836295
8. Fashion Optics Ltd. (Fashion Group)	02-9338986, 9343961
9. Modern Group	02-9357693, 9357052
10. Seema Pharmaceuticals Ltd.	02-9885958, 9860606

11. Healthcare Distribution Company	02-9359424, 9359340
12. AQ Chowdhury Science & Synergy (Pvt.) Ltd.	02-9862272, 9894533
13. H.P. Chemicals Ltd.	02-8857186, 0187-027268
14. Rangan Health & Herbal Limited	0189-852814
15. MXN Modern Herbal Food Products Ltd.	02-9357052
16. Global Medequips Ltd.	02- 8355223, 9360308
17. Amazon Health Care Ltd.	01191161918
18. Holy Drugs Laboratories	02-8824220
19. Unan Health Care Pvt. Ltd.	01711360778, 01919815272
20. Atlanta Medica	02-9887952, 01714171740

Poultry, Hatchery, Feed & Agro Sector:

1. Rafid Poultry & Hatchery (Pvt.) Ltd	02-9551570, 9554170
2. Nova Poultry & Hatchery Ltd.	02-9554170, 9551570
3. Rals Agro Limited	02-8962353, 02-8962503
4. Anivet Agro Products Ltd.	02-01718963501,
01916709840	
5. Panacia Agro Limited	01711986355
6. Mahir Agro.	01711986355
7. Bashat Poultry	02-8858687
8. Planet Agro Ltd..	02-8836295
9. Planet Feed Ltd.	02-8836295
10. E P Agro Ltd.	01916012611

Media, Television & Newspaper Sector:

1. The Bangladesh Observer	02-9555105, 9555106
2. The Daily Manabzamin	02-9661122, 9669193
3. The Daily Nayadiganta	02-7101383-4, 7102448, 7100854
4. RSH Telenet Communication & Services Ltd.	02-8142705, 01730003868
5. Annex Communications Ltd.	02-8156985, 9124323
6. Diganta Media Corporation Ltd.	02-7101383-4, 7102448, 7100854
7. Diganta Television	02-7101383-4, 7102448, 7100854
8. Mattra	02-9331057, 9349691
9. Intertek Bangladesh Limited	02-9129439, 8126716,
	01714042087
10. The Daily Ittefaq	01711685668, 01713060329
11. The Daily Samakal	02-8870179, 01913510345

12. The Daily AmaderSomoy	01710894866
13. The Daily Manobkontho	9893789, 9892832
14. The Daily Bartoman	02-9555245
15. Mattra GFATM Project (Phase-1 & Phase –2)	02-9331057,9349691
16. RSH Telenet Communication & Services Ltd.	02-8142705, 01730003868
17. The Daily Sangbad Protidin	01715104925

Developer, Construction, Electronic and Engineering Sector:

1. Advanced Development Technologies Limited	02-8815323, 01819222302
2. Doric Developments Ltd.	02-8142126, 8142312
3. Bentley Bay Holdings Ltd.	01911359474
4. Bestec Corporation	02-9862978, 9862979
5. Butterfly Marketing Limited	02-7169150-53
6. Mita Engineers 02-9897714, 9884347	
7. SanjiAutomobils	02-9567384
8. Butterfly Manufacturing Company Ltd.	02-7169148
9. Bashat Properties	02-8858687
10. Beco Electronics	02-8811801/ 109
11. Bashat Architects Engineers	02-8858687
12. Oriental Metal & Engineering Works	02-7447520, 01674470086
13. Butterfly Manufacturing Company Ltd.	02-7169148
14. Best Electronics Limited	02- 9573031-35, 01711561251
15. Singer Bangladesh Limited	02-8825864, 01713092066
16. Nokon Limited	02-8860585, 0152308660
17. Bestec Constructions Ltd. 02-9862978-79	
18. Configure Engineers & Construction Co. Ltd.	02-8821930
19. Superstar Properties Ltd.	02-8391721-2
20. SteelTech Industries Ltd.	01912995730
21. Auto Power Pvt. Ltd.	
22. Bentley Bay Holdings Ltd.	01911359474
23. Dream Together	01912043756
24. GreenEver Technology Co. Ltd.	02-7912308
25. Bultec Distribution	01714171740
26. Architects Association of Bangladesh (Ar CAAB)	02-9661428, 0171533667
27. Bangladesh Insulator and Sanitary ware Limited (An Enterprise of BCIC)	02-8011428, 8011231
28. Ahthen's Furniture & Home Decor (Anwar Group)	02-8829613, 7171743-4
29. I.R. Bulb Co. Ltd.	02-9563276, 7171446

30. Prime Marble & Granite	0171-5280604
31. Jalalabad Steel Limited	02-9145726, 02-8126374
32. Europrinters Ltd.	02-9893170, 8828001, 8816119
33. First Choice Holdings Ltd.	02-9357058
34. Empire Holdings Ltd.	02-8824534
35. Best Foods Limited	
36. Zaman Manufacturing Company Limited	
37. M.K. Electronics Ltd.	01680-593198

Food, Department Store & Restaurant Sector:

1. Village Restaurant and Catering Limited	01926697040
2. Orient Samarkand Restaurant and Catering Limited	01926697040
3. Linving Inn Hotel	01755525555
4. Howlader Flour Mills	01711810149
5. Conception Sea Foods Limited	
6. Zaman Oil Mills Limited	02-9551570, 9554170
7. Rahima Food Corporation Ltd.	02-8917093

Multipurpose, Co-operative, M C S & NGO Sector:

1. Global Investment Co-Operative Society Limited	02-9861838, 8852741
2. Modern Sarbojonin Multipurpose Co-operative Society Ltd.	02-9357052
3. Mutual Save Credit Co-Operative Society Ltd.	01552330397
4. Hazrat Shah Ali SharoniBahumukhiSamobaySamity Ltd.	01817026608
5. Oriental Finance Multipurpose Co-Operative Society Ltd.	02-8919318
6. AIMS Multipurpose Co-Operative Society Ltd.	01552353588
7. IKRA Multipurpose Co-Operative Society Ltd.	01713486971
8. Tamaddun Finance & Commerce M.C.S. Ltd.	02-7119115, 01920762555
9. ProkolpoBastabayanLimitd	02-9357052
10. Sajida Foundation	01715428407, 9890513
11. Shatabdi Multipurpose Co-Operative Society Ltd.	8951081, 8932524, 01817141980
12. The Adel Multi Purpose Co-Operative Society Ltd.	9563244, 01817 523 837

Freight Forwarding Sector:

1. Ace Bangladesh Ltd.	01841303162
2. Ace Aviation Ltd.	01552373659
3. Allport Cargo Services (BD) Ltd.	
4. Fastract Cargo Solutions Ltd.	01708563027

Others Organization:

1. Mutual Safety Parcel & Courier Services Ltd.	02-9558894, 01730028853
2. Nayan Enterprise	01712222227
3. Pinnacle Sourcing Limited	02-8824220, 01713456865
4. AdarshaMohilaMadrasha (Narayangonj)	7634017
5. Shapnachura Associates Ltd.	8919840
6. Life Touch Pvt. Ltd. (Ref. Mr. Salauddin)	01924763614
7. Ideal Fastener Bangladesh	8918294, 8958369
8. Osman Marketing	9563244, 01817 523 837
9. 4 Life Consortium (Pvt.) Ltd.	02-8053642
10. Intertek Bangladesh Limited	9129439, 8126716, 01714042087
11. Eco Ideas Ltd.	02-7169150-3
12. Rahil Cold Storage Ltd.	02-9554170, 9551570
13. Diganta Printing & Packaging	02-7193383, 7193384
14. Atlanta Medica	02-9887952, 01714171740
15. Jamialslamia and AtimkhanalslampurMadrasha, Gopalganj	01724907443, 01712789499
16. RIO Link Ltd.	01714171740
17. Topaz International Ltd.	02-9892558
18. Bio Nutrition Pvt. Ltd. (bionutritionbd.com)	01711070521
19. Hypodexx.COM	01553370716
20. Standard Bio Nutrition Ltd.	
21. Coosway Sourcing Ltd. (cooswayus.com)	01817043131
22. RAMS & BROTHERS LTD. (rnbbd.com)	01914123951
23. Visionary ICON Ltd. (v-icon.com)	
24. aakitrade.com	01712665811
25. Safwan Trading Co. Ltd.	01713035565
26. Alvy Enterprise	01675593775
27. Metapaq Corporation	01714171740
28. Care Trading Company	01613468761
29. De' Classic Life (BD) Pvt. Ltd.	02-8158490, 01712141540
30. TajMelamin Industries Pvt. Ltd.	0193883922
31. A.K. Trading Pvt. Ltd.	0193883922
32. FARID NETS LTD.	01713160224
FARID FIBRE & WEAVING LTD.	
33. SRIHA COOL MAT LTD.	
34. FARID TWINE & ROPE	
35. INKPUT TRADING	01819319412
36. Onnorokom Group	01811415103

- Software Development
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01715428407, 9890513

Contact Details

It is a great opportunity for us to work with you and we will be obliged to help you & guide you through your long journey.

Our contact information is attached bellow feel free to contact us any time. Our support team is always animated to help you.

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THANK YOU
