



Company Profile

Aus-Bangla Communications Ltd

About Us

Aus-Bangla Communications (ABC) is an **Australian-owned** Business Process Outsourcing (BPO) firm based in Dhaka, Bangladesh.

At ABC, we strive to provide reliable, efficient and trustworthy services to **exclusively Australian businesses**. We endeavor to transform from being an outsourcing company to a trusted business partner – by keeping our focus on delivering value.

Since its inception in July 2015, ABC has been helping **TeleResult Consulting Pty Ltd** (formerly Housley Consulting) – a leading Telecom Consulting firm based in North Sydney – by closely working with its partner carriers, including Telstra, Optus, Pacnet, Pivotel and TPG-Soul.

Our Mission

- ❑ To be a leader in delivering tailor-made BPO solutions based on our customers' need.
- ❑ To focus on providing services that enable our customers to reduce time and complexity by simplifying complex business processes through operational excellence and innovation.
- ❑ To deliver the best and most cost-effective solutions to our clients.

Our Values

Innovation

We have an eye for new and creative ways to achieve efficiency

Integrity

We deliver what we commit

Agility

We respond to changes in a way that they become opportunities

Collaboration

We work as a team beyond organizational and geographic boundaries

Excellence

We consistently strive to achieve the highest standards

Our Management

Reduan Khan, PhD

Founder & Managing Director

Dr. Khan has over 15 years of experience in IT and Telecommunications industry. He obtained his PhD degree in Telecommunications from the University of Newcastle, Australia. He is a member of IEEE Communications Society.

Tanzim Aditi, MPhil

Co-Founder & Director

Ms. Aditi has over 12 years of experience in IT and Telecommunications industry. Currently, she's is the Director, Operations of Aus-Bangla Communications. She obtained his MPhil degree in Telecommunications from the University of Newcastle, Australia. She is a member of Bangladesh Association of Software and Information Services (BASIS).

Our Services

We offer a range of BPO services, including but not limited to:

- ☐ Client Management and Ticketing
- ☐ Data Entry and Database Management
- ☐ Software Development and Life-cycle Maintenance
- ☐ General Consulting

The core of ABC is a group of highly qualified specialists with extensive experience in IT and Telecommunications arena.

Our team is focused on improving customer experience, simplifying business processes, increasing productivity and creating a positive revenue impact.

Contact Us

You can reach us at

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Thank You!