

## Executive Summary

Welcome to the age of communication. Let it be your small corner section or of your giant corporate structure, without a Balanced & specific automated facility, an institution can just wait to run out of its own kingdom. Improper or partial automation of management or production capacity usually produces a more complicity towards a total management control. As such, the Balanced and automated corporate management control tools have evolved to complement the difficult tasks of: Strategic decision making, 93% structuring of all the resources while having a 98% control of the total activity, Managing unnecessary or repeated intervention of process flow either from the own management team or from the marketing team, Complete picture of the growth and decline of the marketing's and efficiency, Complete automated information control of stepwise production procedure, keeping track of the basic operational activities by assignment, Maintaining a responsible database of the Clients and their marketing commitments and much more with only one mission : To manage a situation or to demand an information on any part of the operational activity by just a clicking with your PC mouse & saving time with increasing production. We will not only provide you the solutions, we will also train-implement the product to your full satisfaction, stand by you all the time for your demand and finally, for the future, you can seek our service to monitor-assurance-governance of your entire set up to your requirement.

## General Information about the Company

|                            |                                                             |
|----------------------------|-------------------------------------------------------------|
| <b>Name</b>                | <b>OS CLICKS</b>                                            |
| <b>Year Of Est.</b>        | 2008                                                        |
| <b>Type</b>                | Software Development & Services                             |
| <b>Trade License No</b>    | 0506505 (Issued in July 2008)                               |
| <b>TIN No</b>              | 188-106-1739/Circle-65 (E-TIN# 871759950210)                |
| <b>VAT No</b>              | 17091070404 (Area Code: 170203)                             |
| <b>Mailing Address</b>     | 160 Lake Circus (4 <sup>th</sup> Fl), Kalabagan, Dhaka 1205 |
| <b>Telephone</b>           | 02-58157287                                                 |
| <b>Email</b>               | <a href="mailto:info@osclicks.com">info@osclicks.com</a>    |
| <b>Web</b>                 | <a href="http://www.osclicks.com">www.osclicks.com</a>      |
| <b>No. of IT Personnel</b> | 23                                                          |
| <b>Key Contact Person</b>  | Engr. Md. Abdur Razzaque (Rupom), CEO                       |

## About OS CLiCKS

**OS CLiCKS** is a dynamic and multi-purpose application development company with extensive experiences in developing & managing e-business applications since 2008. If you are looking for a company to convert your great ideas into professional software services, you have entered the right place. We know what it takes to develop your ideas.

With a strong dynamic & knowledgeable team of engineers, **OS CLiCKS** offers a wide range of software services starts from small to large scale development. We provide almost all kind of web solutions for the active presence of your business online. Our services include development & customization of E-Commerce, Content Management System (CMS), Blog, Portal, Property Management, News Management, Email Management, Enterprise Resource Planning (ERP), Retail Business Solutions, Website Scraping/Crawling, Facebook Application, Mobile compatible applications and many more services & solutions.

## Services Overview

- **Web development (from scratch and custom)**

We develop every kind of web projects (unless anything that goes against our ethical values). So far we have developed and / or contributed in more than 1000 websites at home and abroad. We can develop on any content management system (CMS) or from scratch.

- **Business Management Solution (from scratch and custom)**

We develop multi-purpose desktop applications from scratch.

- **Web data gathering & aggregation solution**

We provide data scraping, gather & aggregation solution to organization from small to large scale.

- **Property & real estate business solutions**

We develop web applications to deploy, sell and administer your property.

- **Content & business management solutions**

We provide complete content and business management web solutions.

- **Open source system customization**

We provide customization solution for Joomla, Drupal, osCommerce, WordPress and many others.

- **Custom reporting solutions**

You may require your data in PDF, Excel, SQL or Word format. We develop different kind of reporting solutions.

- **Email/message management solutions**

We develop custom email client & message management system as per your requirements.

- **E-Commerce Solutions**

We have extensive experiences in developing e-commerce applications and shopping carts. We can develop both from scratch and also customize from frameworks like Magento, OpenCart, X-Cart, etc.

- **News / Media Portal Solutions**

We develop and manage news portals in a way which can handle millions of daily traffic. Our backend has strong features to manage the news & images.

- **Mobile Apps Development**

We develop multi-purpose and multi-platform mobile compatible apps for iPhone, Android, iPad.

- **Online Educational Solutions**

We developed frameworks that cover both online presence of any educational institute and implement the needs of an institute with our communication tools for their students and teachers online.

- **Retail Business Management, ERP & Accounting Solutions**

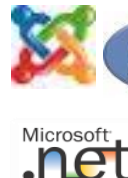
We developed range of web and desktop applications to support retail & small-medium businesses with ERP and Accounting solutions.

## In-House IT Personnel and Managers

| Personnel                                  | Numbers                                                                                        |
|--------------------------------------------|------------------------------------------------------------------------------------------------|
| Chief Technology Officer                   | 1 who is performing leadership for the project managers to accomplish tasks in time & quality. |
| Project Managers and/or Software Team Lead | 5 and holding Masters and/or bachelor degree of Computer Science or Engineering                |
| Sr Software Engineers                      | 6 and holding Bachelor of Computer Science and Engineering                                     |
| Software Engineers / Programmers           | 7 and mostly holding Bachelors of Computer Science and Engineering                             |
| Test and Quality Assurance Engineers       | 3 and holding Masters and/or Bachelors in Science background                                   |
| Software Documentation Specialists         | 1 and holding Bachelors of Computer Science and Engineering                                    |
| System Support Engineers                   | 2 and holding Bachelors in Science background                                                  |

## Our Technical Span and Skill Sets

| Development Language & Tools                                                                                                                                                                                               | Database Design & Implementation                                                                                             |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| C#, ASP, VB.NET, C/C++, VB 6.0, VBA<br>ASP, PHP, Perl, Python, JavaScript,<br>NodeJS, PhantomJS, Selenium, XML<br>RDL, Crystal Reports, Active Reports<br>iPhone SDK, Android SDK<br>Win-Sock TCP-IP ESP VM<br>CGI Scripts | MS SQL<br>MySQL<br>Oracle<br>Access<br>VB DAO, Visual FoxPro<br>Visual InterDev Database Designer<br>MongoDB, Elastic Search |
| Websites & Online Documents                                                                                                                                                                                                | Web Development Frameworks & CMS                                                                                             |
| JavaScript<br>VB Script<br>HTML, Dynamic HTML<br>Macromedia Flash, Dream weaver<br>3D Studio Max<br>Adobe Photoshop, Image Ready, Premier,                                                                                 | Zend Framework<br>CodeIgniter<br>Yii<br>WordPress<br>Joomla<br>Magento<br>In-house Custom Framework GKF                      |



### Our Mission

- To build a world class team of quality managers and engineers by training & nurturing within the company structure.
- To develop quality solutions and continuous support for establishing trusts between us and our customers
- To create online solutions that help businesses as well as mass people
- To create employments for locals by bringing opportunities from abroad
- To become one of the top technology solution providers in the country

### Our Specialties

- Continuous development in quality and support
- New technology adoption
- Friendly team environment where no is the boss
- Playing with an innovative project every year

### Contact Person

Md. Abdur Razzaque Rupom  
Chief Executive Officer (CEO)  
OS CLICKS

160 Lake Circus (4<sup>th</sup> Fl)  
Kalabagan, Dhaka-1205

Phone: 02-58157287, Mobile: 01714-131963

E-mail: [rupom@osclicks.com](mailto:rupom@osclicks.com), [rupom.bd@gmail.com](mailto:rupom.bd@gmail.com)

## OS CLiCKS Team

OS CLiCKS team is a top quality team that has served projects at home and abroad. Led by the CEO, it has engineers from different backgrounds and experiences.

Our CEO, Engr. Md. Abdur Razzaque (Rupom), has over 15 years' experiences in the field of web programming and software development. During this period, he has developed hundreds of softwares (for local & foreign companies) that serve millions everyday. He is expert in a wide variety of programming languages including C/C++, Java, Prolog, Assembly Language, Perl, Python, and PHP. His diverse skills & leadership have helped launch and scale numerous businesses. With a bachelor degree in Computer Science & Engineering, his passion has always remained playing with programming stuffs & solving challenging problems. In addition, he is a social worker who provides his time and support to help people who are at a struggling point in life and are in need of positive people and influences. Also, for his top-level success on freelancing marketplaces, oDesk (now Upwork) appointed him the first country manager in 2011.

Our CTO, Engr. Faruque Azam, has over 11 years experiences developing backend development services with various programming languages like C#, PHP & Python where most of his projects were related to dealing with big data crawling, extraction and/or parsing to bring expected datasets. He has degrees in Computer Science & Systems engineering from home (RUET) and abroad (Halmstad, Sweden). He has also pursued higher studies in Data Science from Eindhoven University of Technology, Netherlands. At OS CLiCKS, his everyday duty, beside looking after projects and managers, is to bring cutting-edge technologies and find ways to use them in running projects. His involvements in any project gear up the implementation process and overall progress.

Our Senior Project Manager, Murshed Ahmmad Khan, is a top industry leader in the field of web development in Bangladesh. He has been working with web & mobile based softwares including Unix server security & maintenance for more than 10+ years. He was Head of Development of a Norway-Bangladesh joint venture offshore software development firm named Somewhere in...Net Ltd. from where he helped to build the largest & most popular Bangla community blogging site [www.somewhereinblog.net](http://www.somewhereinblog.net) and the location based social networking site [www.aawaj.com](http://www.aawaj.com). He is handy in both server management and quality fast coding (server side & client side scripting). He loves challenges & learning new things.

### Key Team Members

| Sl. No. | Name and Company Position                         | Responsibilities                                                                                                                                             | Qualifications                                                                                                                             | Experience Summary                                                                                   |
|---------|---------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| 1.      | Engr. Md. Abdur Razzaque Rupom<br><br>CEO         | He looks after everything inside and outside the office, keeps eyes on progress and guide the people with his experience from technical and quality aspects. | He has earned B.Sc. Engineering degree (first class) in Computer Science & Engineering from RUET.                                          | More than 15 years in software industry. Experienced on Web & Desktop softwares, DBMS, etc.          |
| 2.      | Engr. Faruque Azam<br><br>CTO                     | He looks after the project managers and brings technological changes and assures overall quality of projects.                                                | B.Sc. Engineering in Computer Science & Engineering from RUET, and M.Sc. in Computer Systems Engineering from Halmstad University, Sweden. | More than 11 years in software industry. Experienced in Data Science technologies.                   |
| 3.      | Murshed Ahmmad Khan<br><br>Senior Project Manager | He manages his team and also looks after other team leaders.                                                                                                 | He has earned B.Sc. Engineering degree (first class) in Computer Science & Engineering from RUET.                                          | More than 10 years in software industry. Experienced on high traffic websites and searches.          |
| 4.      | Shahinul Islam<br><br>Project Manager             | He manages a key team of the company.                                                                                                                        | He has earned B.Sc. Engineering degree (first class) in Computer Science & Engineering from RUET.                                          | More than 10 years in software industry. Experienced on Web & Mobile apps, Database management, etc. |
| 5.      | Azizul Bashar Monju<br><br>Project Manager        | He manages a key team of the company.                                                                                                                        | He has earned B.Sc. Engineering degree in Computer Science & Engineering from Primeasia University.                                        | More than 5 years experience in web development.                                                     |
| 6.      | Moheuddin Ahmed<br>Team Lead                      | He leads a team in the company.                                                                                                                              | BSc in Computer Science & Engineering. MSc in Telecommunication                                                                            | More than 7 years experience in                                                                      |

|     |                                                        |                                            |                                                       |                                                          |
|-----|--------------------------------------------------------|--------------------------------------------|-------------------------------------------------------|----------------------------------------------------------|
|     |                                                        |                                            | Engineering.                                          | Software development.                                    |
| 7.  | Samsul Arefin Islam<br><br>Project Manager & Team Lead | Manages & leads a key team of the company. | BSc in Computer Science & Engineering from AUST.      | More than 8 years in software development.               |
| 8.  | Syed Almas Hossain<br><br>Sr Software Engineer         | Key player in a major development team.    | BSc in CSE.                                           | More than 8 years in software development.               |
| 9.  | Md. Zakirul Islam<br><br>Sr Software Engineer          | Key player in a major development team.    | BSc in CSE.                                           | 4 years of experience in software, web & mobile app dev. |
| 10. | Kazi Md. Thoufique Rahman<br><br>Sr Software Engineer  | Key player in a major development team.    | BSc in CSE from EWU.                                  | More than 7 years of software development experience.    |
| 11. | Tania Sultana<br><br>Sr Software Engineer              | Key player in a major development team.    | BSc in CSE.                                           | More than 3 years of software development experience.    |
| 12. | SM Abdul Kader<br><br>Software Engineer                | Key player in a major development team.    | BSc in CSE                                            | More than 3.5 years of software development experience.  |
| 13. | Mst. Sultana Razia<br><br>Software Engineer            | Key player in a major development team.    | BSc in EETE & MSc in ICT.                             | More than 2 years experience in software development.    |
| 14. | Mehedi Hasan Bhuiya<br><br>Software Engineer           | Key member of C# applications.             | BSc in Software Engg.                                 | More than 2 years experience in software development.    |
| 15. | Samaul Islam<br><br>Project Manager                    | Key player for QA, Sales & Marketing.      | BA Honours & MA in Economics from National University | More than 5 years' relevant experience.                  |

### Some of Our Clients

| Client Name                             | Project Name                        | Project Brief                                                                                                                     | Website                                                               |
|-----------------------------------------|-------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
| East West Media Group                   | BanglaNews24                        | banglanews24.com, a new-generation multimedia news portal from Bangladesh.                                                        | <a href="http://www.banglanews24.com">http://www.banglanews24.com</a> |
| Yotta Business Pty (Nazeer Shoukat Ali) | 99 Deals                            | 99 Deals is a daily deals project to help Australians by aggregating all Australian daily deals and catalogue offers together.    | <a href="http://www.99deals.com.au">http://www.99deals.com.au</a>     |
| State University of Bangladesh (SUB)    | University Management Projects      | State University of Bangladesh (SUB) is a private university. SUB has various web, mobile & desktop applications developed by us. | <a href="http://www.sub.edu.bd">http://www.sub.edu.bd</a>             |
| VoktaKantho                             | Consumers Association of Bangladesh | An online news portal that talks about consumers rights in Bangladesh.                                                            | <a href="https://www.voktakantho.com">https://www.voktakantho.com</a> |
| EZContacts (USA)                        | EZContacts E-Commerce               | E-Commerce for Eyeglasses, Sunglasses & Contact Lenses                                                                            | <a href="https://www.ezcontacts.com">https://www.ezcontacts.com</a>   |
| Speed Fabric (Engr. Al Masum)           | Business Website                    | Company website to showcase all products and offers as well as update news & notices using the developed administration panel.    | <a href="http://www.speedfabric.com">http://www.speedfabric.com</a>   |
| Welkin Telecom Infra (BD) Pvt. Ltd      | Hosting & Data Management           |                                                                                                                                   | <a href="http://www.wtil.com.bd">http://www.wtil.com.bd</a>           |
| Oliver Haywood (Australia)              | Kama Sutra Jobs (KSJ)               | Jobs aggregator using jobs from popular sources like Microsoft, Google, Yahoo, Apple, eBay, etc.                                  | <a href="http://kamasutrajobs.com">http://kamasutrajobs.com</a>       |

|                                                          |                                |                                                                                                                                                         |                                                                             |
|----------------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| MicroTrade ICX                                           | Data Management & Connectivity |                                                                                                                                                         | <a href="http://www.microtradeicx.com">http://www.microtradeicx.com</a>     |
| Scott Robertson                                          | Rabatt.Se                      | A Sweden based web service - collects discount & promotional codes, deals and special sales from nearly 400 different companies.                        | <a href="http://rabatt.se">http://rabatt.se</a>                             |
| PHXX LLC (Shane Robinett)                                | Stone Care International       | Stone Care International (SCI) is a shopping cart for selling products related to stones & their cleaning/caring, etc.                                  | <a href="https://stonecare.com">https://stonecare.com</a>                   |
| xRyde (Khaled Elk.)                                      | xRyde – so where are you going | xRyde is an on demand car service mobile application that connects you with the nearest available driver.                                               | <a href="http://www.xryde.com">http://www.xryde.com</a>                     |
| Dubai Media Incorporated (DMI)                           | DMI Event Channel              | DMI comprises a number of radio and TV channels under its umbrella that operate to provide quality broadcast services each according to its competence. | <a href="https://www.dmi.ae">https://www.dmi.ae</a>                         |
| Richard Rinella                                          | Restaurantware                 | Leading manufacturer and online distributor of discount, wholesale restaurant supplies.                                                                 | <a href="https://www.restaurantware.com">https://www.restaurantware.com</a> |
| OS CLiCKS (in-house project)                             | JobLance.inFo                  | Jobs aggregator to collect and deploy all freelance jobs online in one place.                                                                           | <a href="http://joblance.info">http://joblance.info</a>                     |
| Endeavour Technologies Ltd. (Contact: Nazmul Hasan, CEO) | Company Website                |                                                                                                                                                         | <a href="http://www.etlbd.com">http://www.etlbd.com</a>                     |
| Cosmo Power                                              | Company                        |                                                                                                                                                         | <a href="http://www.cosmoengg.com">http://www.cosmoengg.com</a>             |

|                                                   |                                     |                                                                                      |                                                                                     |
|---------------------------------------------------|-------------------------------------|--------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| Engineering<br>(Contact: Engr. Hanif)             | Website                             |                                                                                      |                                                                                     |
| Progoti Model School                              | School Website                      | School website to display updated information and communicate with students.         | <a href="http://www.pmsmk.com">http://www.pmsmk.com</a>                             |
| DataOrbit.ca (Client: Dr. ANK Zaman, Canada)      | E-Commerce                          | E-Commerce for Technical training & courses.                                         | <a href="http://www.dataorbit.ca">http://www.dataorbit.ca</a>                       |
| IT Vacature, Netherlands (Mark Smit)              | Job Site                            | Job & placement portal in Netherlands                                                | <a href="http://www.itvacature.nl">http://www.itvacature.nl</a>                     |
| BreakingNews.com.bd (Mainul Hossain)              | News Portal                         | Popular news portal to serve breaking and updated news                               | <a href="http://www.breakingnews.com.bd">http://www.breakingnews.com.bd</a>         |
| OS CLiCKS (in-house project)                      | E-Paper Portal                      | Showing news online as like in printed version                                       | Deployed in many customer websites                                                  |
| Pam Golding Properties (Shawn Owen, South Africa) | Real Estate Property Website        | Showcasing and selling properties                                                    | <a href="http://www.pamgolding.co.za">http://www.pamgolding.co.za</a>               |
| ClassicFix                                        | E-Commerce Site                     | Rental Website that rents products for less.                                         | <a href="http://classicflix.com">http://classicflix.com</a>                         |
| World Health Organization (WHO)                   | Library Management System           |                                                                                      | In-house and intranet project                                                       |
| ProBox24 (Peter Selmer, Denmark)                  | Golf Administration System          | Complete golf administration.                                                        | <a href="http://www.probox24.com/produkter/">http://www.probox24.com/produkter/</a> |
| GrihoSheba (in-house project for subscription)    | Apartment Management System         |                                                                                      | <a href="http://www.grihosheba.com">www.grihosheba.com</a>                          |
| Parthokko.net                                     | In-house project                    | An information portal for showing differences between popular things.                | <a href="https://www.parthokko.net">https://www.parthokko.net</a>                   |
| EasyPOS BD (in-house project for subscription)    | Point Of Sale Service in Bangladesh |                                                                                      | <a href="https://www.easyposbd.com">https://www.easyposbd.com</a>                   |
| Dan Derebenskiy (USA)                             | Go-Parts                            | Online shop to provide high-quality replacement parts at the lowest possible prices. | <a href="https://www.go-parts.com">https://www.go-parts.com</a>                     |

## **Logistic Facilities at OS CLiCKS**

OS CLiCKS has necessary logistical support and resources to complete its projects efficiently on time. It is located at the heart of the Dhaka City. The office is staffed with experienced Managers, Engineers and Supports staffs. Through this office, full back-up support is given to various projects. OS CLiCKS is equipped with modern office equipment and communication facilities including Office accommodation, Computers, broadband internet, Printers (color, Laser), Telephone and Fax, Library, Drawing and drafting equipment, Vehicles, Photocopying, Printing and binding.