

Primacy Infotech Limited

 www.primacyinfotechltd.com

 GA-99/5, Rahima Tower (6th Floor),
Badda Link Road, Dhaka-1212

*"Empowering Businesses through
cutting-edge Software Technology"*

Company Profile

About US

Primacy Infotech Limited is a forward-thinking software development and IT solutions company committed to delivering innovative, secure, and scalable digital solutions for businesses, government organizations, and enterprises.

Established with a vision to simplify complex business processes through technology, we specialize in custom software development, enterprise automation, web and mobile application development, and digital transformation solutions.

We serve clients across Bangladesh and international markets with a strong reputation for quality, reliability, and long-term partnership.

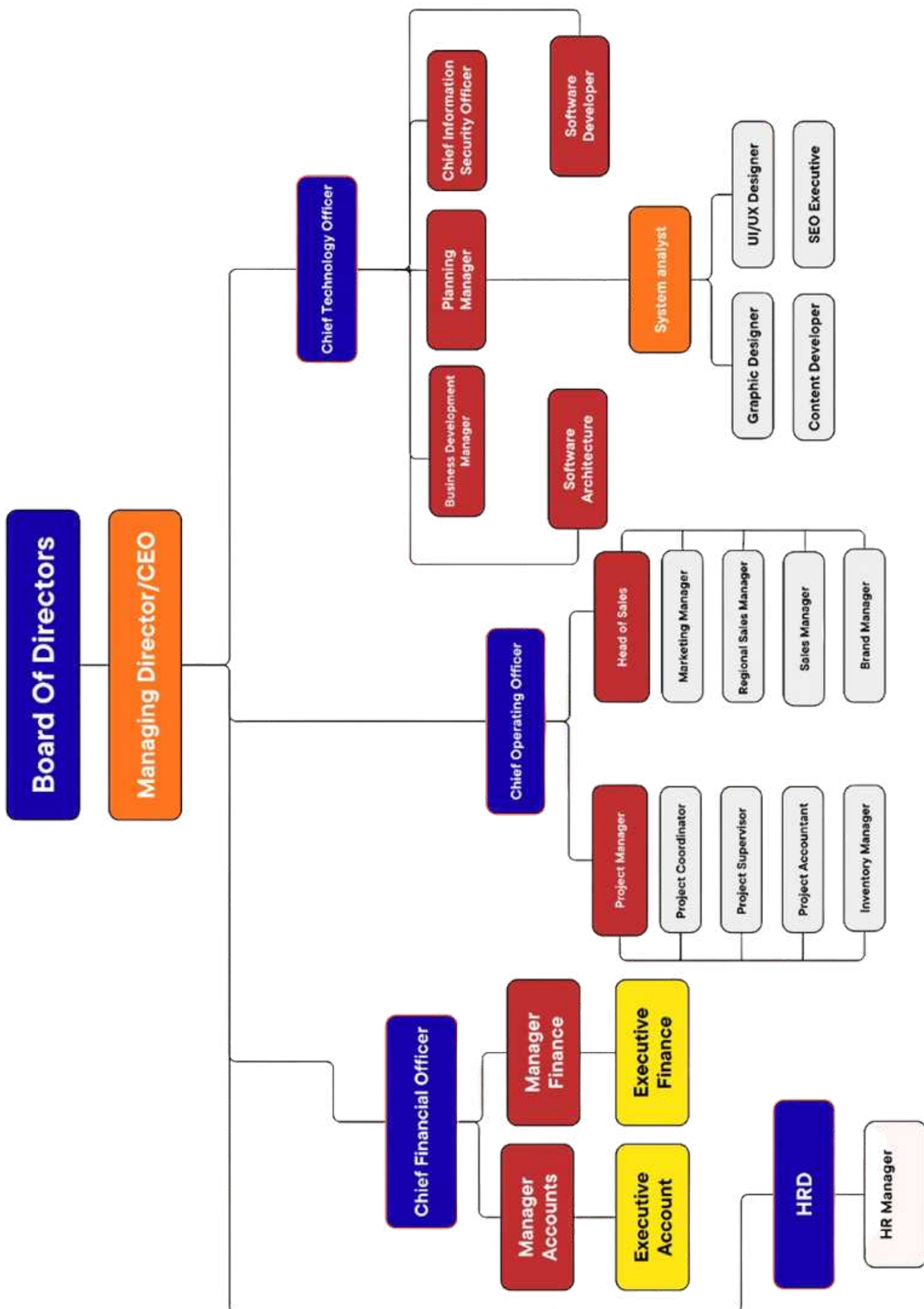
Our Mission

Our mission is to help organizations achieve operational efficiency, business growth, and digital excellence by delivering customized, scalable, secure, and cost-effective software solutions through innovation and technical excellence.

Our Vision

To become a globally recognized technology company delivering intelligent, secure, and future-ready digital solutions that transform businesses and empower organizations.

Organogram



Core Values

- **Integrity & Transparency**

We operate with honesty, ethical standards, and openness in all our business dealings. Clients can trust that our solutions and communications are clear, accurate, and reliable.

- **Innovation & Excellence**

We continuously seek creative solutions and adopt cutting-edge technologies. Our commitment to excellence ensures high-quality, efficient, and future-ready software solutions.

- **Client-Centric Approach**

Our clients' needs are at the center of every project. We listen, understand, and deliver tailored solutions that maximize business value and meet specific operational requirements.

- **Quality-Driven Delivery**

Quality is embedded in every stage of our development process. From design to deployment, we ensure robust, secure, and efficient software that exceeds expectations.

- **Long-Term Partnership**

We aim to build lasting relationships with clients through dependable service, consistent support, and value-driven solutions that foster mutual growth.

Our Core Services

- **Custom Software Development**

We develop fully tailored software solutions aligned with specific business workflows and operational needs.

Includes: ERP, CRM, HRM, Payroll, Inventory, Accounting, POS, Municipality & Government Software.

- **Web Application Development**

Modern, responsive, SEO-friendly, and high-performance web applications using the latest frameworks.

- **Mobile Application Development**

Android, iOS, and hybrid mobile apps designed for performance, user experience, and scalability.

- **Enterprise Software Solutions**

Large-scale automation systems including ERP, CRM, SCM, Financial Systems & Business Intelligence Dashboards.

- **E-Commerce Development**

Custom e-commerce platforms, multi-vendor marketplaces, and mobile commerce solutions with secure payment gateways.

- **UI/UX Design & Product Engineering**

User-focused design for better engagement, usability, and business performance.

- **IT Consulting, Support & Maintenance**

System upgrades, performance optimization, cybersecurity support, and long-term technical maintenance.

Our Development Process

- **Requirement Analysis & Planning**

We gather client requirements, analyze workflows, and plan the project to align with business goals.

- **System Design & Architecture**

Our team designs a robust and scalable system architecture tailored to project needs.

- **UI/UX Design**

We create intuitive and user-friendly interfaces that enhance user experience and engagement.

- **Software Development**

Our developers implement the solution using best practices and modern technologies.

- **Quality Assurance & Security Testing**

Rigorous testing ensures functionality, performance, and security meet the highest standards.

- **Deployment & Training**

We deploy the solution and provide client training for smooth adoption and operation.

- **Post-Implementation Support & Maintenance**

Ongoing support ensures system stability, updates, and continuous improvement.

Industry We Served



**Government &
Public Sector**



**Education & E-
Learning**



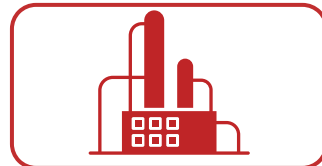
**Healthcare & Hospital
Management**



**Finance &
Accounting**



**E-Commerce &
Retail**



**Manufacturing
& Supply Chain**



**NGO & Development
Organizations**



**Corporate &
Enterprise Business**

Our Ready Products



**School Management
Software (Biddapith)**



**HR & Payroll Management
Software (PrimacyHR)**



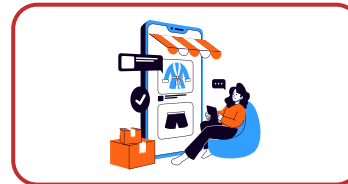
**Hospital Management
Software (PrimacyHealth)**



**Learning Management
Software (PrimacyLMS)**



**Hotel Management Software
(PrimacyInn)**



**eCommerce Management
Software (PrimacyMart)**



**Core Accounting Software
(PrimacyBooks)**



**CRM Management Software
(PrimacyConnect)**

Technology We Used



PHP



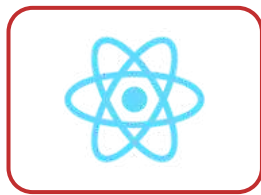
Laravel



Java



Python



React



Vue JS



Next.js



Node.js



Flutter



Android



iOS



Kotlin



MySQL



PostgreSQL



MongoDB



Firebase



AWS



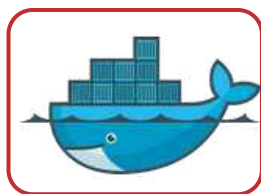
Azure



Google Cloud



Oracle



Docker



Kubernetes



Jenkins



REST API

Personnel Distribution

Functional Area	No. of Professionals
Executive Management Body	4
Managing Director	1
Accounts & HR	2
Marketing and Sales	6
Project Management & Requirement Analyst	4
System Analysis and Design	3
Programmer/ Software Engineers	17
Network & Hardware Engineer	4
QA and Test Engineer	4
Support and Implementation Engineer	3
Technical Writer	2
Technological Trainers	18
Total:	68

Our Technological Experts

Core Technology	Details	Total No. Professionals
JAVA	Front End: JSP, Swing Web Server: Apache Tomcat, IBM Web Sphere Framework: Spring, Struts Database: Oracle 10g DB Server, PostGre Reporting Tool: Jasper Server OS: Unix/Linux/Windows	5
Oracle	Front End: Form Developer 10g Application Server: Application Server 10g Database: Oracle 10g DB Server Reporting Tool: Report Builder 10g OS: Unix/Linux/Windows	3
Microsoft	Front End: ASP.Net, VB.Net, VB 6.0 Web Server: IIS Framework: .Net Database: MS SQL Server 200 Reporting Tool: Crystal Reports OS: Windows 2000/2003 Server	4
Open Source	Front End: PHP, JSF Web Server: Apache Tomcat Database: My SQL Reporting Tool: HTML OS: Linux/Windows	3
Embedded Systems and Professional Services	Language: Java, Assembly, C, C++, Micro Programming Network Framework: Cisco and Others Infrastructure and Security: Citrix, Exchange Server, ISA and much more	2

Equipment & Resources

SL	Resource & Logistics	Quantity
1	Linux Servers Windows Server IBM Server	2, 2, 2
2	Linux Workstation	2
3	Test Environment (Volume and Load Testing) with High-end Server)	2
4	Oracle Database Server for Development	2
5	Windows Workstation	68
6	Cisco Router	8
7	Gigabit Switch	4
8	Laptop	35
9	Exchange Server	1
10	Mail Server VPN Server Vehicle	1, 2, 2
11	High-Speed Internet Connectivity 10 Mbps	2
12	Power Supply & Backup	Yes
13	Printer Barcode Scanner Time Attendance Devices	7, 2, 4
14	A/C Scanner	12, 2
15	PABX Connection Land Phone Line Projector	1, 1, 5
16	Fibre Optic Backbone Conference Room	Yes

Training Facilities

Primacy Infotech Ltd.'s training for the end user or others are delivered in a modern ICT learning environment either in client or Primacy Infotech Ltd. premises as preferred by the client. Primacy Infotech Ltd.'s training rooms can accommodate groups of up to 25 people and offer a convenient, bright and comfortable environment to learn efficiently and effectively. For providing training Primacy Infotech Ltd. has Resources and logistics as follows:

Particulars	Nos
Sr. Trainer	20
Trainer	12
Technical Support Staff	4
Conference Room	1
Training Room	2
Projector	5
White Screen White Board	2, 2
PC	52
Laptop	22

Primacy Infotech Ltd. has technical Support staff on site at all times who will provide support and assist with any administration or technical issues. Refreshments, including cold drinks, tea and coffee are provided throughout the day and lunches are provided during day-long training.

Our Clients

Government Clients



Private Companies



International Clients



Company Information

Legal name of Proposer	Primacy Infotech Limited
Legal Address	GA-99/5, Rahima Tower (6th Floor), Badda Link Road, Middle Badda, Dhaka-1212, Bangladesh.
Website	https://primacyinfotechltd.com
Year of registration	2015
Contact information	Telephone numbers: +8802226600681 ; +8801759787636 Email: info@primacyinfotechltd.com ; primacyinfotechltd@gmail.com
Legal structure	Limited Company
No. of full-time employees	56
No. of staff involved in similar contracts	84
Are you a UNGM registered vendor?	☐ Yes ☐ No If yes, UNGM Number: 1100646
Are you a BASIS vendor?	Yes, BASIS Member ID : GE-20-07-857
Countries of operation	Bangladesh, India, UK & Canada
Subsidiaries in the region (please indicate names of subsidiaries and addresses, if relevant to the proposal)	1) Primacy Academy: Address : House 56, Road 01, Block A, Jahurul Islam City, Aftabnagar, Rampura, Dhaka-1219 2) Good Neighbours Welfare Organization (GNWO): Address : GA-99/5, Rahima Tower (6th Floor), Badda Link Road, Middle Badda, Dhaka-1212, Bangladesh.
Quality Assurance Certification	Yes
Contact person	Name and Title: Md. Moklesur Rahman, Project Manager Telephone numbers: +8801855451305 Email: primacyinfotechltd@gmail.com

Our Certifications



ISO/IEC 27001:2013



MANAGEMENT SYSTEM CERTIFICATE

This is to certify that the management system of **PRIMACY INFOTECH LTD.** House # 4/A/1, (4th Floor), Road # 02, Gulshan # 01, Dhaka # 1212, Bangladesh, has been assessed and found to be in accordance with the requirements of **ISO 9001:2015 Quality Management System**. This certificate is valid for the following scope: Design, Development, Implementation and Management of Customized Software Solutions, ERP, Mobile Applications, Cloud Services, Network Infrastructure Solutions, Software Engineering, Testing, Quality Assurance, Documentation, and Delivery. Also, provide Technical Training, Troubleshooting, System Maintenance, System Configuration, and Incident Response services. For the issuing office: Moody's Business & Assurance LLC, 1740 W. Arroyo, San Jose, CA 95128, USA. Director: JORDAN RUDIGER

ISO/QMS 9001:2015



BASIS Membership



e-CAB Membership



BWCCI Membership

Our Office Address

Head Office



Bangladesh



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