

# Company Profile



## Gingham Services Ltd.

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### Ask Your Query:

Review Us: [www.ginghamservices.com](http://www.ginghamservices.com)

Technology & Marketing Support:

Contact Us: +8801747 654201.

Email Us: [support@gingham.com.bd](mailto:support@gingham.com.bd)



# Gingham Expertness

Reliable Hands of Your  
Technology Partner



## About Gingham Services:

As a strategic business partner, diversified IT solutions and services that support attainment of our clients' business objectives.

At Gingham Services we're dedicated to providing our customers with the most reliable service in the industry. You can choose us for Custom Software Development, Complete Ecommerce Solutions, Domain Registrations, Web hosting with BEST Features on the Market, SSL Certificates (https), Bulk SMS, Customized Billing Software, POS and Accounting Software.

Through years of experience working with different industries, we truly understand the current companies' training needs. Companies no longer needed a theory-based training but a practical training with applicable knowledge.

We believe that training does not stop in front of a whiteboard. We listen to understand your issues and business objectives. We work together with you to equip your people with necessary skills, providing them with the right tools to achieve important skills to have the competitive edge.

We are providing quality website & software as client requirement and we try to provide the domain & host such as dedicated host, shared host & cloud host.

## Gingham Mission:

Boost the competitiveness and sustainability of organizations through innovative software solutions for excellence and enterprise compliance.

## Gingham Vision:

Be recognized worldwide as a provider of leading solutions in enterprise excellence and compliance.

## Why Gingham Services:

Gingham Services has been a long-term trusted partner for clients in the Bangladesh area and beyond since 2017, working closely with our clients allows us to act in their best interest over the long term. Our 10 dedicated staff (excluding the cats) have a combined experience of over about 3 years.

## Benefits of Clients:

- A proven client service model: locally owned and operated
- Considerable range of combined technical knowledge and experience
  - Timely response to any issues
  - Cost efficient services
- Fixed costs for easier budgeting

We have recently appointed a Customer Service Manager to assist the technical team with enhancing client management and to provide a better level of service to our clients. Lloyd brings a wealth of operations and management experience to the company. We are committed to ensuring that our often very busy technical team is resourced appropriately for the ultimate benefit of our clients.

## Achievement of Gingham:

- School Management software is already running in different school in Dhaka.
- Inventory & Accounts Software is already running in different manufacturing company in Dhaka & outside of Dhaka.
- POS (Point of Sales) is already running in different shopping mall in Dhaka & outside of Dhaka.
- Pharmacy Management system is already running in different manufacturing company in Dhaka & outside of Dhaka.
- Buying office ERP system development running in Dhaka & outside of Dhaka.

## Gingham Services Team:

Gingham Services people are the main secret of the company's success. When selecting professionals to join the team, Gingham Services respects the diversities in culture and opinions. The company offers satisfying rewards and a wide range of benefits.

## Gingham Services Skills:

Gingham Services corporate governance and success lies in the skill and experience of the company board and its key corporate management. This team is responsible for making final decisions in the best interests of the company on matters such as international presence, competitive position, technological direction, ethics and good relationship with customers.

Gingham Services Management is based on the principles of social responsibility and the practice of company values, continuous improvement to Quality and the Environment by minimum use of natural resources, promotion of recycling through an internal program, as well as encouraging safety and occupational health practices.

## Gingham Offers/Services





## **Easy Email Solution:**

We are offering you the best quality & very comfortable corporate email solution with Microsoft Office 365, On Premises Exchange, Linux, Gmail POP3 Email planner.

## **Modern Web Design:**

Comparing with the present demand we are providing you best web design & modern facilities for your business presentation.

## **Secured Hosting & Domain:**

Definitely we will ensure you to provide the secure hosting & domain to help to make your better business strategy.



## **IT Security & Cloud Services:**

We can help you to implement your data center, LAN infrastructure, Access control system, demandable CCTV setup. We are supporting to the cloud services.

## **Ecommerce Web Planning:**

We influence to the customer for modern ecommerce project to track all the business solution in one page for smooth monitoring.

## **Software Development:**

Our expertize team is ready to make a better software functionally for your finance management, Inventory report, Order tracking, Employee management, Digital marketing.



# Gingham Services Architecture:

Since its inception, Gingham Services has been a technological innovator, constantly improving products through new practices, design principles and technologies with focus on customers' real needs and simplifying problems. Gingham Services Excellence Suite provides increased productivity for teamwork, based on an efficient control mechanism called "Team Workflow". This mechanism automatically sends e-mail notifications of pending tasks to users and supplies the necessary tools for quick and effective solutions. Results assure simple and effective control for achieving objectives and priorities throughout company departments, optimizing the meeting of deadlines and conformity to previously planned quality results. Gingham Services Excellence Suite furnishes diverse options for search view screens, data, charts, and report generation to display detailed or summarized data on vital management system elements thus ensuring a clear evaluation of the effectiveness achieved through the management system, adding top-notch quality, and guaranteed strategic decisions for your company.

## **Standard Support:**

Provides an essential, high quality remote technical support to your organization. The Standard modality allows you to obtain assistance from Gingham Services for suspected defects and product-specific, task-oriented questions regarding the installation of product updates. This level of support is indicated for those organizations that use Gingham Services applications in non-critical processes, restricted to a single department and a reduced number of users.

## **Partner Support:**

Provides both additional and specialized support on Gingham Services products. Partner Support offerings focus on the vertical depth of support, and feature a personalized relationship with our technical experts and knowledge transfers. Partner support is the best choice for those organizations that use Gingham Services applications in processes with a medium degree of criticality and that run across several departments.

## **Guardian Support:**

In addition to the Partner level, this offers a priority remote service and the mobilization of professionals with different specialties. Additionally, new customer requirements detected during the continuous use of the application receive an advisory service and priority service in the evolutionary product roadmap. This level is recommended for companies that use Gingham Services products in a corporate manner for critical processes that require high availability, reliability and operating efficiency.

## **Advanced Support:**

In addition to the Platinum level, this offers a remote service and solution (workaround). This contract provides for contract the maximum time for solution (workaround) the problem, based on their criticality. This level is recommended for companies that use Gingham Services products in a corporate manner for critical processes requiring high availability, reliability and operating efficiency, where the infrastructure available for Gingham Services products complies with the strict requirements foreseen by the manufacturer Gingham Services.

## About Target Market of Gingham:

Regardless of the company size or market sector, Gingham Services provides the most complete integrated web-based solution to simplify and streamline implementation, execution, control and monitoring of multiple business application demands, including: Business Process Management [BPM], Corporate Performance Management [CPM], Enterprise Asset Management [EAM], Enterprise Content Management [ECM], Enterprise Quality Management [EQM], Enterprise Risk Management [ERM], Environment, Health and Safety Management [EHSM], Governance, Risk and Compliance Management [GRC], Human Development Management [HDM], IT Service Management [ITSM], Product Lifecycle Management [PLM], Project and Portfolio Management [PPM].

## Gingham Special Product List:

- ERP system
- HR & Payroll management
- School Management system
- POS (point of sale)
- Inventory & Account management
- Restaurant & Real Estate management system
- SMS & Email marketing
- Facebook boot chat & boosting



Thanks For Choosing Gingham Services Ltd.