TEKARSH BANGLADESH LIMITED

Company Profile

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About Tekarsh

TEKARSH is a fully integrated software development company, soup to nuts. Not only do we develop the highest of high quality custom software, we provide elite level quality assurance, partner-centric client services, and full-scope invoice processing. As your business needs grow, we'll be right there with you, ensuring that your business grows responsibly. Our team is your team. We effectively break the barriers of an onshore-offshore team model, every time. We work for you, but most importantly, we'll work with you. Agile and ultra-responsive, our dedicated staff understands the US market need for a healthy feedback loop. Our teams are available till noon (EST). And in a world where tech employee turnover runs rampant, we hire and retain 90% of our top talent.

Why Tekarsh?

- Here at TEKARSH, communication reigns supreme. Our highly skilled teams are self-organized and take a cross-functional approach to problem solving.
- Quality at top speed! We value your time and certainly don't want to waste it. Our support team will be there for you whenever you need us.
- We work for you, but also with you. We like to call our clients partners for good reason. Through partnering with each client in a custom-fit way, we're better able to understand our clients' needs in a non-traditional manner. That way, we can achieve common goals more efficiently.
- Cut down on pesky overhead costs by partnering with us. We'll help you free up your well-needed business budget via our increased-efficiency-model.
- As a company, we've remained reasonably sized on purpose. We recognize the importance of being agile and malleable. Maneuvering at a rapid pace to achieve success with our partners is what we do best. We'll make sure to tailor-fit our team to your organizational needs.

Vision, Mission & Values

Vision

To foster a culture of growth of talent and skills to remain relevant in today's ever changing technology world.

Mission

To provide best services through innovation and high-quality work.

Values

- Recognize every employee equally through transparency & accountability.
- Transparency in every aspect
- Best service delivery to client partners
- Nurture/promote/enable growth of knowledge and skills
- Giving back to the society

Our Services

Software Development

Breeze past your competition with our custom-fit software that is zippier, elite, and cost-efficient. Java, Python, Javascripts, Typescript – name most any programming language in the world and we're experts in it. Our masterclass team builds and supports top-notch web and mobile applications tailored to our clients' needs. We will absolutely meet your future demands via our quality control procedures and tried and true testing methods!

Quality Assurance

Here at TEKARSH, ROI is king. Our goal is to deliver a top quality product at top speed. Our team takes ownership over quality assurance practices. Through shared responsibility and a fluid communication process, our quality assurance engineers are there for you from A to Z.

Data Processing

Our data analyst team is highly trained to ensure our clients' data is processed efficiently. Below are a handful of the services we excel at providing:

- We process B2B invoices for our US clients.
- We create menus for our US restaurant clients.
- We guarantee data quality via our multi-layer quality check process.
- We research and generate sales lead data to help our clients grow.

Client Service

Our customers are the life-blood of TEKARSH. We'll do whatever it takes to make sure our clients are more than satisfied. We believe in our clients and want them to succeed!

- We deliver a high-quality product that guarantees a low number of iterations.
- Our client services team moves fast to fulfill any and all client requests.

Product Support

Our highly responsive product support team will be by your side every step of the way. Whether it be during the building process, implementation phase, or post-delivery support process, we will always be available to solve problems should they arise.

Tier 1

Out Tier 1 squad will work directly with the client should any reported issues arise. Most often, all reported issues typically get corrected during this phase.

Tier 2

If reported issues persist, and sometimes they do, our Tier 2 squad of engineers will dive into code or data to resolve the issue efficiently.

Quality Benchmark

- We take pride in providing high value products and services that we stand behind, which ensures customer satisfaction, profitability and the future of our employees and our growth.
- Quality for us means maintaining rigorous standards for all of our work, no matter how big or small the project. We care deeply about our work, about providing excellent customer service, and we truly care about achieving results for our clients.
- Our team of extraordinary professionals has ensured the quality of service to be at 98% for all campaigns. This is the benchmark we have set for ourselves which have resulted in excellent client satisfactory scores.
- We take ownership for the quality of our individual work but also take pride in what we deliver as a team; our focus is on a successful outcome for all. We achieve our goals without compromising on quality. We reinvent ourselves to stay on top of our game.

Contact Information:

If you have any queries, please feel free to contact us. We would be happy to answer your questions and set up a meeting with you to discuss further.

Address:

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