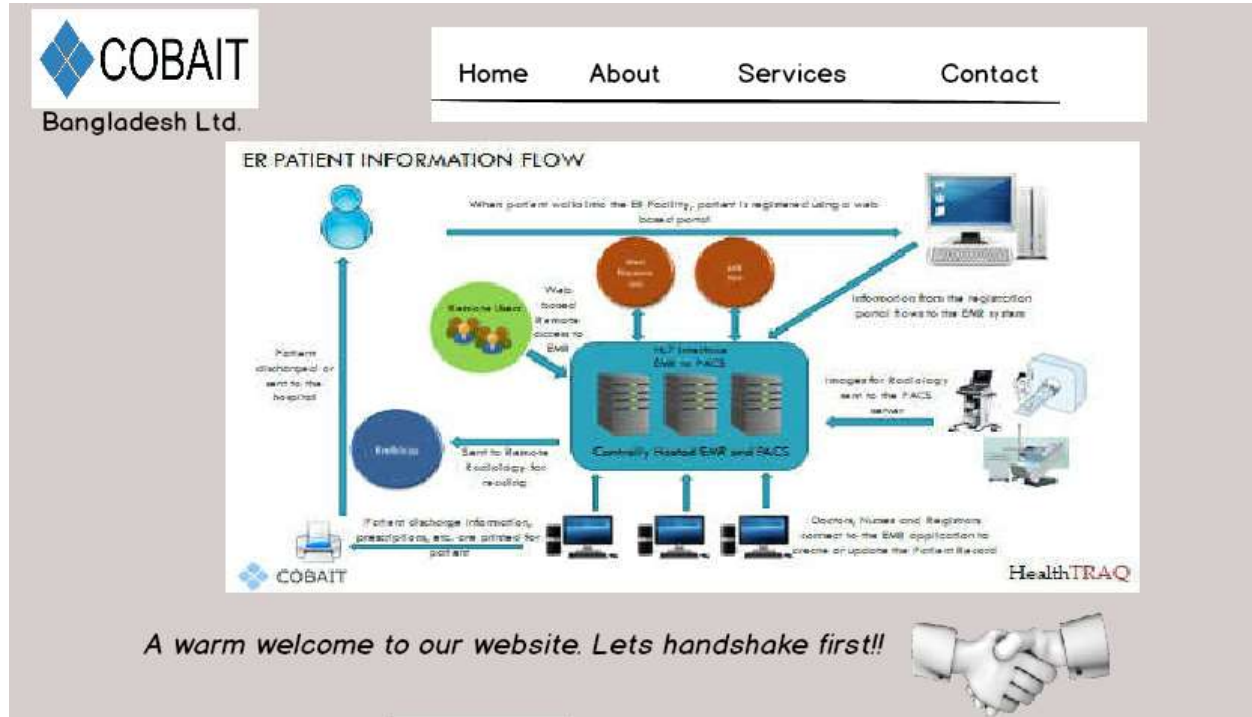


COBAIT Bangladesh Ltd.

Company Profile



We provide 24x7x365 helpdesk support via direct phonecall, chat box, email and support ticket

We provide 24x7x365 managed service on your desktop, servers, services with remote tools and onsite resources

We provide high standard cloud computing and storage service for your valuable applications and data

We provide backup and restore solution including 24X7X365 monitoring and managing your backup process

We develop Android ,IOS aand Web apps as per your need including providng coder staffs

Why Cobait?

Why not? We have proven long time experience of providing 24x7x365 IT support and managed service to mission critical sectors like Emergency Room , Hospitals, Oil/gas plants etc. in USA market. This sector heavily depends on IT system and uptime of 100% is a must failing of which may result death and industrial accidents. Our multi-location support centers have all time resource availability accessible via phone call, chatbox, email and support ticket. Using our installed agent software on all the network-enables devices our team proactively monitors and mange optimum health status of al lthe softare and hardware components.

In a nutshell using our remote management tools and full time skilled support team we totally make you free from the burden of all types of IT management and troubeshooting. We become your IT team who ensures uninterrupted, smooth performance and accessability of all software/hardware components as well as provides backup, resotorate and troubleshooting services.



List of activities under Support/Managed Services

- ☐ Help Desk / Service Desk Support
- ☐ NOC Management
- ☐ Managed Service
- ☐ Remote management of Server/Desktop/Network devices
- ☐ Vendor Coordination
- ☐ Monitor and raise item purchase process
- ☐ Systems Management and Maintenance
- ☐ IT staffing and Cover
- ☐ Antivirus / Spam / Malware Management
- ☐ Email Management
- ☐ Backup Management
- ☐ Security and Patch management
- ☐ IT Asset Management
- ☐ Disaster Recovery / DR Management
- ☐ Reporting
- ☐ Cloud / Hostage Service



All services are available 24x7x365 or during working hour

Specialized Skill Area

We have proven experience and skill in providing support and ensure integration to Emergency Room(ER), Hospitals, Gas/Oil plant IT equipment/applications like:

Windows Active Directory	MS Office 365
Patient Registration(Presidio, DocuTap/Experity)	EMR/EHR(T-system, Medisoft, Experity)
Modality(X-Ray,Ultrasono, CT Scan)	PACS(Novarad,Eoview)

Contact Detail

COBAIT

Dhaka Branch Office
House # 37, Road # 6, Block # D,
Niketon, Gulshan-1, Dhaka-1212, Bangladesh.
Phone: 832-709-0541
Email: info@cobait.com

USA HQ
9494 Southwest Fwy
Houston, Texas 77074
(713) 400-9900

