



Brings Ease to Work

Company Profile

❖ Company Overview

SMART ERP is incorporating state-of-the-art ERP solutions into your business, which is called Smart ERP. It is made in Bangladesh.

No matter what you have as back-end database and operating system or which language is using to develop the

software but our focus is to run your business much more effectively and smoothly by user friendly customized solutions.

Due to 13 years of experience of business domain knowledge we know all tit bits of customers demand and we

designed the customized software using the most modern technology available in the IT sector. It is a browser

based fully integrated real time and online Enterprise Resource Management software. It can be in used in LAN

environment too. It can be Signed in/Logged in from anywhere in the world, whether from your office or from

your home or from customer site or from any other country. It is modular structured, completely browser based

and written in ASP.Net (C#) with SQL server Database. For report we are using Crystal Report. By the power of

crystal report any report can be exported to desired format. We have also Data download and upload option for

any kind of EDI (Electronic Data Inter exchange).

Its functionally comprises of Accounts Module (GL, AR, AP, Project Accounting), Distribution Module (Purchase

Order & Receiving, Order Processing & Invoicing, Inventory Management) and Manufacturing Module.

It can be logged in by any number of users. It means the license always comes with unlimited number of users

and it can be used by your any number of companies or enterprises (multiple companies).

Our satisfied customers will let you know about our support service.

Our success is built on continuous innovation. We listen to our customers and consistently deliver what they need next. We do quality work on right time and in a right manner.

❖ Services

As a strategic business partner, SMART ERP. provide diversified IT solutions and services that support

attainment of our clients' business objectives

SMART ERP. provides cost-competitive services and solutions to maximize return on IT investments. We

combine the best of technologies, processes, strategies, and our extensive industry experience to enable our

clients to succeed. We design, implements, and supports end-to-end IT solutions and services.

Our goal is to

improve performance, maximize IT investments, and, ultimately, create a competitive business advantage for

our customers. Our services and solutions include professional IT Training, customized application software

development, Web Application Development, network Solutions, installation of PCs, Servers.

1. Bespoke / Application Software Development
2. Web Site / Web Based Application Development
3. Systems Integration
4. ICT Consultancy
5. Hardware & Networking Solutions
6. Data Migration
7. Sales Marketing

❖ Application Development

SMART ERP. is the ICT solutions and consulting house. Our customers typically engage us to analyze their

business processes and thereafter assist them in their technology-driven business transformations. We have

proven domain knowledge in areas of banking and finance, enterprise resource planning, web-based application

development, retail and wholesale management, human resources management, hospital management and

restaurant management for the Software Development.

❖ Application Development Tools

SMART ERP. has come into sight into a foremost ICT company in Bangladesh. SMART ERP. provides outsourcing services in the software application development sector primarily using Microsoft and Oracle technologies on the Microsoft and LINUX / UNIX platforms.

SMART ERP. has leveraged a wide array of software platforms and languages in expertise solutions, including:

❖ Technology Skill Matrix

- » Analysis & Design : OOAD using UML
- » Architecture/Framework : Client-Server, n-Tier
- » Operating System : Windows & Linux / UNIX
- » Application Servers : MS IIS, Oracle AIS & Untied
- » Database Servers : Silverer 2008,2012,2016, Oracle 9i / 10g, 11g, MySQL
- » Languages/ Development Tools : C#.Net, VB.NET, ADO.NET, XML, Java, Oracle Developer & COBOL, AJAX

- » Web Technologies : HTML, DHTML, PHP, ASP, ASP.NET, VBScript, JavaScript, AJAX, JSP & XML, Joomla, Word Press
- » Component Technologies : COM, DCOM, COM+, WINAPI, J2EE & EJB
- » Other Tools : Crystal Reports, Visual UML, Code Smith,

❖ Technology

SMART ERP. service offerings span across the entire product life cycle management, on demand services and professional services.

The company's spectrum of services includes:

Product Realization: Explore new product ideas, prototype and collaborative engineering using current technologies such as- .Net, J2EE, J2SE, P H P, O r a c l e, X M L, C/C++/VC+

Quality Assurance & Testing: Unit, Systems, Performance and Stress Testing leveraging our industry proven product quality processes.

Support & Maintenance: Continuing support and Maintenance for new, expanding, and retiring product lines.

Migration & Porting: Range of migration software services for Operating Systems, Databases and Application

Servers.

Product Extension: Increasing the life of a product by adding features to keep it current.

Professional Services A range of product implementation and support services including Installation, customization, Integration and 7/24/365 support.

❖ Products Client Server

Library Management

Student Management

Inventory Control System

Dictionary

Employee Management System

Point of Sales

File Archive

School Management System

Inventory Management System for Corporate Office

Hospital Management System

Merchandising with Accounts

Digital Archive

Multilevel Marketing System Management

Auto Level

Co-operative Society

Student Management System

Payroll Management System

Pharmacy

❖ Software Customization

We also provide customization facility to our valued clients which are more fit with their business needs.

❖ Documentation and Development

SMART ERP. provides Documentation services for all parts of its software development life cycle which includes

documentation of system analysis and design, coding, testing, quality assurance etc. This experience permits

offshore software development houses to outsource any documentation jobs to SMART ERP.

❖ RDBMS Design and Development

SMART ERP. has over the years acquired and retained a good number of software engineers who are well trained and experienced in the areas of data modeling. Having in-depth knowledge in relevant business areas helps them to model a clear, comprehensive statement of the business problem that the model addresses of Relational Data base Management System. When dealing with more complex technical items like cardinality, entity relationship (ER) and consolidation, attention is placed on data integrity and efficiency.

❖ Maintenance Service

We SMART ERP. would like to provide maintenance and upgrading service services for our valued clients to fix their existing software's bugs and improvements.

❖ Hardware & Network Solutions

We have a team with the expertise of Computer and network hardware, Network operating system (like: Microsoft, Linux, UNIX, Novel etc....) and any kind of database and systems solutions for our valued clients for smooth running of their business.

❖ Professional Backup

The local consultants on Software Development and IT are associated with SMART ERP. for long time and have been providing inputs to various projects and in-house activities of SMART ERP. as consultants on Software Development and training to the participants. Some of the activities include Software Development, Teaching and Data Analysis. A counseling cell is also associated with SMART ERP. consisting of 4 resource persons of various disciplines who provide guidance to each participant on a fixed. These resource persons are highly technically sound and have practical business experience. Board of Director of SMART ERP. provides all the managerial and logistic supports to these consultants in carrying out their duties with expectation to deliver the desired services to the SMART ERP. beneficiaries.

❖ Customer Satisfaction Survey

A Log format and e-mail communication has been developed by SMART ERP. to evaluate the performances of

the services and the professionals of SMART ERP. The evaluation is carried out secretly by the coordinator so

that the teacher professionals concerned do not know anything about these activities.

❖ Software Documentation

SMART ERP. has developed documentation for each and every module of the project which help the clients to get

the details on documented and make it easy software become operable and customization, modification and up

gradation become easy scientific and also save times and budget.

❖ Resources- HR

Developer : 5

Faculty Members : 3

Database Administrator : 2

Analyst & Designer : 2

Support & Testing : 8

Business Development : 4

Network Engineer : 1

Accounts & Admin : 2

Part Time Programmer : Sufficient (up to 100 or as required)