DELIVERING
PEACE OF MIND

CoLoCity
LIMITED

TIER III Standard Data Center

Since 2009

15th YEARS OF SERVICE EXCELLENCE

www.colocity.com.bd

Emaad Ispahani

Managing Director

Emaad Ispahani, a Director of Ispahani Group which extends from Tea to Textiles and many other business areas in-between has always had a love for technology and how it enables business and society in general. It is this love that resulted in him in a personally capacity to establish CoLoCity in 2008 as founder and owner. CoLoCity, the first carrier neutral public colocation facility in Bangladesh with the strategic technical support and guidance of AIMS Data Center of Malaysia went into operation on 30th March 2009. From its beginning of only providing reliable power and cooling, today CoLoCity in partnership with Microsoft & Dell has deployed the first and only Microsoft Azure Stack Hub service in Bangladesh.

His interest in technology and IT more specially started many years before establishing CoLoCity in Bangladesh. Since his undergraduate education at Bentley University he added a Computer Science Minor to his BS in Economics & Finance and then for this Master he did a MS in Information Systems from Boston University's School of Management. All this education and work experience between 1995 and 2003 in Boston took place during the time of the broadband rollout and the start of the .COM revolution. So, upon his return to Bangladesh in 2003 he was excited to play a role in the internet revolution that was necessary and inevitable for the development of Bangladesh which was later articulated in the country's visionary policies to work towards a "Digital Bangladesh"

About CoLoCity Limited

CoLoCity Limited is business focused on being an active participant in the "Digital Smart Bangladesh" Story. We are in this technology space since 2008. CoLoCity recognizes that Bangladeshi companies need modern, technology driven systems, to be effective and competitive.

CoLoCity Limited is the first Tier III standard commercial public Data Center in Bangladesh and operating since 2008. Colocation justifies are specialized facilities that provide disaster resilient physical infrastructure, uninterrupted power with effective cooling and precision-controlled environment with highest service levels that ensure high availability of customer mission critical environment.

We have identified in today's information age, secure data storage and ZERO downtimes are vital. Our colocation services help you to safeguard mission-critical data with the highest levels of security and operational reliability. In addition, we are a carrier-neutral data center Justify supporting multiple ISPS & NTTN, so you get to choose your own carrier with competitive solution.

CoLoCity Limited is ISO 9001-2015 & ISO/IEC 27001-2013 certified company and ensuring the quality service with 99.982% guaranteed uptime. TWO (2) individual Power Room with redundant (N+N) backup power supply (UPS & Generator) support along Source A and Source B which is ensuring uninterrupted power flow. Each rack is designed with both Source A & Source B to support the dual power supply including DC power (if require) backup.

CoLoCity data center Justify co-location service offers you the space, power, cooling and other related facilities to install and operate IT & Telecom equipment on an outsource/OpEx model and this service allows IT Department to focus on their job by not invest and have to manage on the infrastructure.

CoLoCity have its own ISP PING - as a services brand of ICDM Bangladesh Ltd. (BTRC approved). Please visit (www.ping.com.bd) for more information.

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Journey of CoLoCity

24X7 Support & Service

Service & Support

We are maintaining 4 dedicated teams for after sales support comprising of service engineers in three shifts providing 24/7 support.

24/7 Contact Center:

We have 24/7 Call Center, which is decorated with pull of skilled team to handle the basic troubleshoot or escalate to the next level service department. Our call center agents handle incoming or outgoing customer calls for a business to clarify queries. We also solve account inquiries, customer complaints, support issues etc.

Online Ticketing Portal:

CoLoCity customer relationship management tool is a web-based user-friendly ticketing system through which daily updates are provided on link status and any scheduled restoration work. Clients shall be provided with access to the tool through which queries or complains maybe registered that will be recorded for future reference.
https://ticket.colocity.com.bd

24/7 Premium Support

We are aware of the importance of customer organization's business continuity, that's why we are offering access to our support 24 hours a day, 7 days a week and 365 days a year. Whether it's for technical support or for the monitoring of customer systems, our NOC are there for customers at all times.

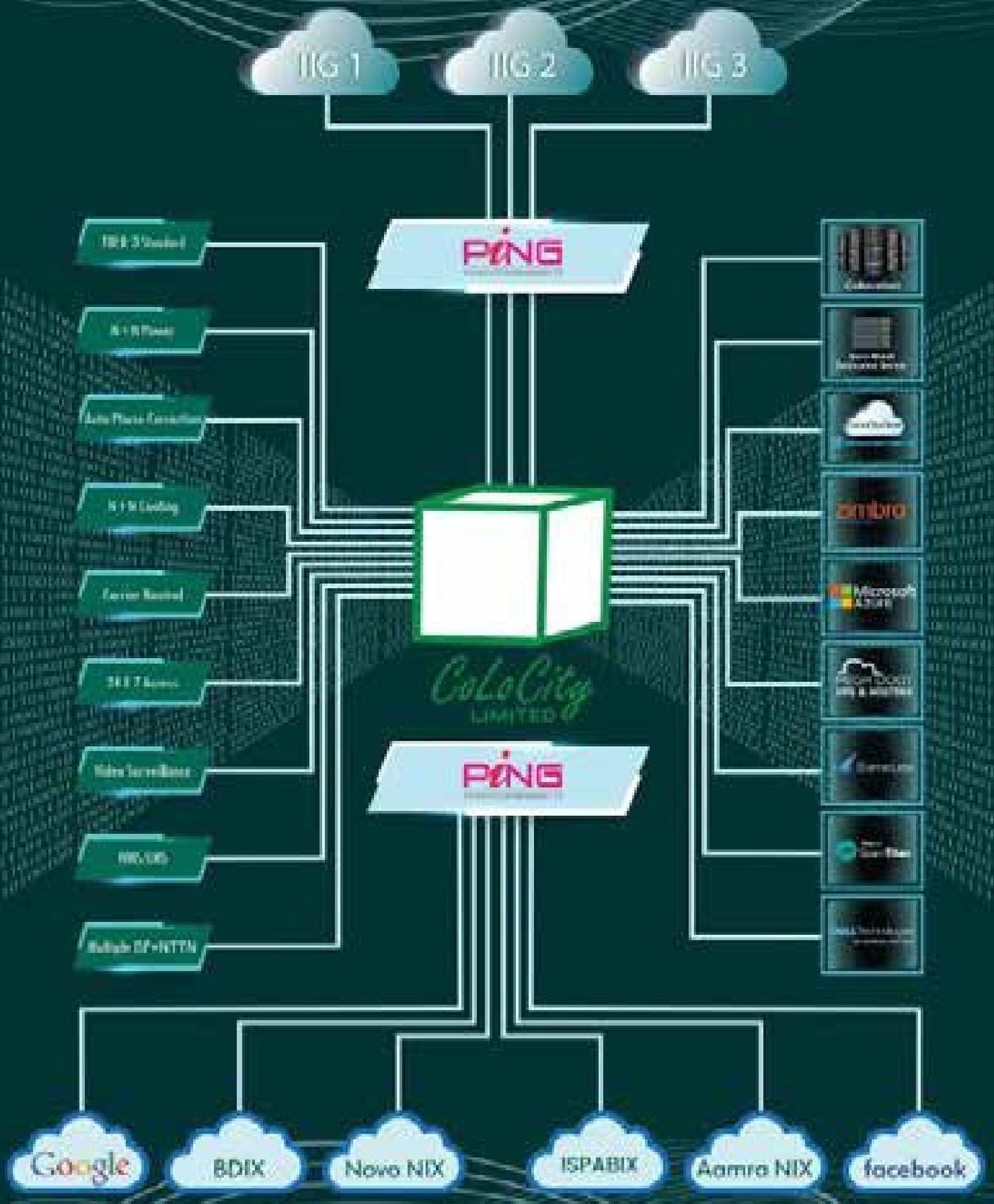
Network Status Monitoring:

We, generates several network status and monitoring reports to make sure that each client is taken care of well and enjoys the best possible uptime and network quality

ATS Monitoring System:

This system allows the monitoring and controlling of power transfer switches in Emergency or Standby Power Distribution System which is also called the UPS. This, web-enabled communications allow access to monitor the power system from anywhere around the world to ensure its perfection.

CoLoCity At A Glance



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CoLoCity

TIER III STANDARD

COST EFFECTIVE COLOCATION FOR BUSINESS & OPERATORS

CoLoCity LIMITED

- 42U Full/Half Rack Space
- Shared Rack Space

WHY CHOOSE US?

- 1st Commercial TIER III Standard Data Center in Bangladesh
- Carrier Neutral Colocation Facilities
- 99.982% Uptime
- N+N Power Insfrastructure
- Multiple IIG & IX
- Live View of Camera Access
- 24/7 Data Center Access
- Environmental Monitoring System
- 24/7 Smart Hand Support
- X- Connect Facilities
- 16A/32A Industrial Socket
- High Speed Internet Bandwidth Access

www.colocity.com.bd

BARE METAL INFRASTRUCTURE

RELIABLE & SECURED TECHNOLOGY

CoLoCity LIMITED

DEDICATED SERVER OPTIONS

Processor
- Intel Xeon

Processor Model
- E3-1240 V6/E5-2620 V4/Silver 4214

Core
- 4 Core/8 Core/12 Core

RAM
- 16 GB-128 GB

HDD
- 1 TB-10 TB

Data Center Location
- Dhaka

WHY CHOOSE US?

- No Tension with Hardware Maintenance
- Guaranteed to Connected at all Times
- Operating System Choices
- 24/7 Data Center Access
- 24/7 Expert IT Support Team
- Reduce the Investment Cost
- Upto 1Gbps local IX support

www.colocity.com.bd

CoLoCity.Cloud

A HYBRID CLOUD SOLUTION

Powered By

Microsoft Azure Stack Hub

&

DELL EMC

CoLoCity LIMITED

CoLoCity.Cloud

Microsoft Azure Stack Hub

CoLoCity.Cloud offers Microsoft Azure Stack Hub world class standard cloud service in Bangladesh.

Microsoft Azure Stack Hub is an extended service of Microsoft Azure. CoLoCity Limited is the first company in Bangladesh who has deployed and running successfully Azure Stack Hub from its data center since 2021.

Services

- Deployment services-assessment migration, deployment, repatriation
- Managed services-run & optimize, security & compliance, app & network monitoring & management

WHY CHOOSE US?

- Data sovereignty
- High performance & on-demand scalability
- Unmetered bandwidth & data traffic
- Support hybrid cloud with Azure
- Simple migration
- Cost effective subscription models
- 99.9% guaranteed uptime
- Advance compliance feature
- Access data locally
- Keep data within the country
- Reach 24/7 tech support in native language
- No more foreign money transfer challange
- World class cyber security

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MEGH DOOT

Indigenous Linux Platform

VIRTUAL PRIVATE SERVER

RELIABLE, SECURED & SCALABLE TECHNOLOGY

CoLoCity LIMITED

FEATURES

- KVM Virtualization
- Dedicated CPU & Memory
- Full Root Access
- Powerful VPS
- High Speed Network
- Unmetered Data Transfer
- NVMe PCI Gen 4.0 SSD Storage
- BDIX & NIX Available
- Complete Management Tools
- Custom Solutions

Top Uses for VPS-Level Control

- Web Hosting
- e-Commerce
- App & email use
- Test Environment

WHY CHOOSE US?

Everyone can afford the Reliability, Security and Scalability of the Cloud.

- Complete Customization
- Max Reliability
- Scale as you go
- Network Guarantee
- 24/7 Telephone & Email Support
- 99.98% Uptime

www.colocity.com.bd

MYBD.HOST

FIND YOUR NEXT SPACE

START HOSTING WITH

RELIABLE & SECURED TECHNOLOGY

CoLoCity
LIMITED

Hosting is even better with all these features:

- Unmetered Bandwidth
- Domain Registration
- SSL Certificate
- One-Click Installs
- Unmetered Traffic
- Unmetered Local IX

Features available in Hosting for every website

- Hosting Space Management/Admin Panel
- FTP Accounts
- Email System Management (SMTP/POP3/IMAP)
- Database (MySQL/PHP)
- One Click Software Installer
- Server Side Scripts
- Secured Web Server
- Weekly Backup

Why Choose Us?

- Guaranteed Uptime
- 24/7/365 Support
- 99.98% Uptime Guarantee
- Admin Panel Access

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Microsoft Azure

CoLoCity LIMITED

Top Business Benefits of Microsoft Azure Cloud

- On-demand scalability
- No on-site hardware required
- Cost-effective subscription models
- High availability
- Enterprise-level development tools
- World-class cybersecurity
- Advanced compliance features

THE THREE COMMON WAYS MICROSOFT AZURE HELPS BUSINESS INCLUDE:

- Platform as a service, which includes development and testing of applications.
- Software as a service, which includes accessing software applications such as Salesforce CRM or Microsoft Office 365, through the web.
- Infrastructure as a service, where data is processed on a virtual machine.

WHY CHOOSE US?

- As Microsoft CSP partner CoLoCity Limited is providing Microsoft Azure Cloud solution and hosted services.
- 24/7 Contact Center Support

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Microsoft
Cloud Solution Provider

CoLoCity
LIMITED

Office 365

PLAN

- Microsoft 365 E3
- Microsoft 365 E5
- Microsoft 365 Business Premium
- Microsoft 365 Business Standard
- Microsoft 365 Business Basic
- Office 365 E1
- Office 365 E3
- Office 365 E5
- Exchange Online Kiosk
- Exchange Online (Plan 1)
- Exchange Online (Plan 2)
- Microsoft Dynamic 365

- Premium Office apps and more
- Bring your ideas to life
- Organize your time
- Accomplish more together
- Protect what's important with Cloud Storage
- Gain powerful protection against cyber threats
- Committed to accessibility
- Keep customer data safe
- Premium creative content
- 24/7 Ongoing technical support
- Special partner offers
- Chat, Calls and Meetings
- Captured insights
- Make repetitive tasks easy
- Simplified IT management

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zimbra®

BUSINESS EMAIL COLLABORATION SUITE

DAFFODIL

VERSION 10

CoLoCity LIMITED

zimbra a Synacor product,is an email and collaboration platform that includes contacts, calendar, tasks, instant messaging and file sharing plus add-ons such as video conferencing, document creation and file storage. Zimbra powers hundreds of millions of mailboxes in 140+ countries and is offered through more than 500 BSP and 2000 channel partners.

slack Dropbox zoom

WHY CHOOSE US?

- Complete Email & Collaboration Solution with High Availability.
- Anti Spam Enterprise Security & Privacy
- Easy Integration with Apps
- Real Time Backup & Restore
- Global Address Book
- Calendar Sharing
- 24/7 Contact Center Support
- Premium BSP Partner & Offering Hosted Zimbra Solution from its Cloud

Find Us: https://www.zimbra.com/partners/

www.colocity.com.bd

Barracuda

Email Security Gateway

CoLoCity LIMITED

Simplified Email Management

- Cloud-Based Central Management
- Simple Pricing
- Barracuda Central

INBOUND EMAIL SECURITY

- Advanced Threat Protection
- Spam Protection
- Virus Protection
- Denial of Service (DoS) Attack Protection
- Email Spooling
- Spam and Virus Pre-Filtering

OUTBOUND EMAIL SECURITY

- Encryption
- Outbound Filtering

EMAIL SECURITY SERVICE

- Hosted Solution
- 24/7 Support & Service

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TitanHQ

SpamTitan

AI-DRIVEN ANTI-PHISHING SOLUTION WITH THE NEWEST "ZERO-DAY" THREAT PROTECTION AND INTELLIGENCE

CoLoCity LIMITED

ABOUT SPAM TITAN

SpamTitan Plus is an advanced anti-spam service designed to fortify email security against unwanted and malicious content. Utilizing sophisticated filtering mechanisms, it efficiently identifies and blocks spam, phishing attempts, malware, and other threats before they reach your inbox. With customizable settings and real-time threat intelligence, SpamTitan Plus offers robust protection, ensuring a clean and secure email environment. This service empowers businesses with enhanced productivity, reduced risks, and heightened confidence in their email communications, safeguarding sensitive information and preserving operational efficiency.

Industry Leading Independent Spam Titan Reviews

WHY CHOOSE SPAM TITAN?

- Leading edge, AI driven anti-phishing solution with the newest zero-day threat protection & intelligence.
- Includes comprehensive Email content filtering rules.
- Allows the blocking of specified attachments by type (per domain)
- 100% coverage of ALL current market-leading anti-phishing feeds.
- Extensive and detailed quarantine reports allowing end users control their account.
- 10 million net new, previously undiscovered phishing URLs every single day
- Prevent your IP from being blacklisted
- Powerful next-gen sandbox security solution that protects against advanced email attacks

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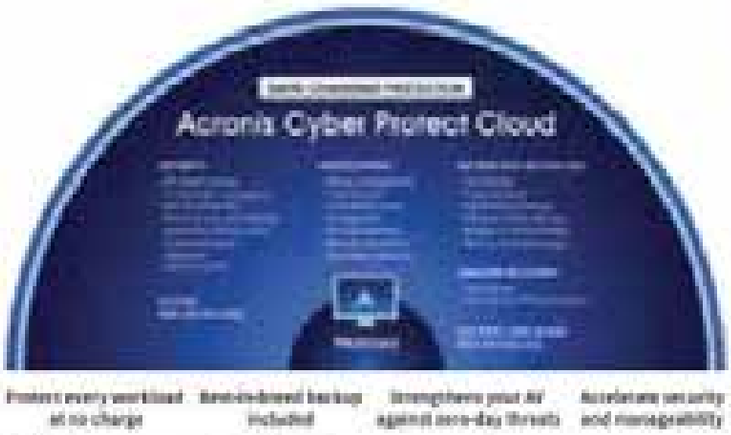
Acronis

Cyber Protection Cloud

MODERNIZE YOUR SECURITY & BACKUP WITH INTEGRATED CYBER PROTECTIONT

CoLoCity LIMITED

Best-in-breed Backup Combined



Protect every workload at no charge | Best-in-breed backup included | Strengthens your AV against zero-day threats | Accelerates security and manageability

All-in-one Cyber Protection

Acronis Cyber Protect Cloud unites backup and next-generation, AI-based anti-malware, antivirus, and endpoint protection management in one solution. Integration and automation provide unmatched ease for reducing complexity while increasing productivity and decreasing operating costs.

Features

- Backup & Disaster Recovery
- Anti-malware & web protection
- Vulnerability assesment
- Patch management
- Reporting
- Health monitoring
- Remote management assistance
- 24/7 Support & Service

Best-in-breed backup combined with integrated security and management

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SOC AS A SERVICE

SAFEGUARDS YOUR DIGITAL ASSETS WITH E-THREAT GUARD

CoLoCity LIMITED

ethreatguard™

ABOUT TRIDENT

Trident is an Advanced Cybersecurity Operations Center solution operated on premise, or via cloud. It comprises next-generation built-in cyber threat detection, vulnerability detection and integrated threat intelligence to proactively monitor, detect and respond to the ever-growing threats. Trident secures your organization's confidentiality and integrity with a round-of-clock monitoring service, via state-of-the-art ISO : 27001 - 1300 certified Cyber Security Operations Center (CSOC) 24/7, 365 days a year.

WE TIRELESSLY PROVIDE:

- 24/7, 365 days a year cybersecurity monitoring
- Proactive Cyber Incident Response
- Vulnerability management on a monthly basis
- Preemptive Cybersecurity Advisory
- Full Fledged Reporting: Weekly and Monthly

WHY CHOOSE TRIDENT ?

- State-of-the-art 5-Tier security solution that outsmarts the aptitude of the hackers
- Service deliverables by VAIRAV: MSSP that stands 151st amongst world's top MSSPs and 15th amongst Asia's top MSSPs, in the year 2020
- Prompt detection, mitigation and response to threats, regardless of their severity
- A cloud-based security solution; full utilization of in-house space for organizational purposes
- Usage of single tool for monitoring, detection and response
- Distribution of the security solution based on number of assets
- Zero hardware purchase cost, lesser maintenance
- Top-notch security 24/7, despite of increase or decrease in the IT assets or infrastructures

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PING

• LESS LATENCY

A brand of ICOM Bangladesh LTD

INTERNET SERVICE PROVIDER

CoLoCity LIMITED

ABOUT US

Ping is a brand of ICOM Bangladesh Limited. We provide IP-based secure, flexible, robust & best in class enterprise solutions to corporates and home user. Ping offers a complete range of connectivity & system integration solutions/services such as High Speed Internet & Data and other services.

Internet Bandwidth

For redundancy connected with top TIER multiple IIGs

Internet Gateway

SEA-ME-WE 4 & 5 / Private ITC

Local IX

BDIX, ISPAB IX, aamra IX, NOVO IX

Redundancy / Failover

For Auto Redundancy or Auto Failover having multiple connectivity and use OSPF as routing protocol

Uptime Guarantee

Uptime guarantee is 99.98%

www.icom-bd.com

DELL Technologies

AUTHORIZED PARTNER

CoLoCity LIMITED

Innovate from anywhere. Together we stop at nothing. So, nothing is in your way.

CoLoCity Limited, is the first company in Bangladesh, has started the journey with Dell Technologies as Hybrid (CSP & Solution) partner since 2019

DELL OFFERINGS

- Servers
- Hyperconverged Infrastructure
- Storage
- Backup Solution

WHY CHOOSE DELL?

- Agile & Secure IT
- End-to-end Technology Partner
- Flexible & Secure Infrastructure
- IT Solutions from Device to Cloud to Edge
- One Technology Partner is All you Need
- Accelerate IT Transformation
- Connected CIO
- Get to Market First
- Maximize Productivity
- 24/7 Contact Center Support

www.colocity.com.bd

CERTIFICATE OF QMS

BQC ASSESSMENT

CERTIFICATE

This is to certify that the
Quality Management System of

CoLoCity Limited

Mohakhali Tower, 4th Floor, 82, Mohakhali C/A Dhaka 1212, Bangladesh

has been found to comply with

ISO 9001:2015

This certificate is applicable to the following scope:

Data Center Colocation, Cloud Computing, Hosting, Hosted Business Email Collaboration Suite & Hosted Email Security Gateway

Certificate No :: I-QSC202206031

Certification Date	17 June 2022
1st Surveillance Audit Due on	17 May 2023
2nd Surveillance Audit Due on	17 May 2024
Certificate Expiry	16 May 2025

IAF IAS BQC

Authorized Signatory
BQC ASSESSMENT PRIVATE LIMITED

NRCB-434

MANAGEMENT SYSTEM CERTIFICATE

CERTIFICATE OF ISMS

BQC ASSESSMENT

CERTIFICATE

This is to certify that the
Information Security Management System of

CoLoCity Limited

Mohakhali Tower, 4th Floor, 82, Mohakhali C/A Dhaka 1212, Bangladesh

has been found to comply with

ISO/IEC 27001:2013

This certificate is applicable to the following scope:

Data Center Colocation, Cloud Computing, Hosting, Hosted Business Email Collaboration Suite & Hosted Email Security Gateway
This is as per the Statement of Applicability Version 1.0

Certificate No :: I-ISMS202206007

Certification Date	17 June 2022
1st Surveillance Audit Due on	17 May 2023
2nd Surveillance Audit Due on	17 May 2024
Certificate Expiry	16 May 2025

IAF IAS ACCREDITED BQC

Authorized Signatory
BQC ASSESSMENT PRIVATE LIMITED

MANAGEMENT SYSTEM CERTIFICATE

MEMBERSHIP CERTIFICATE OF e-CAB

Membership No - 1752

e-CAB

DTO License No - 16/2015

CERTIFICATE

of Membership

This is to certify that

CoLoCity Limited

of

Mohakhali Tower, 82 Mohakhali C/A, 4th Floor, Dhaka 1212

is a Member of e-Commerce Association of Bangladesh.

The membership is valid till December 31, 2024

Issued on August 22, 2023

Shomi Kaiser
President

Md. Abdul Wahed Tomal

MEMBERSHIP CERTIFICATE OF BASIS

Sl.No.: 1210

BASIS

CERTIFICATE OF MEMBERSHIP

THIS IS TO CERTIFY THAT

COLOCITY LIMITED

IS GENERAL CATEGORY MEMBER OF
BANGLADESH ASSOCIATION OF SOFTWARE AND INFORMATION SERVICES
SINCE MARCH 02, 2020 HAVING MEMBERSHIP NUMBER GE-17-07-885 .
THIS CERTIFICATE IS VALID UPTO DECEMBER 31, 2024

Note: This is a system generated certificate, no signature is required
Please scan the QR code to verify membership validity

Bangladesh Association of Software and Information Services

Registration no: 110-426/1995

+880 86 121270? info@basis.org.bd www.basis.org.bd

DELIVERING PEACE OF MIND

CoLo City
LIMITED

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Dhaka-1212, Bangladesh

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