

Brief Profile



Noor Mansion (3rd Floor), Plot- 04, Main Road- 01, Mirpur- 10 Circle, Dhaka- 1216, Bangladesh.

EUROPEAN IT SOLUTIONS BANGLADESH

Introduction

European IT was the brainchild of 2 IT consultants who came with over 15 years' experience in the IT industry. It was setup in 2002 when this industry appeared to be saturated, but they thought they will still give it a try in setting up their own business in providing web based solutions, services and web design, at a minimal cost. They have 2 development centers – one in Ireland and the other in Bangladesh, taking advantage of the geographical locations and time zones.

Like any start up, success did not happen overnight! European IT tried in vain to find and attract clients, while they were developing their own software for in-house usage. Finally, the breakthrough came with a corporate client in December 2002 and there has been no turning back ever since. They setup a sales and marketing office in Munich, Germany and New Delhi, India in 2009 and will soon be setting up an office in Montreal, Canada.

European IT also provides website domain registration and offers very competitive hosting packages.

European IT tries to use simple, yet elegant design for websites. Keeping the limitations of the mobile phones for web browsing in mind, they try not to use heavy embedding or develop Flash based websites & Software unless specifically requested by a client. Their applications are developed mainly using PHP, Javascript, MySQL or other open source languages and .Net Platform. For the products, Oracle database can be used depending on the client's licensing capacity. The company has expanded their knowledge in the Android OS for development of mobile applications.

European IT has expertise in a range of tools from Pitney Bowes Business Insight's Customer Communication Management suite. We provide customised solutions for banks, telecommunication companies and other businesses using Sagent Dataflow, DOC1, and PCE.

Experience

Providing quality IT services begins with experience and ends with dedication. European IT professionals have few years of experience in design, development, and testing of countless software projects. It is this experience, along with our dedication to giving clients the best quality service possible, which sets European IT apart from other firms.

Company Basic Information

Registered Name	European IT Solutions Bangladesh
Business Name	European IT Solution Bangladesh
Acronym	European IT
Year of Establishment	2013
Total Years of Experience	Around 8 years in Ireland and 5 years in Bangladesh
Type of Organization	Proprietor
Company Registration No.	No: 02-09598
TIN Number	190905613413
Mailing Address	Noor Mansion (3 rd Floor), Plot- 04, Main Road- 01, Mirpur- 10 Circle, Dhaka- 1216, Bangladesh.
Mobile Number	+880 1717 221398
E-mail	murasid@gmail.com
Web address	www.euitsols.com and www.euitsols-inst.com
Name of Bankers	Mercantile Bank Limited, 184, Senpara Parbata, Mirpur 10, Dhaka-1216
Key Contact Person	Sandeep Chowdhury, Honorary Chairman Mamun Ur Rasid, Country Director & Managing Director

Key Professional and Management Staff

European IT Solutions Bangladesh is supported by 30 full time professionals including 10 senior professionals and 20 professional support staff and number of highly qualified national and international professionals in different fields. In addition Firm also maintain panel of national and international resources database from renowned universities, research organizations and other reputed relevant organizations to readily make them available to propose them in development project activities. Firm has a number of core personnel and core experienced consultants and associate consultants as well as experienced staff.

SL#	Name	Qualification	Position	Year of Experience
1	Mr. Sandeep Chowdhury	Master of Business Administration (MBA) Dublin Institute of Technology B.Sc. (Hons), Information Technology Dublin Institute of Technology	Honorary Chairman	25
2	Mr. Mamun Ur Rasid	B.Sc (Hon's) in Computer Science and Engineering, Darul Ihsan University of Bangladesh	Country Director & Managing Director	15

3	Mr. Jubydul Haque	B.Sc (Hon's) in Computer Science and Engineering, International Islamic University Chittagong	Chief Software Architect	12
4	Mr. Mohsin Uddin	Master of Science in Computer Science and Engineering (MSCSE), United International University Bachelor of Science in Computer Applications (BCA), Bangalore University, India	Project Manager	12
5	Mr. Musfiq Hossain	B.Sc (Hon's) in Computer Science and Engineering, Darul Ihsan University	Team Leader	11
6	Mr. Abdul Karim Akhand	B.Sc (Hon's) in Computer Science and Engineering, University of Development Alternative	Team Leader	12
7	Mr. Kayes Mohammad Hozaiifa	B.Sc (Hon's) in Computer Science and Engineering, International Islamic University Chittagong	Team Leader	13
8	Mr. Navid Anjum	Master of Science in Computer Science and Engineering (MSCSE), BRAC University	Team Leader	12

		B.Sc in Electronics & Communication Engineering, BRAC University		
9	Mr. Sanjoy Saha	B.Sc (Hon's) in Computer Science and Engineering, Bangladesh University of Business & Technology (BUBT)	Team Leader	10
10	Mr. Mahfujur Rahman	B.Sc (Hon's) in Computer Science and Engineering, European University of Bangladesh	Sr. Software Engineer	12
11	Mr. Nayan Hossain	B.Sc (Hon's) in Computer Science and Engineering, European University of Bangladesh	Sr. Software Engineer	10
12	Mr. Siyam Sarker	B.Sc (Hon's) in Computer Science and Engineering, Jahangirnagar University	Sr. Software Engineer	11
13	Mr. Sajidul Haque	B.Sc (Hon's) in Computer Science and Engineering, Shahjalal University of Science and Technology	Sr. Software Engineer	9
14	Mr. Arif Babu	B.Sc (Hon's) in Computer Science and Engineering, Khulna University of Engineering & Technology	Sr. Software Engineer	8
15	Mr. Sazzad Karim	B.Sc (Hon's) in Computer Science and Engineering,	Software Engineer	7

		Prime University of Bangladesh		
16	Mr. Golap Chowdhury	B.Sc (Hon's) in Computer Science and Engineering, European University of Bangladesh	Software Engineer	8
17	Mr. Al-Mehedi Hasan	B.Tech & M.Tech (Dual), Lovely Professional University of India	Software Engineer	6
18	Mr. Faruk Mia	B.Sc (Hon's) in Computer Science and Engineering, Asian University of Bangladesh	Software Engineer	5
19	Mr. Shettol Biswass	B.Sc (Hon's) in Computer Science and Engineering, Darul Ihsan University of Bangladesh	Software Engineer	7
20	Mrs. Tilok Hossain	B.Sc (Hon's) in Computer Science and Engineering, Darul Ihsan University of Bangladesh	Software Engineer	6
21	Mr. Nayeem Sarker	B.Sc (Hon's) in Computer Science and Engineering, Dhaka International University	Software Engineer	5
22	Mr. Haris Uddin	B.Sc (Hon's) in Computer Science and Engineering, Ahsanullah University of Science and Technology	Software Engineer	4

23	Mrs. Farzana Karim	B.Sc (Hon's) in Computer Science and Engineering, American International University-Bangladesh	Software Engineer	6
24	Mr. Nazmul Khandoker	B.Sc (Hon's) in Computer Science and Engineering, Mawlana Bhashani Science and Technology University	Software Engineer	4
25	Mr. Saikat Sarker	B.Sc (Hon's) in Computer Science and Engineering, Khulna University of Engineering & Technology	Software Engineer	3
26	Mr. Rasel Islam	Bachelor of Business Administration, American International University-Bangladesh	HR Manager	10
27	Mr. Mahmudul Hasan	Bachelor of Business Administration, American International University-Bangladesh	Account Manager	10
28	Mr. Shariful Haquk	Social Science National University of Bangladesh	Customer Relations Manager	8
29	Mr. Habib Morsalin	B.Sc (Hon's) in Computer Science and Engineering, Darul Ihsan University of Bangladesh	Graphic Designer	6
30	Mr. Monjurul Islam	B.Sc (Hon's) in Computer Science and Engineering,	Software Developer	5

		Ahsanullah University of Science and Technology		
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A Proven Track Record

European IT has a proven track record of providing high quality, custom project management services. Our client list includes Fortune multiple corporations, government agencies, and small businesses. Our experience is broad and spans the complete software development cycle.

Area of Expertise

As a custom IT service provider, European IT has amassed an impressive resume of projects. It's the custom nature of our development project that has enabled European IT to acquire vast experience in many diverse areas of IT and software development. Our experience, in conjunction with our quality personnel, enables European IT to be dynamic enough to tackle almost any IT development project.

European IT consultants have experience in many different aspects of the development process. Because we are a custom firm, there are no limits on what projects we can undertake. It is this ability that has enabled European IT to accumulate experience in so many diverse areas. A few of these include:

- ❖ Application Design, Development, and Testing (GUI, Database, etc.)
- ❖ Web Development (Internet/Intranet)
- ❖ Web-Enabling Applications
- ❖ Engineering, Scientific, and Data Collection
- ❖ Point-of-Sale and General Business Services Applications
- ❖ System Architecture and Implementation

- ❖ Client/Server Applications and Distributed Systems
- ❖ Systems Integration
- ❖ Platform Migrations and Code Porting
- ❖ Object-Oriented Design and Analysis
- ❖ Project Management Consulting
- ❖ Technical Documentation and Training

No matter what your development challenge, European IT consultants are a valuable resource.

Languages, Platforms, and Tools

Another advantage of providing custom services is that European IT consultants have gained extensive experience with a wide variety of languages, platforms, and tools during the course of our projects. In addition, European IT consultants have become experts at adjusting quickly when faced with new development environments. We are able to rapidly “come up to speed” on existing projects. The following lists just a few of the languages, platforms, and tools with which we have experience:

General Languages: PHP, Javascript, Ajax, JQuery, C#, C++, C, Assembly, Lisp, Skill, Pascal, FORTRAN, COBOL, Tcl/Tk, Tix, Perl, Python, Swig, shell scripting, and more.

Web Technologies: HTML, CSS, NET, XML, CGI, Java, JSP, J2EE, J2ME, ASP, VBS, Web Servers, Mail Servers, Firewalls, IIS, Apache, Qmail, Tomcat, MySQL, and more

Frameworks: Zend, CodeIgniter, Laravel, CRMs, SAPs, Visual Basic, Visual Foxpro, PowerBuilder, and more

Platforms: Open Source and Windows (XP back to 2.x), Unix (Linux, HP-UX, Solaris, SunOS, AIX), Handhelds (Windows CE, PalmOS), DOS, OS/2, VMS, MacOS

Database Engines & APIs: MySql, ODBC, JDBC, SQL, Oracle, Access, Paradox, Delphi, dBase, CodeBase, SWIG, and more

Tools & Methodologies: PHP, Struts, Notepad++, Dreamweaver, Microsoft MFC, ATL/COM, DDE, OLE, DLL, VBXs, OCXs, USB, RS-232, and more

Networking: Wireless, VOIP, Telephony, LANs/WANs, TCP/IP, Windows Networking, Novell; NIS, VPNs, VNC, and more

Processes:

- ❖ Library Characterization
- ❖ Simulation and Modeling
- ❖ Floor-planning & Timing Budgeting
- ❖ Logic Verification
- ❖ Synthesis
- ❖ Automatic Place and Route (APR)
- ❖ Layout Parasitic Extraction
- ❖ In-place Optimization and Back-annotation
 - Static/Dynamic Timing Analysis
 - Physical Verification

Available Services

European IT provides its clients with a wide range of services spanning the entire development process. Clients can utilize European IT for the entire development cycle or only for selected portions that require additional support and consultation. Our services are

available on an hourly or project basis (see Rates and Billing). At European IT, we draw upon our vast experience to provide our customers with the best possible services. As a custom IT development firm, there are no limits on what projects we can undertake. However, most IT development efforts require the same basic types of services. Some of the common services available from European IT include:

System Architecture and Design

Design is often the most critical phase of any IT and software development effort. In many cases, the quality of the finished software is directly proportional to the quality of the initial design. One metaphor is particularly appropriate... Ask yourself this question: What quality of house would you get if you built it with no blueprints? Custom software development is an investment. As with any substantial investment, planning is crucial. However, there is a trade-off. It is possible to over design. This leads to lost time and money. European IT has the experience to strike the proper balance.

Development

The key to quality development is sharp people with a well thought-out plan. Good organization allows developers to modularize the development process. This results in rapid implementation of a system that can be easily tested and expanded for future versions. European IT provides a highly qualified technical staff with years of software development experience.

Project Management

European IT clients often require additional consulting and managerial support to supplement their in house development efforts. European IT is uniquely qualified to provide this vital support. The professionals at European IT have worked on countless software development efforts, and as a result are well equipped to quickly anticipate and address problem areas on a given project. European IT can serve as troubleshooters or, if need be, assume management of an entire project.

IT Support and Network Administration

European IT has IT network professionals familiar with all types of heterogeneous networks. Clients have utilized our services to design, install, and manage their network systems. Some clients have even outsourced the IT support for their entire office to European IT.

Testing and Quality Assurance

With our experience in the IT and software development field, European IT can provide an extremely valuable third-party perspective, when brought in to test/QA another vendor's software. System testing is fundamental to the quality of any software. Although many developer stake short-cuts and settle for only testing their software during development (Alpha-Testing), we at European IT always encourage our clients to include a *distinct* testing phase to any project. This testing phase allows the system to be tested as a completed unit, and is usually done by someone other than the developer. In this manner, additional user feedback on the functionality and usability of the software can be integrated prior to initial release. Completion of the testing phase is accomplished through preliminary use by actual end users of the software in the real world conditions of the client's site (Beta- Testing).

Feasibility Studies

Prior to committing substantial resources to a given project, often clients want to obtain more data on the obstacles related to successfully completing the project. European IT team

members have experience serving in this “recon” type role. They can quickly and efficiently identify the primary and secondary “hot spots”, then prepare a Feasibility Report for the client. This report contains a ranked list of all the technical, logistical, and managerial problems associated with the proposed project. In addition, it provides preliminary estimates for cost and time.

Technical Documentation and Training Service

European IT consultants have developed numerous user manuals, reference guides, and introductory training materials to accompany our custom software over the years. This experience has provided us with the ability to quickly generate production quality documents. Rather than hiring technical writers (who are often unfamiliar with the underlying technology) to extract information from developers, many of our clients simply have European IT develop the supporting materials. European IT consultants have become so good at this in fact, that many clients have engaged European IT for the sole purpose of creating technical documentation and complete training programs.

Placement and Recruiting Services

Finding just the right person for a challenging technical staff position can be quite difficult. Standard placement services often provide overwhelming lists of “candidates,” however many of the resumes provided to the client firms are seldom worth reviewing. This is because the placement firms are not technical people and therefore cannot properly filter the resumes for the hiring managers. European IT solves this problem for managers by taking a low volume, high quality approach. With our technical background, we can serve as a front-end filter for managers who don't want to spend their time reviewing every resume with “C” listed as a language.

Clients

Project title and client	Focus / scope of tasks	
“PAMT – Procurement Activity Monitoring Tools ” Bangladesh Resident Mission (BRM) – Asian Development Bank (ADB) Plot E-31, Sher-e-Bangla Nagar, Dhaka 1207, Bangladesh, GPO Box No. 2100 Office: +880 2 55667000, Fax: +880 2 9117925 to 26	Procurement Activity Monitoring Tool (PAMT) has been developed to record dates of all procurement activities and related information contract-wise in a relational database for procurement of goods and works packages under ADB funded projects. The web-based tool also displays delay time, when applicable, and requires the users to input reason(s) for delay for further analysis to facilitate reducing delay, which is the key objective for this tool in addition to real time monitoring of procurement activities. The tool generates customized reports for users at project and portfolio level to monitor	Delivered

Web: www.bdpamt.org	procurement activity as well as to evaluate the timeliness of each activity. The tool obtains package details automatically from existing procurement plan (in Excel format with appropriate data field). It can also generate updated procurement plan in standard template prescribed by Public Procurement Rules 2008, goods-wise and works-wise. PAMT provides a common source of information for procurement monitoring for the executing/implementing agencies and ADB, and aims to facilitate achieving timely project completion.	
“PAMT - SLS : Procurement Activity Monitoring Tools – Service Level Standard ” Bangladesh Resident Mission (BRM) – Asian Development Bank (ADB) Plot E-31, Sher-e-Bangla Nagar, Dhaka 1207, Bangladesh, GPO Box No. 2100 Office: +880 2 55667000, Fax: +880 2 9117925 to 26	In 2015 Asian Development Bank (ADB) instituted service standards benchmark for procurement related activities for loan and grant funded procurement. These standards are set from the approval process of bidding documents to the stage of contract signing. Generally three parties are involved in the total procurement process - executing agencies (EA) or implementing agencies (IA) of the government, ADB (in prior review contracts) and bidders. In light of these standards, ADB would like to measure the performance of all activities carried out by the relevant stakeholder. This statistics would help them design the future benchmark for all procurement activities from time to time and	Delivered

Web: www.pasld.bdpamt.org	thus ultimately close the project by the planning deadline. Under the above aim, Bangladesh Resident Mission (BRM) engaged a procurement consultant to develop a web based monitoring tool to measure the time required for each party involved in the procurement process and to compare it with the standards set by ADB. The system is designed to cater the portfolio of BRM. However, it is mostly focused on measuring performance of ADB staff in reviewing procurement documents for prior review contracts and high value contracts.	
“Inventory & Accounts” Techpro Tele Engineering Ring Tower, Flat B-2, 32-35 Probal Housing, Ring Road, Adabar, Mohammadpur, Dhaka- 1207 Office: +880 1622 11 00 44, Web: www.techprobd.com	The Techpro Tele Engineering is handling product buy & sell with accounts.	Delivered
Banking HRMS	HRMS incorporate maximum HR operations of a bank that was developed based on operation of a leading bank IFIC Bank Ltd. It comprises of e-recruitment, employee management, bonus, payroll, attendance (integrated with	At Developm ent Phase

	fingerprint + RF ID), provident fund, Increment, insurance, leave, transfer, promotion, tax, training, loan management.	
Fixed Asset Management	Fixed assets management is an accounting process that seeks to track fixed assets for the purposes of financial accounting, preventive maintenance, and theft deterrence. Organizations face a significant challenge to track the location, quantity, condition, maintenance and depreciation status of their fixed assets.	At Development Phase
LC Management for Garments	Letter of Credit (LC) is an universal tool for international business as such anybody related to such business need to have clear idea about LC, their terms, bindings, defects and risk. Garments business is totally dependent on LC except few exception which is handled by Contract, but the contract also utilized for BB LC.	At Development Phase
E-Commerce & Informative Website Develop Outsourcing	We have finished and ongoing lots of e-Commerce and Informative Website from different counties (USA, Australia, Germany, Ireland, Norway and others) .	Delivered And At Development Phase

Administrative Strength and Financial Capability

Administrative Strength

European IT have more than 30 full time professionals including 10 senior level professionals and 20 professional support staffs to ensure best quality in the work place and to maintain goodwill with the clients. The firm has in place an efficient evaluation and monitoring as well as congenial work environment for our employees. The firm maintain good liaison with ministries and Government offices. The professional staffs of the firm consider clients preferences as their primary objective. For this reason, firm address very smartly against any complaint. Normally, firm call an immediate meeting in this case and work out measures to address problems. Moreover firm has its own unit of Project Management and Monitoring Unit (PMMU) headed by firm's Managing Director keenly monitor the progress of project implementation at every stage and ensure the quality of work.

The firm in house professionals thoroughly review and study the RFP and other project related documents to understand the project needs, scope of work and discussions at various levels. Based on this review and analysis the documents, the firm's in house expert especially Managing Director guidance and direct involvement prepare a very practical, achievable and result oriented project proposal in proposing a very strong team of consultants. We ensure to involve strong team of consultants whom can work as team. We brief the consultants on their individual terms and reference (TORs) and provide with the respective TOR and Work Plan for the successful implementation and completion of their assignments. We also ensure consultants monthly report for their work as per TOR.

The firm considers clients preferences as their primary objective. The firm's PMMU and Backstopping unit headed by CEO is set up at our head office for monitoring the progress of project and ensure the quality of activities. This unit assists the project coordinator of firm's of the project as well as other firm representatives including local. If any problem arises they meet together to resolve the problems either by clients or by in house personnel's. Firm

never compromise with the poor quality, for this at any cost firms are committed to provide best quality services. The firm's full-time professionals are highly skilled in this field through their services in donors, governments and private organization including university in country and abroad.

Professional and Technical Personnel	
ICT Division	✓ IT Specialist
	✓ IT System Analyst
	✓ Telecom Specialist
	✓ Programmer
	✓ Software Engineer
	✓ Database Administrator
	✓ Network Administrator
	✓ Data Entry Supervisor
Education and Training Division	✓ Education Specialist
	✓ Education Training Specialist
	✓ Training Specialist
	✓ Training Curricula Developer
	✓ Training Materials Developer
	✓ Trainer
	✓ Financial Management Expert
	✓ Documentation expert

✓ Legal Expert

Financial Capability

The European IT is financially solvent and has banking relation with many Banks. Out of them The Mercantile Bank Limited and Dutch Bangla Bank Limited (DBBL) is the main banker where European IT is maintaining a Current Account.

Experience in ICT Related Project

European IT has extensive experience in the field of Information and Communication Technology support service in different sector under different countries and donor agencies. The firm is presently implementing a large web system development project for Asian Development Bank at Dhaka financed by BRM, ADB - Dhaka, other than this project the firm is also implementing several ICT based project.

Legal and Financial Document of European IT

Trade License (Up to Date)	Attached
VAT Registration number	Attached
TIN Number	Attached