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We bring your business to ultimate heights

SINGAPORE | MALAYSIA | BRUNEI | INDIA | INDONESIA | SRI LANKA | DUBAI | BANGLADESH

SOUTH ASIA
TECHNOLOGY
PARTNER



BUSINESS CARD



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UNIPRO GROUPS

Business Transformations

Unipro Group of Companies

UNIPRO GROUPS PTE LTD	SINGAPORE
UNIPRO SOFTWARE PTE LTD	SINGAPORE
UNIPRO APPS PTE LTD	SINGAPORE
UNIPRO CONSULTANCY PTE LTD	SINGAPORE
UNIPRO GLOBAL SYSTEMS PTE LTD	SINGAPORE
UNIPRO MGM MOBILES PTE LTD	SINGAPORE
UNIPRO MGM MOBILES EXPORTERS PTE LTD	SINGAPORE
UNIPRO OCLOCK SOFTWARE PTE LTD	SINGAPORE
RETAILPOS PTE LTD	SINGAPORE
OAK UNIPRO SOLUTIONS PTE LTD	SINGAPORE
ERB SINGAPORE PTE LTD	SINGAPORE
SINGAPORE DEALON PTE LTD	SINGAPORE
SMARTHUB SOLUTIONS PTE LTD	SINGAPORE
UNIPRO SOFTWARE SDN BHD	MALAYSIA
ADHARASOFT SDN BHD	MALAYSIA
UNIPRO SOFTWARE SDN BHD	BRUNEI
PT. UNIPRO SOLUSI INDONESIA	INDONESIA
UNIPRO SOFTWARE LANKA PVT LTD	SRI LANKA
UNIPRO SOFTWARE DMCC	DUBAI
SMARTPRO SOFTTECH PVT LTD	INDIA
UNIPRO TECH SOLUTIONS PVT LTD	INDIA
RETAIL POS PVT LTD	INDIA
UNIPRO SOFTWARE BD LTD	BANGLADESH



Company Description

Unipro Software BD Ltd. is a committed solution provider for the past decades, headquartered in Singapore. Unipro provides a “One-Stop Solution” comprising of software and hardware solutions that enable businesses from various industries to gain competitive advantage. With the significant market presence in Singapore, Malaysia, India, Hong Kong, New Zealand and Brunei, Unipro delivers solutions to a wide range of industries and bring the efficiency and leading-edge technology that today’s world demands.

Unipro Software management has conducted both primary and secondary research in the Retail Industry market and has identified a significant underserved segment within it. Unipro Software products are uniquely positioned to serve this segment of the market because of its in-depth knowledge in retail industries.

Unipro Software is a flagship company of Unipro Group of Companies headquartered in Singapore. Unipro Group of Companies is one of the leading IT solution providers in the Asia Pacific region for various industries. The company is currently in growing stage and expects to move rapidly towards further growth and profitability.

Management

The core management team of Unipro Software includes several executives with successful backgrounds in the IT industry and experience with start-up operations:



Mr. I A Aleem, is Managing Director with 21 years of experience in the industry.

Company Profile

Unipro Software BD Ltd. is a multi-national software company and has been providing software services and system integration services to organizations of many sizes. As a company with in-house software developers, we combine the latest development tools with ever-changing technology to provide quality software development services that meet the demands of industry trends.



We provide solutions for a dynamic environment where business and technology strategies converge. Our approach focuses on new ways of business combining IT innovation and adoption while leveraging an organization’s current IT assets.

Our team of experienced consultants helps our clients to make a smooth transition from the way they operate their business today to how it should operate in the competitive environment of tomorrow so that they gain a competitive advantage by exploiting the latest technology.

Mission Statement

“To Enable Organizations – Small, Medium & Large to Face the Challenges of the Future through Enhanced Productivity by Way of Exploiting the Technologies of Tomorrow. Our Mission is “To Enable Organizations – Small, Medium & Large to Face the Challenges of the Future through Enhanced Productivity By Way of Exploiting the Technologies of Tomorrow” We are one of the certified e-business standard implementer for supply chain solutions in Singapore.

With intelligent B2B & B2C solutions from UNIPRO, it’s easier than ever to meet the intense demands of the Retail/FMG industry. Our Product RetailPOS is widely used in Singapore, Malaysia, Brunei, Indonesia, Sri Lanka, Dubai & India.



Unipro has established branch offices in the South East Asia region together with a strong and dynamic team to fulfill the needs of customers from various industries. Unipro delivers quality solutions to cater to our customer each and every unique need, based on in- depth knowledge in industries with the support of business partners.

UNIPRO Software BD Ltd, provide point-of-sale and enterprise applications for the retail and hospitality industries in Asian and South Asia region. Over 5,000 systems are currently installed in retail outlets including Hypermarket, Supermarket, Departmental Store, Handphone Shop, CD/DVD Shop, Book Shop, Pets Shop, Spa, Hotel, Game Shop, F&B etc.

In addition, UNIPRO provides their own hardware (**RetailPOS**) and POS equipments and accessories along with enterprise software service and solutions like ERP systems, Accounting, Time & attendance and Payroll system. Unipro also customize and implements Microsoft Dynamics products.

Unipro has a proven track record in providing bar-coding solutions by associating with Symbol Technologies, Pioneer in barcode scanners and Mobile computing devices (PDAs), POSTEK, TSC, TOSHIBA TEC, ZEBRA & SATO barcode printers, and Epson & Star receipt printers. Unipro Solutions is designed to foster the growth of its customer by delivering advanced functionality, rapid implementation, high levels of usability and a state-of-the-art technology standard. For businesses that choose either to obtain off-the-shelf retail solution or to outsource their customized IT development, Unipro will bring together the people, methodology, technology and experience to develop Quality Solutions on time based on in-depth knowledge of client industries.



We are one of the certified e-business standard implementers for supermarket chains in Singapore. With the intelligent B2B solution from UNIPRO it's easier than ever to meet the intense demands of the Retail/ FMG industry .Our proven track record in implementing wide variety of PDA applications for retail industry, managing Hardware & Software delivery projects for our varied corporate clients like Sheng Siong, Mustafa, Haniffa, Kamdar (Malaysia), Zero Spot Laundry, HouseProud (Precious Thots), Singtel, M1 & Starhub Exclusive Customers, ACCS (Accord Customer Care Solutions Groups), Poh Kim Video, Laser Flair, Beng Soon, AUPE Co-Operative Bank, SHTours , Video Ezy, World Telecoms Group, as well as other similar commercial endeavors has made Unipro uniquely qualified to assist in meeting the challenges and demands of industry trends.

Complete Software Solutions for All Industries



Software Services

- Software Consultancy
- Software Development
- Software Implementation Services
- Software Training Services
- Deployment Services across Locations
- Software Assurance Services - getting regular updates & upgrades
- Data Migration Services - from other products
- Integration Services with other products and devices (Mobility Solutions)
- Extending the product functionality to suit specific needs
- Annual Software Maintenance Contracts
- Phone Support
- Remote Support
- On-site Support
-

Hardware Services

- High-quality repairs and responsive service.
- Brand neutral; skilled in servicing a broad range of equipment.
- Can be a single-source maintenance provider for all your barcode equipments, POS Terminals & Accessories helping you consolidate vendors for even greater efficiency and cost savings.



Retail Consulting

Our retail consulting experience provides key insights into retail processes, best practices and highlights potential problems.

Consulting resources as your business partner in the following areas:

- Business practices.
- Process and procedures-SOP for Retailers.
- Server recommendations.
- Software and Hardware evaluation.
- Pre-project planning.
- Advanced analysis – MIS consulting.



- Software package selection.
- Implementations and project management.
- Application development; modifications, enhancements, updates and conversions.
- Interfaces and integration.
- Post-implementation support.
- Training and documentation.
- Business analysis and quality assurance.

Resource Strength

Unipro provides Information Technology contract Consultants specialized in Implementation, product Support, Application development, Infrastructure support and database maintenance.

Contract & Services

- Immediate access to a highly quality and experienced IT talents.
- Bringing in contract resources greatly reduces the issues of

company liability as opposed to direct employment.

- Contractor helps to fill in the gaps caused by pivotal short-term corporate projects, without being left with an employee whose skills no longer match your department's needs.
- Monitoring the performance of our consultants on a continued basis to ensure we're providing you with the talent you need.

Software Testing Service

We have well-designed customer-focused processes covering the following aspects.

- **Project Governance**
 - Project Planning, Tracking & Management
 - Issue management
 - Defects management
 - Service level agreement (SLA) management
 - Domain specific Knowledge repository
 - Software Configuration management
- **Test Methodology**
 - Test estimation
 - Test coverage
 - Test planning
 - Test case/script repository
 - Test calendar repository
- **Test Tools**
 - Test management
 - Defect management
 - Data mining
- **Test Automation**
 - Functional & Regression Test automation
 - Performance/Load Test Automation



In order to provide better customer focus, UNIPRO has created the following business/Technology verticals.

- **Banking Business Unit (BBU)**
- **Embedded Software Business Unit (ESBU)**
- **Enterprise Application Testing Unit (EATU)**
- **Test Automation Solutions Unit (TASU)**
- **Professional Services Group (PSG)**



Web & Apps Development & Services

- Website Design and Integration
- iPhone / Android Mobile Apps Development
- Website Maintenance and Enhancement
- Payment Gateway integration
- Web 2.0 & Rapid application Developments
- Web Application Solutions
- Open-Source Customization
- Content Management System (CMS)
- Search Engine Optimization (SEO)
- Integration with Social Network



Hosting & Cloud Services

- Website Hosting
- Cloud Application Development
- Cloud Services



Digital Signage Services

Digital signage is the current trend of advertisement. Digital signages use technologies such as LCD, LED and Projection to display content such as **digital images, video, streaming media**, and text information.

This can be found in **public spaces, Hotel, Restaurant, Money Changers, Retail Shop, Travels, shopping mall, Entertainment, Bank, Finance, Education Centre** and outdoor advertising.

UniproSign android digital signage system lets you create beautiful, dynamic, interactive screens in your place of business with no installations and no technical skills required.



Digital & Smart Solutions



AUTOMATED SELF SERVICE KIOSK

Kiosk

Industries Covered:

- F&B Sectors (Restaurants, Fast Foods, Food Courts)
- Retail Sectors (Supermarkets / Convenience Stores)



SMART SOLUTIONS

Mobile Apps (Android /iOS Platform)

Industries Covered:

- F&B Sectors (eMenu, eOrder, eCatelouge)
- Retail & Whole Sectors (SFA, Van Sales & PDA solutions)
- Laundry (Tab & PDA solutions)
- News Paper Distribution (Tab & PDA solutions)



GPS TRACKING SOLUTIONS

Mobile / Desktop

Industries Covered:

- Money Changers / Forex (Runner Tracking System)
- Retail & Whole Sectors (Sales men & Vehicle Tracking System)
- All Industries (Work Force Management system)

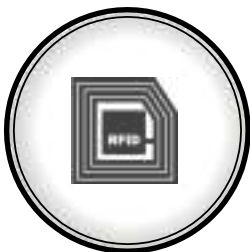


ONLINE & CLOUD SOLUTIONS

Mobile / Desktop

Industries Covered:

- Spa / Beauty parlour (ERP Integrated with Payment Gateway)
- Courier Services (Online Booking & Scheduling System)



RFID SOLUTIONS

Mobile / Desktop

Industries Covered:

- Hospitals / Hotels (Linen Tracking Management System)
- Warehouse (Pallet Tracking Management System)
- Jewellery (RFID Stock Taking System & Tray Management System)



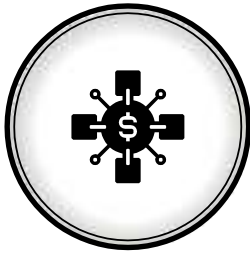
BUSINESS ANALYTIC SOLUTIONS

Mobile / Desktop

Industries Covered:

- All Industries (Sales & Stock Update)

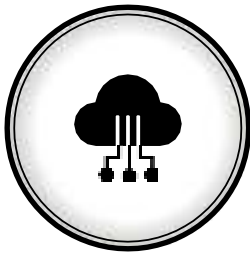
Our High Growth Segments



FINTECH (FINANCIAL TECHNOLOGY)

Financial technology applies to any innovation in how people transact business, from the invention of digital money to double-entry bookkeeping.

Fintech innovations have affected traditional trading, banking, financial advice and products. **Unipro is working on a revolutionary Fintech solution with reputed industry partners.**



IOT (INTERNET OF THINGS)

The Internet of things (IoT) is the network of physical devices, vehicles, home appliances and other items embedded with electronics, software, sensors, actuators, and network connectivity. **Unipro has started its first successful project in environment care with a leading Multi-National Company in Facilities Management Industry.**



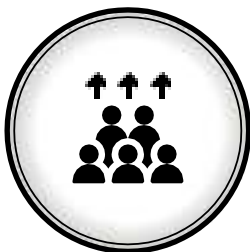
AI (ARTIFICIAL INTELLIGENCE)

Artificial Intelligence (AI) refers to the study and use of intelligent machines to mimic human action and thought. AI has risen as a disruptive technology in recent years. **Unipro has successfully launched its first project in AI in Consumer behavior and profiling for foreign exchange industry in Singapore.**



INNOVATIVE E-COMMERCE / S3 PLATFORM

S3 (Store-Smart-Store) Platform provides highly creative, innovative platform by integrating e-commerce solutions for B2B (i.e., Retail, F&B) and B2C segments for the stores in Unipro market place. It's an instant e-Commerce solutions platform with mobile apps integrated with our ERP for various industries that provides seamless experience for the clients.



BPO – BUSINESS PROCESS OUTSOURCING

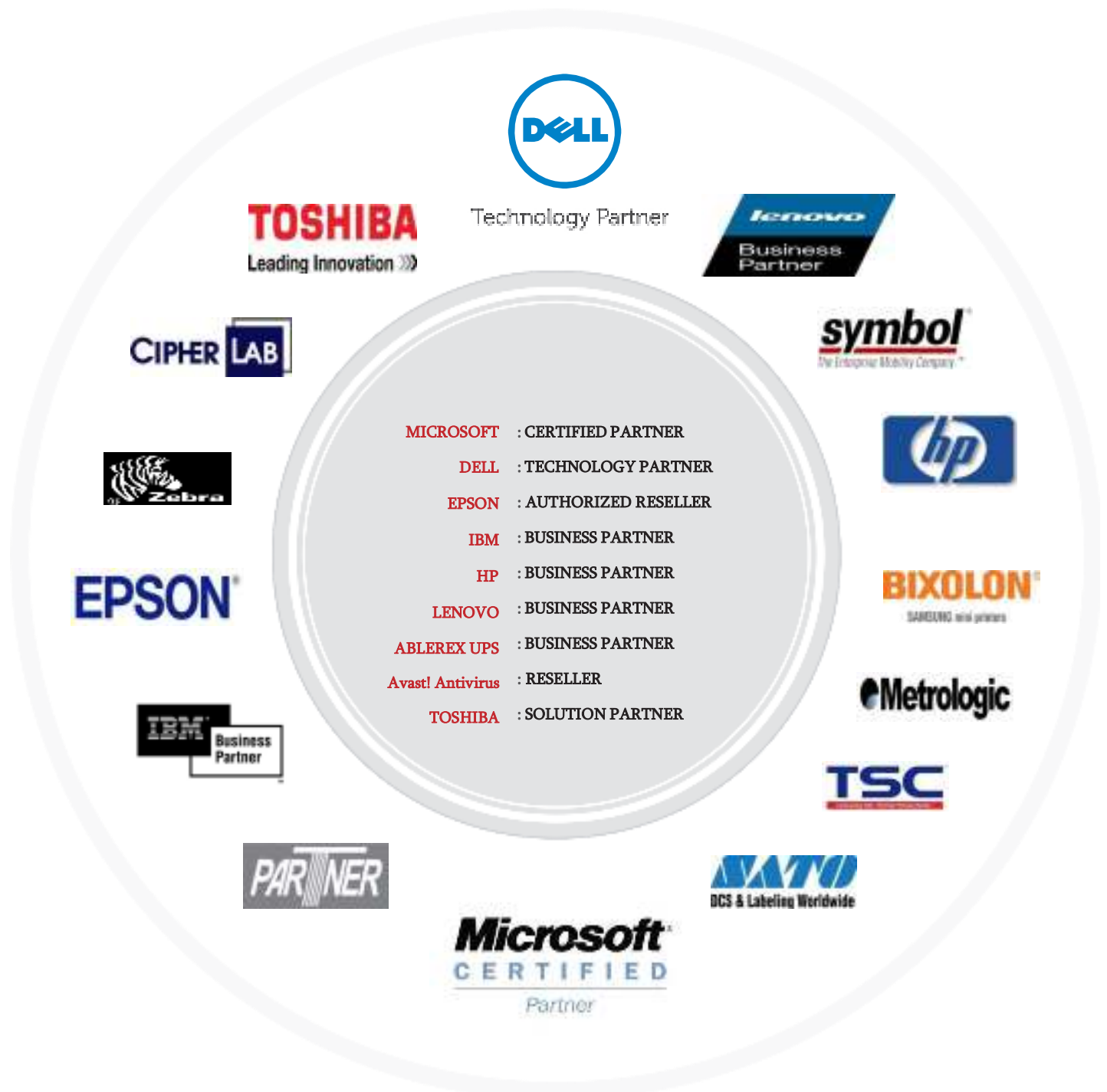
Business process outsourcing (BPO) which deals with CRM (Customer Relationship Management). BPO is implemented as a cost-saving measure as a method of subcontracting various business-related operations to a third party. **Unipro has identified a niche and developed a successful module to tap on specific needs of this industry.**



TRAINING AND DEVELOPMENT

Customer Relationship Management (CRM) is a strategy for managing any organization's relationships with its existing and potential customers. It helps to improve profitability and efficiency. **Unipro has developed a strong team with competent professionals with key expertise in the field to train professionals in the IT industry.**

Awards & Distributorship



Flagship Projects

CUSTOMER'S NAME	PROJECT DESCRIPTION
	Sheng Siong is a well-known supply chain Supermarket in Singapore. Unipro had implemented ERP solution for their 24 outlets and 288 counters. Sheng Siong has five food courts in Singapore and has been awarded top 500 retail enterprises. Unipro had implemented Collaborative Planning, Forecasting and Replenishment (CPFR) system. (Funded By IDA).
	Video Ezy is a leading movie rental chain in Singapore. Unipro provided complete ERP solutions for 48 outlets including their franchise.
	Zero Spot – Unipro committed to build a strong, effective and efficient supply chain in the hospitality industry using latest RFID Technology (Funded by IDA)
	Haniffa Pte Ltd is a multi-national company founded in Singapore. Haniffa sells a whole range and wide varieties of items including Jewellery, Electronics, Electrical, Toiletries, Food products etc. Haniffa uses Unipro's RetailPOS Premium editions for their retail software needs in Singapore and Malaysia operation. Unipro provided customized solution for Haniffa.
	Houseproud Pte Ltd operates the largest number of gifts & greeting cards retail outlets in Singapore under the name of Precious Thots and Hallmark in all the major shopping centers. Precious Thots uses Unipro's ERP solution in 24 of their outlets
	Distribution Management Solutions (DMS) - A Retail supply chain for mobile phone industry. Unipro provided supply chain management system for 56 of their outlets and many other retailers.
	AUPE is a multi-purpose Co-operative Organization – Unipro provided customized solutions for handling their financial operations (E.g., Loan, deposit, etc.)
	POH KIM VIDEO – A well-established retailer of DVD/VCD sale and rental in Singapore. Unipro provided supply chain solutions for 36 outlets.
	KAMDAR is a well-known supply chain Textiles outlets in Malaysia. Unipro had implemented ERP solution for their 31 outlets (182 counters) and 2 warehouses.
	Radha Exports has 55 retail outlets all over the country dealing in high-quality fast moving consumer products at highly competitive price. With a warehouse of 80,000 square feet located in Jurong and the strength of 400 employees, the company works tirelessly to make sure the people of Singapore can find what they need in any ABC or ValuDollar store. Both the ABC and ValuDollar stores carry products from all over the world including Malaysia, Indonesia, China, India, Philippines, UK, United States of America, Middle East, and local products from Singapore.

Business History

Unipro is a Software Development Company

Providing one-stop solutions (Software, Hardware & After Sales Support)

Established in 2002, Incorporated in Singapore

Specialized in the development of Business Application for Retail Industries.

Our First Solution has Retail Application for supply Chains in the CD/DVD shop named as **RetailPOS CD**

Unipro developed series of supply chain solution for various retail industry.

- Super Market
- Mini Mart
- Hyper Mart
- Departmental Store
- Textile
- Jewellery Shop
- Money Changer
- Remittance
- Pets Shop
- Book Shop
- Game Shop
- Laundry Shop (With RFID Technology)
- Time & Attendance
- Payroll
- F&B POS Solutions
- Tablet Solutions
- RFID Solutions
- Accounting Software
- Sales Force Automations
- Apple iOS Solutions
- Android Solutions
- Business Intelligence Software

So far, we have implemented more than 5,000 in the World-Wide Operations.



Success Story

2002

2002 is the year when Unipro first started our business operation with only 2 work forces.

We have implemented our first Retail Supply Chain business application and subsequently, we have received numerous retail projects even though we are only starting as a small business operation during this particular period.

Presently, we have more than 3,000 retail and non-retail customers in the region with 37 employees in the hardware and software sectors.

Our customers: Sheng Siong, Video Ezy, Planet Telecoms, Distribution Management Solutions, Zero Spot, Warburg, Beng Soon, Precious Thots, Haniffa and a lot more.

2003

Started out our first overseas branch operation in Brunei. Presently, we have 75 existing customers and 200 system installations in Brunei branch. Our Brunei Customers: Fock Lee, Tm Majeed, Teghu Raya and a lot more.

2005

Due to the increasing demand of the POS market, we expanded our operations in India for Software development and R&D operations with a total staff strength of 18 software developers.

2006

Launched our own hardware POS equipment known as "RetailPOS" and we are proud that we now have 8 hardware & software products under our own brand.

2007

Started business operation in Malaysia.

Presently, we have 25 customers and 200 system installations in the country. Our Malaysia Customers: Kamdar, Haniffa, Sri Kotta and a lot more.

2008

Fleet Management & Tracking System.

Established dedicated team of consultants for development of Fleet Management System and Tracking System.

2009

We have associated with DELL as TECHNOLOGY SOLUTION PARTNER for South Asia Pacific Zone which provides DELL RetailPOS to Dell channels and partners.

2011

Unipro has expanded its opportunities in developing PDA Solutions, RFID solutions, Software integrations services and web applications development to explore the new market trends.

2012

Unipro has received its first prestigious award as the "SICCI-DBS Singapore Indian Entrepreneur Awards 2012" for the Medium Enterprise Category.

2013

Unipro has partnered with Starhub to expand its I.T. services in the mobile and telco sector to provide mobile and corporate solutions to consumers.

2014

Mr. Iqbal Abdul Aleem (CEO of Unipro Groups) wins Asia's Most Prestigious Awards for Entrepreneurs as the "APEA 2014: Most Promising Category Award" winner. A regional award for outstanding entrepreneurship. We have moved to our new office which is now owned by Unipro Software in Ubi Techpark.

Before the year ends, Unipro has again received the "SMEs Asia Award 2014/2015" which recognizes successful Small and Medium-sized Enterprises (SMEs) in Singapore and Asia that are contributing positively to the local economy and holds notable social responsibilities.

2015

Unipro Group has been selected as one of the winners for the AEBA 2015 "Vanguard Award Winner" award. This award is bestowed to enterprises established for at least five (5) years, displays strong innovation and is emerging to make a name for themselves in the industry.

Again, Unipro Group wins the "Promising SME 500 2015" award as one of the 500 successful Small and Medium Enterprises (SMEs) in Singapore and Asia. In line with this, Mr. Aleem has also received the "Industry Star Awards 2015" for Retail Point of Sales.

Unipro Software has partnered with Wincor for the Cash Management & Self-Checkout Solutions.

2016

Again, Unipro Group wins the "Singapore Indian Business Leaders Awards" Under the category Science & technology.

Unipro has developed & implemented Self Service Checkout System & Cash Management System for various supermarket & Food establishment in Singapore.

2017

Unipro has extended its IT services in transformation of Digital solutions like Tablet Ordering Solutions, Mobile Solutions, Ecommerce solutions & Self Ordering & Payment Kiosk.

Unipro has signed MOE with United Economic Forum Trade Summit on 18 & 19th November 2017 and has plans to invest S\$ 135 million in Tamil Nadu, India and provide Job Opportunities for 10,000 employees.

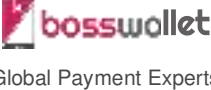
2018

Unipro has taken up a Digital Transformation Project in Indonesia. Nahdlatul Ulama is a traditionalist Sunni Islam movement in Indonesia following the Shafi'i school of jurisprudence.

2019

Unipro has been listed as a Pre-Approved Solution in IMDA - SME's Go Digital Programme. Established S3 (Store Smart Store) Digital online Platform for our customers.

Product

 STANDARD For Small Shops	 PREMIUM For Retail & Wholesale	 Web ERP Enterprise Resource Planning	 CMSO Retail POS Cash Management System
 SCO Retail POS Self Checkout System	 Mobile ERP Unipro Mobile ERP*	 Warehouse SMS Warehouse Stock Management System	 SFA Sales Force Automation
 VSM Van Sales Management System	 BUSINESS INTELLIGENCE Business Intelligence Tool	 CLOUD POS Cloud (Web) Point of Sales	 Cloud BI Cloud Business Intelligence
 SURVEILLANCE RetailPOS Surveillance	 RETAIL Cafe For Food & Beverages	 RETAIL Cafe CMSO Retail Cafe Cash Management System	 RETAIL Cafe SCO Retail Cafe Self Checkout System
 iMenu - iOrder RetailCafe - Mobile Order Taking Module	 Catering Catering and Door Delivery Solution	 smart GOLD For Jewelry Shop	 smart EXCHANGE For Money Changers
 CloudEX A Tool for Money Exchange*	 MTM Money Teller Machine For Money Exchange*	 Remit For Remittance Dealers	 RETAIL Laundry Laundry POS Solutions
 NMS Newspaper Distribution Management System	 RETAIL SPA Spa & CRM Software	 RETAIL BOOK For Book Shop	 RETAIL mobile For Local Handphone Shop Dealers
 HMS Hotel Management System	 RETAIL CD For CD / DVD Shop	 Accounts Accounting Software	 PAY T&A Unipro Payroll - Time & Attendance System
 AMS Asset Management System	 RETAIL VMS Vending Machine Management Solutions	 bosswallet Global Payment Experts*	 bosse-card Global Loyalty *

* Upcoming Project

RFID Solution

- Gold (Jewelry)
- Warehouse
- Laundry

Tab Solution

- Restaurant (iMenu - iOrder)
- Warehouse
- Wholesale (VMS)
- Money Exchange (Buy & Sell)
- SPA (Customer Registration)

App Solution

- Wholesale
- Corporates
- F&B (Restaurant)

Web Solution

- Static
- Dynamic
- E-commerce

Media Kit

- Promo & Intro Video
- Photo Shoot & Image DI
- Social Media Interruption

Our Credentials



2012



SICC-DBS SINGAPORE INDIAN ENTREPRENEUR AWARDS

Medium Enterprise Category Award



2014



ASIA'S MOST PRESTIGIOUS AWARDS FOR ENTREPRENEURS

Most Promising Category Award



2014 -
2015



SMES ASIA AWARD SINGAPORE 2014 - 2015

SME Asia Award



2015



AEBA - ASIA ENTERPRISE BRAND AWARDS

Vanguard Award



2015



INDUSTRY STAR AWARDS 2015

Promising SME



2015



INDUSTRY STAR AWARDS 2015

Retail Point of Sales



2016



SIBL - SINGAPORE INDIAN BUSINESS LEADERS AWARDS

Business Leaders Awards



2017 - 2018



UNITED ECONOMIC FORUM (UEF) UNIPRO PARTNERSHIP

Unipro's Milestone Partnership



2018



NAHLATUL ULAMA (NU) INDONESIA PARTNERSHIP

Unipro's Milestone Partnership

Unipro in Bangladesh

Premium Technology Partner with



Elite Technology Partner with



Consultation & Project Partner with



Accessibility Information

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Thank You



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AWARD INTERVIEW

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