

## Company Profile



TOTALOFFTEC is focused on the needs and preferences of each client. Our aim is to enable every customer to benefit fully from a complete integrated IT solution. With our group of professionals and experience in the industry, we are looking forward to being your reliable ICT solution partner. It is an ISO 9001:2015 certified company and headquartered in Dhaka, Bangladesh.

We provide a broad range of ICT supports, including design, management, and deployment relevant to your business needs to reduce your costs, and increase your competitiveness in today's global economy. Our strategic partnerships with leading ICT providers allow us to leverage your business through high quality services and solutions. With our long-term commitment to the local Information Technology industry, we have successfully established ourselves as a qualified and professional company, which specializes in ICT consulting, software applications and networking solutions.

TOTALOFFTEC offers a complete portfolio with services and products. We have all expertise in all fields. That also is to be thanked at an individual view on our ICT specialism: businesslike, directly and averse to fussiness. Above all: a way of thinking and the method of working that only directed for the customers result. The combination of knowledge and style of works has proved itself the past years: we have long-term relations with customers and we expand our service for years to existing and new customers.

## Vision

To develop a strong Client base with an equally effective Support structure which acts as a catalyst for effective deployment of futuristically complete and credible IT solutions. We strive to achieve this by focusing individually on each project and build a healthy relationship with our Customers.

## Merits

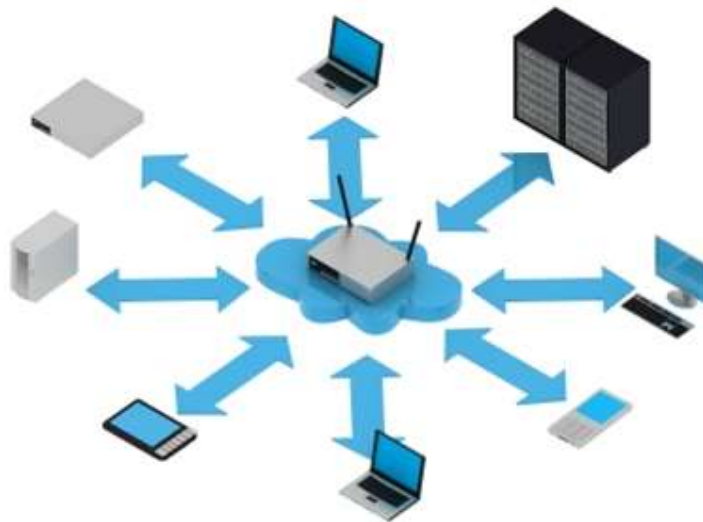
- Unique and creative solutions that meet the client's expectations not only by realizing the clients business.
- Objectives, but particularly by our strict adherence to the ethical principles of public relations.
- Continuous search for opportunities beyond the agreed communications and business objectives.
- Creative approaches to the clients' special needs in order to find unique and tailored communications solutions.
- Team work based on the implementation of progressive communications disciplines based on instant access to personal and information resources of the global ICT network.
- Professional quality of services provided by a highly motivated team.
- International know-how, combined with experience in the local market.
- Intellectual and electronic links to international ICT network.
- Our hands-on experience also encompasses security, development, migration, intranets, databases, data-sharing, websites, e-commerce and extranets.
- Creative work with information.
- Courage and readiness to communicate on behalf of a client in crisis.
- Expertise and professionalism.
- Unique solutions.
- Wide-ranging contacts.
- Flexibility and attainability.

# Solutions

## Infrastructure design & building

The success of any organization depends on a service-oriented intelligent network, the presence of an effective communication system, the convergence of communication and a good infrastructure for the network. To that end, TOTALOFFTEC has put in place various initiatives that aim to build a cost effective, highly efficient and secure solution able to provide operational support for an integrated business. By improving communication efficiency and speed, organizations can become more competitive and also more efficient by reducing cost of management and complexity of operation.

## Wireless Networking Solution



TOTALOFFTEC offers wireless infrastructural support for large business organizations. The key features include wireless security, performance, deployment, management, and optimization.

### Wireless Networks offer

Anytime, anywhere access to information and collaboration with colleagues, business partners, and customers

Real-time access to instant messaging, e-mail, and network resources

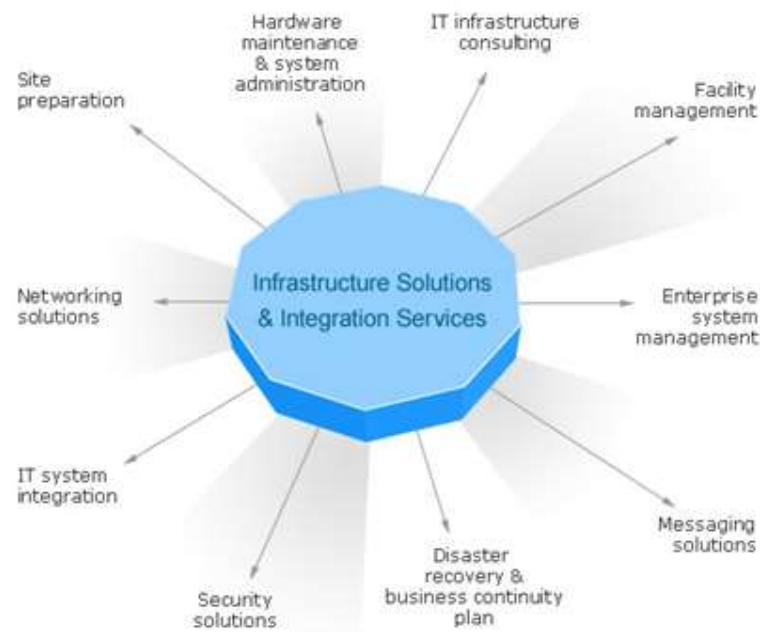
Boost in productivity and faster business decision making

Mobility services such as voice, guest access, advanced security, and location.

## Benefits

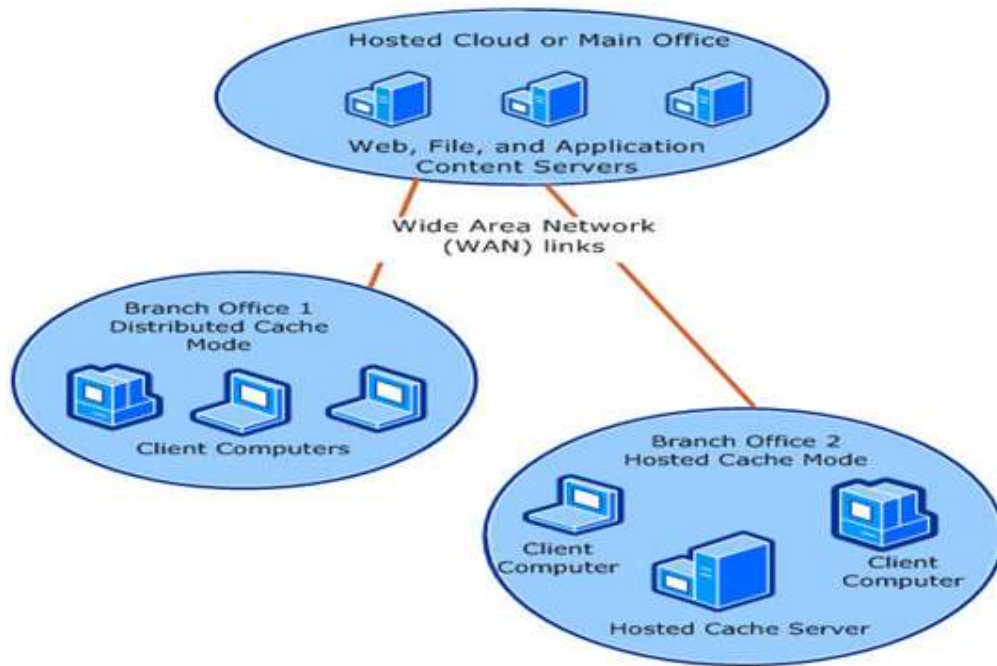
- IP Mobility
- Maintaining predictable service levels
- Ease of access to technical expertise
- Faster customer responsiveness
- Real-time data access facility
- Faster reaction to market events

## Quality of service solution (QoS)



TOTALOFFTEC ensures availability, effective management of resources and prioritization of applications across the wide area network (WAN) by providing QoS Solution. This solution helps the network in providing better service in a traffic of selected networks that uses a combination of various technologies. By applying this solution the network administrator can have the full control over resources of a big organization. QoS Solution also enables an organization to create a fully integrated network and therefore more efficient usage of network resources in the long run.

## Bandwidth optimization solutions



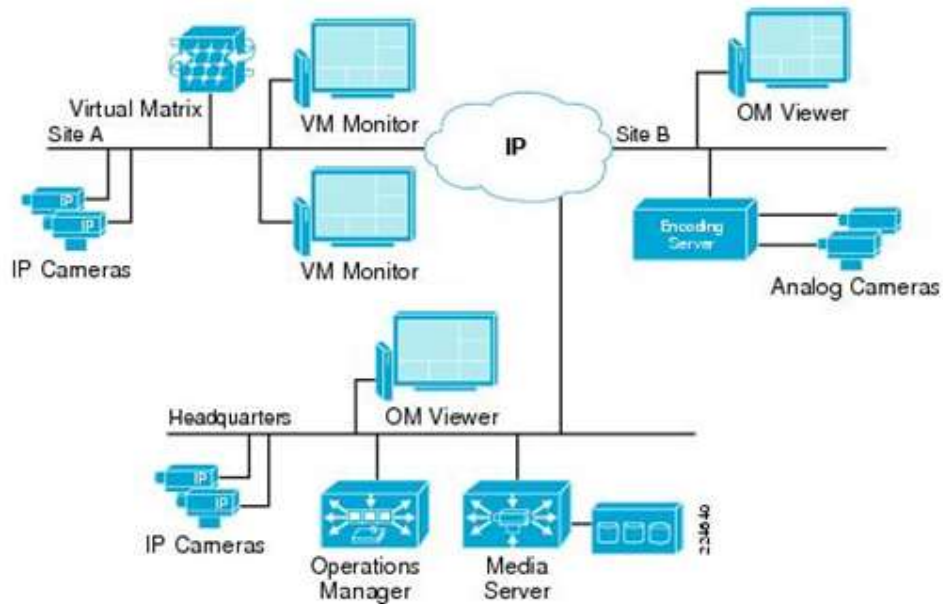
Bandwidth optimization & compression solutions for businesses & enterprises reduce bandwidth cost & enhance user experience. TOTALOFFTEC provides bandwidth optimization and integration solutions for business organizations to support a large network infrastructure with a fully integrated network comprising of data, voice and video.

## Network Management System (NMS)

A network management system (NMS) is a combination of hardware and software used to monitor and administer a computer network. It provides faster decisions and is capable of fixing any problem before it can impact the business as whole with an infrastructure management system and thus optimises the IT infrastructure. NMS also manages the network elements (also called managed devices).

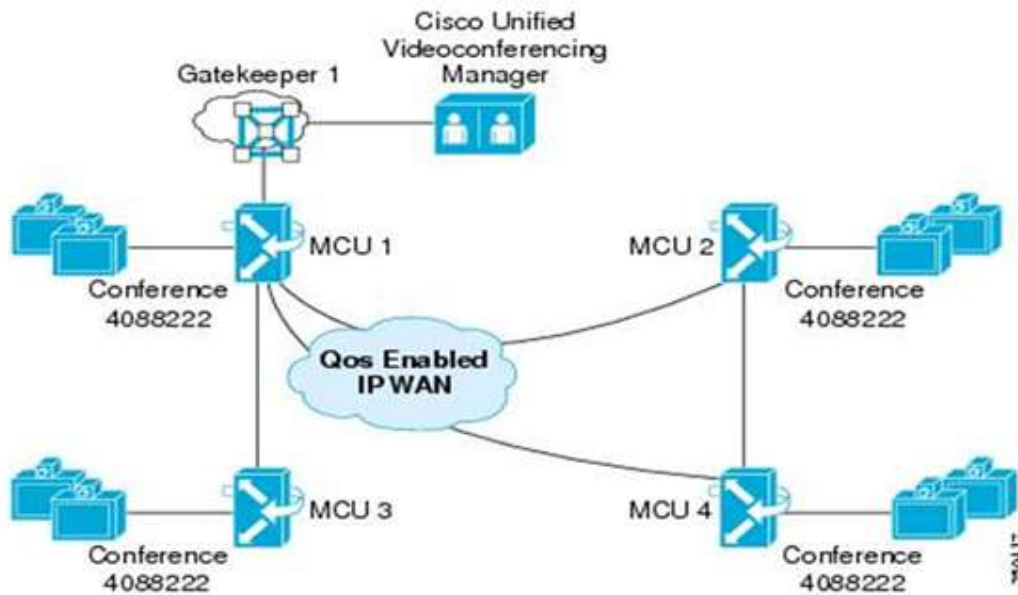
Device management includes troubleshooting, configuration, accounting, performance, and security management. Management tasks include assessment of network inventory, monitoring device health and status, identification of problems, their sources and possible solutions and taking action on alerts that notifies about conditions that can impact system performance.

## IP surveillance Solution



An IP surveillance system differs from a CCTV network by combining many or all the elements of a traditional analogue security network. This system provides a better quality of video traffic transmission by providing better connectivity, network bandwidth, and security and through bandwidth optimization. TOTALOFFTEC offers superior IP surveillance solution by delivering reliable and quality visual streams.

## Video conferencing Solution

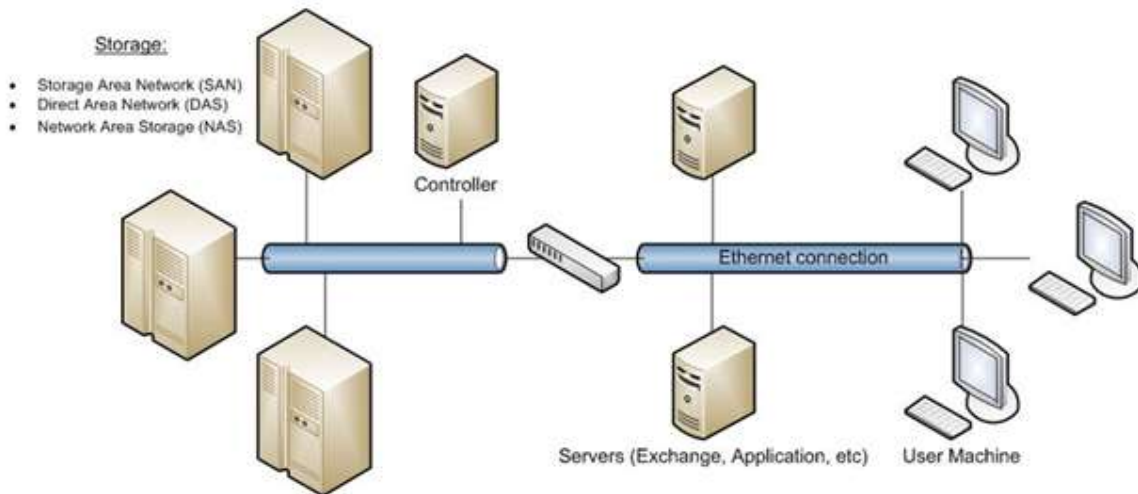


TOTALOFFTEC offers video conferencing solution that creates a live, face-to-face communication experience over the network. It creates a multi-faceted communication experience for its users. The process enables users to have face-to-face audio-visual interaction where they can present and share information and collaborate their work over high-quality, multistream video.

### Benefits

- Regular face-to-face management meetings with anyone, from anywhere.
- Efficient time management and savings on the cost of travelling.
- Easier access to and communication with experts anywhere in real time.
- Building stronger relationships with clients and creating more business opportunities through an increased frequency of face-to-face meetings.

## Storage Solution



TOTALOFFTEC provides fast, simple and reliable storage solution for small and mid-sized businesses that need large amounts of data stored economically and can be accessed and shared by multiple users over a network.

### Benefits

- Better Data Management
- A communication and data storage facility at an affordable Cost
- Maximization of productivity

## Data centre design & building

Data Centre solutions helps an organization manage its information lifecycle, while reducing the risk of IT disruptions, and minimizing cost and complexity. A Data Centre is now considered to be the most secure and sensible solution for consolidation of overall IT infrastructure, information distribution process and effectiveness of applications.

### Benefits

- Enhanced data privacy.
- Increased business agility and resiliency.
- Consolidated IT structure, better distribution of corporate information and increased effectiveness of applications.
- Trusted security infrastructure.

- Improved compliance and cost and complexity minimization.
- High availability data centers with the ability to connect with remote data centers

## Core network design & building

An organization's ability to deliver results is effectively determined by its core network design & structure. Building a converged network infrastructure that is reliable, scalable and cost-effective involves is therefore critical. This enables the integration of multi-vendor solutions, products and technologies.

TOTALOFFTEC's Core network design & building offers:

- Structured Cabling solutions
- Converged Wide Area networking solutions

## Access control

TOTALOFFTEC supplies a high quality access control system. The access control software can offer complete control on a particular zone or door with time controllers and full reporting, with links to existing fire systems.

## Unified computing system

The Unified Computing System is designed to simplify traditional architectural tasks and dramatically reduce the number of devices that must be purchased, cabled, configured, powered, cooled, and secured in the data centre. The Cisco Unified Computing System is a next-generation data centre platform that unites computers, networks, storage access and virtualization to create a cohesive system that reduces TCO and increases business agility.

## Virtualization & Replication

Virtualization allows multiple operating system instances to run concurrently on a single computer. It is a process of separating hardware from a single operating system. Each "guest" OS is managed by a Virtual Machine Monitor (VMM) which is also known as a hypervisor. Because the virtualization system sits between the guest and the hardware, it can control the guests' use of CPU, memory, and storage, and even allowing a guest OS to migrate from one machine to another.

Replication is the process of creating and managing duplicate versions of a database.

Replication not only copies a database but also synchronizes a set of replicas so that changes made to one replica are reflected in all the others.

## Small Manageable Business (SMB)

A full array of SMB solutions is offered by TOTALOFFTEC. These solutions can equip small businesses with superior performance. TOTALOFFTEC provides networking, communications, wireless, security, storage, routing, and switching products that are required by SMBs.

### Benefits

- Ensures smooth operation of the business by ensuring minimum hindrances of untimely network disasters or spotty connection issues.
- Delivers optimal performance with advanced features that gives SMBs the ability to meet more rigorous application demands.
- Advanced security measures keep the network and data safe by granting access to privileged users only.

## Data off load

TOTALOFFTEC provides high availability data off load balancing solutions to maximize application availability in large business organizations. It facilitates the performance and reliability of applications and handles rapid increase in the number of end users.

## Software Design and Development

TOTALOFFTEC already developed different kinds of customized software like Accounting management software, Shop management software, Product tracking software for Courier service, Human Resource Management, Payroll Management etc. Beside this we provide mobile apps, Web Design & Development, Search engine optimization (SEO), Domain Registration, Dedicated Hosting Server, Logo Design, e-commerce development and outsourcing solutions.

# Services

## Network audit

TOTALOFFTEC network audits solutions provide our clients with complete visibility of what is on their network, including all the active network equipment. The objective of network audit is to provide a business with critical information about the IT environment. The audit provides stakeholders with access to reliable information about the IT assets, therefore allowing a business to make more informed decisions in relation to the finances, security and productivity of the IT assets.

## Network migration

Network migration is the process of transition from one operating environment to another normally when the latter is a better environment. TOTALOFFTEC network migration enables the clients to define and dedicate a separate network.

## Consultancy

- Expert and knowledgeable assessments and recommendations
- Customized security testing services
- Network reconnaissance and penetration testing

## Service level Agreement (SLA)

A service-level agreement (SLA) is a contract between a network service provider and a customer that specifies, usually in measurable terms, what services the network service provider will furnish.

### SLA specifies

- The percentage of the time for availability of services
- The number of users that can be served simultaneously
- The schedule for notification in advance for changes in network that may affect users
- Providing usage statistics.

## Network health checkup

- Analyzes device configurations for security and best practices in network configuration.
- Identifies and catalogues all IT equipments deployed in the customer's network.
- Analyzes the version of the operating system to determine security and downtime risk.

## On call support

TOTALOFFTEC has a prompt on call support system that responds to emergency need of a customer for solutions of any technological problem.

## Project management

The project management process of TOTALOFFTEC includes effective management plan, design, integration, operation and optimization that tends to the needs of business and provides solutions for the problems it faces and might face.

## Import & Distribution

TOTALOFFTEC do import and distribute products among its vendors and customers with world best quality products.

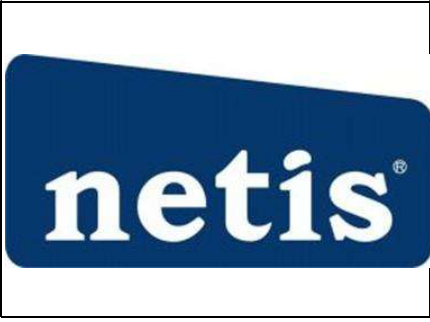
## Resell

TOTALOFFTEC team is always concerned about quality. The company offers the option to resell in case of any failure of their products.

# Distribution & Partnership

Because TOTALOFFTEC partners with the premier vendors in the industry, our IT consultants and architects are able to select the precise offering for your specialized need.

As a service provider and systems and software integrator, we team with the right industry leading hardware and software product vendors to offer the best-in-class technologies to our clients. We represent the best products so our customer can feel confident in the solution we implement. TOTALOFFTEC partners with leading vendors, including 13 key partners:

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|   | <p>Cisco has been the worldwide leader in networking solutions for more than a decade – it is still considered to be at the forefront of the technologies concerning connection, communication and collaboration.</p> <p>for more information visit : <a href="http://www.cisco.com">www.cisco.com</a></p>                                                                                                                                                                                        |
|  | <p>EDIMAX's wide and comprehensive product lines satisfy the connectivity needs of any networking architecture or application. The complete product range consists of wireless solutions, print servers, xDSL routers, Ethernet switches, PoE solutions, powerline solutions, network access controllers, load balancer solutions, IP cameras, VoIP solutions, KVM switches, media converters, home entertainment integration solutions, and other customer-oriented networking applications.</p> |
|  | <p>NETIS SYSTEMS has become a major provider in the data communication industry, with a growing reputation for reliable products worldwide. The NETIS SYSTEMS' product family includes wireless routers, wireless adapters, switches, DSL routers and network adapters, wireless and wired PC cards, and is evolving into products that relate to storage, security, multimedia and other technologies.</p>                                                                                       |

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|    | <p>QNAP, Inc., as its brand promise "Quality Network Appliance Provider", aims to deliver comprehensive offerings of cutting edge network attached storage (NAS) and network video recorder (NVR) solutions featured with ease-of-use, robust operation, large storage capacity, and trustworthy reliability. QNAP integrates technologies and designs to bring forth quality products that effectively improve business efficiency on file sharing, virtualization applications, storage management and surveillance in the business environments.</p>                                                 |
|    | <p>Hewlett-Packard Company or HP is an American multinational information technology corporation. It provides hardware, software and services to consumers, small- and medium-sized businesses (SMBs) and large enterprises, including customers in the government, health and education sectors. It specializes in developing and manufacturing computing, data storage, and networking hardware, designing software and delivering services.</p>                                                                                                                                                      |
|  | <p>Dell Incorporated is an American privately owned multinational computer technology company. Dell sells personal computers, servers, data storage devices, network switches, software, computer peripherals, HDTVs, cameras and also electronics built by other manufacturers. The company is well known for its innovations in supply chain management and electronic commerce, particularly its direct-sales model and its "build-to-order" or "configure to order" approach to manufacturing—delivering individual PCs configured to customer specifications.</p>                                  |
|  | <p>Fortinet is a worldwide provider of network security appliances and a market leader in Network Security (FW/NGFW/UTM). Our products and subscription services provide broad, integrated and high-performance protection against dynamic security threats while simplifying the IT security infrastructure. Fortinet's flagship Network Security solution consists of FortiGate physical and virtual appliance products that provide a broad array of security and networking functions, including firewall, VPN, antivirus, intrusion prevention, Web filtering, antispam, and WAN acceleration.</p> |
|  | <p>EMC is a leading provider of IT storage hardware solutions that promote data backup, recovery and a smooth transition to cloud computing.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

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|    | <p>One of Taiwan's leading supplier of telecommunications structured cabling system. Provide total solution, from design to production with fast turnaround time and the best price. Founded in 1975 and over 25 years experience in OEM/ODM projects.</p>                                                                                                                                                                                                                                               |
|    | <p>The global leader in virtualization and cloud infrastructure, VMware delivers customer-proven solutions that accelerate IT by reducing complexity and enabling more flexible, agile service delivery.</p>                                                                                                                                                                                                                                                                                             |
|    | <p>Polycom Real Presence Video Solutions ranges from video collaboration software for mobile devices, laptops and desktops to group video systems and immersive theatres.</p>                                                                                                                                                                                                                                                                                                                            |
|   | <p>VIVAKOREA has expertise in all aspects of the security camera world including, but not limited to, HD SDI cameras and IP cameras. VIVAKOREA continue to research and create innovating newer and better products for the security market. In addition to the cameras themselves, VIVAKOREA has developed multi-vision video wall, interactive projectors, IWB and IR illuminators and traffic monitoring equipment and also provide equipment for the military, government and police facilities.</p> |
|  | <p>NovaStor develops and markets data protection and availability software. NovaStor's product portfolio covers the following application areas: data protection, data recovery and the long-term, legally-compliant storage of data.</p>                                                                                                                                                                                                                                                                |

# Contact

Sales Enquiry

[sales@totalofftec.com](mailto:sales@totalofftec.com)

Support Enquiry

[support@totalofftec.com](mailto:support@totalofftec.com)

Web Enquiry

[webadmin@totalofftec.com](mailto:webadmin@totalofftec.com)

General Enquiry

[info@totalofftec.com](mailto:info@totalofftec.com)

Mailing Address:

**TOTALOFFTEC**

Building # 443 (5th Floor)  
Road # 07 East, DOHS Baridhara  
Dhaka - 1206, Bangladesh

Phone # +880 9643 111222

Fax # +880 2 8411221

Web: [www.totalofftec.com](http://www.totalofftec.com)