

a complete profile of



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Uttara, Dhaka-1230, Bangladesh
Phone: +8801774631733*



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Facebook: <https://www.facebook.com/trustitbdltd>

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Hospital Management System
Enterprise Resource Planning
Customer Relationship Management
Point of Sale
AI Digital Presence
Organizational Automation
E-Governance
& Others



TRUST-IT

Value. Innovation. Technology



COMPANY OVERVIEW



Legal Name

Trust-IT (BD) Ltd

Year Established

2010

Location & Contact Details

Office 1: Masjid Market, Dosaid Bazar, Ashulia, Savar, Dhaka, Bangladesh.

Office 2: House 34, Road 11, Sector 10, Uttara, Dhaka 1230, Bangladesh

Office 3: House 39, Road 7D, Sector 9, Uttara, Dhaka 1230, Bangladesh

Office 4: 46/A Purana Palton, Dhaka, Bangladesh

Phone and WhatsApp: +8801774631733, +8801978785522

Email: support@trustitbdLtd.com, info@trustitbdLtd.com

Web: <https://trustitbdLtd.com>, <https://trustitbd.net>

Who We Are

Trust IT (BD) Ltd. is a leading information technology consulting, services, and business process outsourcing company dedicated to helping businesses operate more efficiently and create greater value. We specialize in understanding our clients' unique business processes, culture, vision, and goals—then delivering highly reliable, client-oriented solutions tailored to their needs.

Our strength lies in our exceptional team—a rare blend of domain experts, technology innovators, and project management professionals. Our business and technology specialists, educated at top institutions, bring deep insights into their fields, while our industry veterans—pioneers in the offshore services sector—form the backbone of our leadership.

With a presence across Bangladesh, USA, and Malaysia, and clients in America, Asia, Europe, and the Middle East, we are positioned to strengthen existing partnerships, explore new opportunities, and enter emerging markets. We develop software with multidisciplinary engineering teams, providing not only project delivery but also long-term support for our clients' evolving needs.

As an active member of the Bangladesh Association of Software & Information Services (BASIS), we are committed to creating opportunities in the IT sector—driving employment, fostering international relations, and contributing to Bangladesh's GDP.

WHAT WE DO

Since 2010, Trust IT (BD) Ltd. has successfully delivered hundreds of projects across diverse platforms for clients worldwide. Within a short time, we've earned the trust of notable corporate clients, thanks to our unique approach to turning ideas into actionable, high-impact solutions.

Our expertise spans

- Custom Software Development: Android, iOS, PHP, ASP, and CMS/frameworks
- Industry-Specific Solutions:
 - Garments ERP (including General & Specialized)
 - Time Attendance Systems (Fingerprint & Barcode)
 - Office Management ERP
 - Multipurpose Co-Operative Bank/Society ERP
 - NGO Management Software
 - School Management Software
 - Retail Management Software
 - Real Estate Development Software
 - Broiler Feed Company Management
 - Hospital Automation
- Specialized Services: Game Development, Graphic Design



Beyond Code

We believe professional software is more than just lines of code—it's about delivering reliable, scalable, and user-friendly systems that truly serve our clients' goals. As a custom solutions provider, we offer:

- System Architecture & Design
- End-to-End Development
- Project Management
- IT Support & Network Administration
- Complete Turnkey Systems
- Testing & Quality Assurance
- Technical Documentation & Training
- Placement & Recruiting Services

At Trust IT (BD) Ltd., we combine innovation, technical expertise, and a client-first approach to deliver technology that empowers growth.

WHAT MAKES US DIFFERENT FROM OTHERS

At Trust IT (BD) Ltd., we don't just provide technology—we provide technology that works for you. While many companies can deliver software or IT services, our difference lies in how we understand, design, and deliver solutions that align perfectly with our clients' business goals.

Deep Understanding of Your Business

We start by learning your processes, challenges, and vision. Our solutions are not “one-size-fits-all”—they are crafted to match your industry, culture, and long-term objectives, ensuring maximum efficiency and measurable results.

Expertise That Spans Industries & Technologies

With over a decade of proven success, our team combines domain knowledge, technical innovation, and project management excellence. From Garments ERP and Hospital Automation to Custom Mobile Apps and Game Development, we have delivered solutions in multiple sectors—each one tailored and scalable.

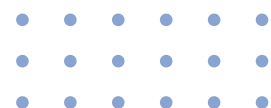
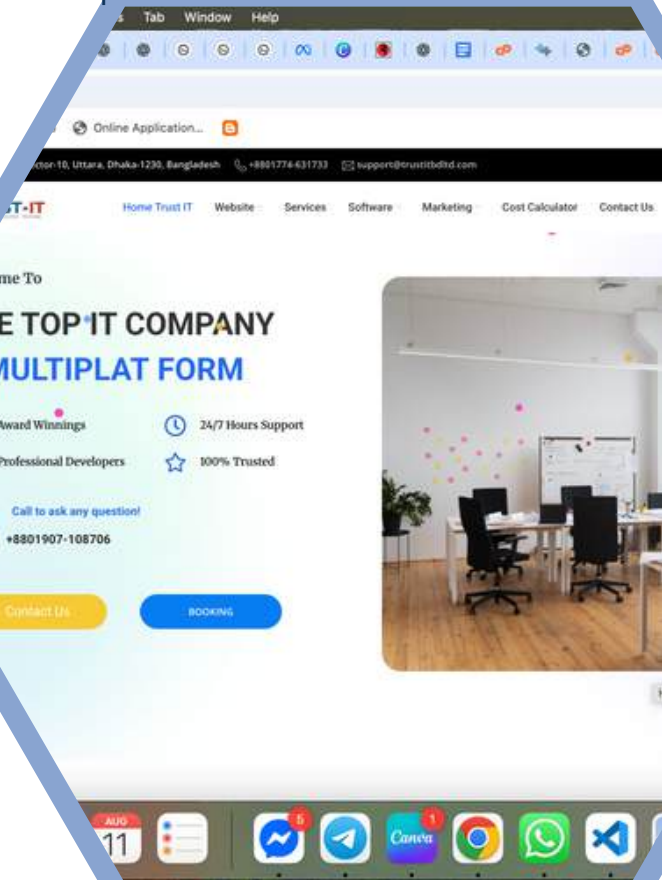
A Global Presence with Local Commitment

Operating in Bangladesh, USA, and Malaysia, and serving clients in America, Asia, Europe, and the Middle East, we blend international best practices with a deep understanding of local market realities. This balance allows us to deliver globally competitive yet cost-effective solutions.

Complete End-to-End Service

Unlike many vendors who focus on just coding, we offer a full project lifecycle service—from system architecture and design to deployment, training, and long-term support. We stay with you beyond project delivery, ensuring your systems evolve with your needs.

In short: We don't compete to be the biggest—we work to be the most trusted partner our clients have ever had. That's what makes us truly different.



MISSION

To empower businesses and organizations worldwide with innovative, reliable, and cost-effective IT solutions—including software development, digital transformation, and business process automation — tailored to their unique goals and challenges. We serve clients across diverse industries, helping them operate more efficiently, scale faster, and create lasting value.

VISION

To be a globally recognized leader in delivering transformative technology solutions, driving innovation, and building sustainable digital ecosystems that positively impact businesses, communities, and economies worldwide.

CORE VALUES

- *Integrity – We uphold honesty and transparency in every relationship and transaction.*
- *Quality – We are committed to delivering exceptional solutions that meet global standards.*
- *Innovation – We continuously seek new ideas, technologies, and approaches to stay ahead.*
- *Customer-Centricity – Our clients' success is our top priority, guiding every decision we make.*
- *Sustainability – We embrace practices that promote long-term value and environmental responsibility.*
- *Collaboration – We believe in teamwork, both internally and with our clients, to achieve shared success.*
- *Excellence in Service – We go beyond expectations to ensure reliability, scalability, and long-term satisfaction.*

"Empowering businesses worldwide with innovative, reliable, and scalable IT solutions. At Trust IT (BD) Ltd., we blend technology, expertise, and creativity to deliver software and services that drive growth, efficiency, and long-term success."

PRODUCTS / SERVICES

Industry-Specific ERP Solutions

- **Garments ERP** – Specialized modules for production planning, inventory control, order tracking, and compliance.
- **General ERP** – Streamlined management for finance, HR, inventory, and operations.
- **Hospital Automation** – Integrated patient, billing, inventory, and reporting systems.
- **School Management Software** – Attendance, grading, communication, and scheduling tools.
- **NGO Management Software** – Donor tracking, project management, and compliance reporting.
- **Retail Management Software** – POS, stock control, and sales analytics.
- **Real Estate Development Software** – Project tracking, client management, and sales pipeline.
- **Broiler Feed Company Management** – Feed production, distribution, and cost tracking.

e-Governance Solutions (Specialized Development Team)

- Digital governance platforms for transparency and efficiency.
- Citizen service portals with secure authentication.
- Government ERP & administrative management systems.
- e-Tender & procurement management platforms.
- Smart city management applications.

Attendance & Access Control Systems

- Time Attendance (Fingerprint & Barcode)
- GPS & IP-based attendance tracking
- Device integration and reporting

Industry-Specific ERP Solutions

- Time Attendance (Fingerprint & Barcode)
- GPS & IP-based attendance tracking
- Device integration and reporting

IT Consulting & Support Services

- System architecture & project planning
- Network administration & security solutions
- Ongoing maintenance and technical support

Specialized Services

- Game development
- Graphic design & UI/UX design
- Turnkey IT solutions for SMEs and enterprises

Custom Software & App Development

- Android & iOS applications
- Web applications (PHP, ASP.NET, Laravel, Vue.js)
- Cross-platform solutions

Key Features & Benefits

- **Tailored Solutions** – Built to match your industry or government requirements.
- **Scalable Architecture** – Grow your systems as your needs expand.
- **User-Friendly Interfaces** – Designed for ease of use and minimal training.
- **Data Security** – Advanced encryption and secure authentication.
- **Automation** – Reduce manual work, minimize errors, and save time.
- **Multi-Platform Access** – Desktop, mobile, and cloud integration.

Unique Selling Points (USP)

- 14+ years of proven expertise across industries and government sectors.
- Dedicated e-Governance Development Team for large-scale public sector projects.
- Global presence with local market understanding.
- End-to-end services—from planning to post-deployment support.
- Active BASIS membership ensuring industry credibility.

Capacity & Specialization

- **Development Team:** Experienced engineers, UI/UX designers, and project managers.
- **Project Handling:** Multiple concurrent projects with strict quality assurance processes.
- **Specialization:** ERP customization, e-Governance platforms, mobile-first applications, and automation systems for garments, manufacturing, and government sectors.

COMPETITIVE ADVANTAGES

QUALITY FIRST APPROACH

- Rigorous testing and quality assurance processes ensure every product meets international standards.
- User-focused design for seamless adoption and minimal training requirements.

COMPETITIVE PRICING

- Cost-effective solutions without compromising performance or security.
- Flexible engagement models to suit SMEs, large enterprises, and public sector budgets.

COMPLIANCE & TRUST

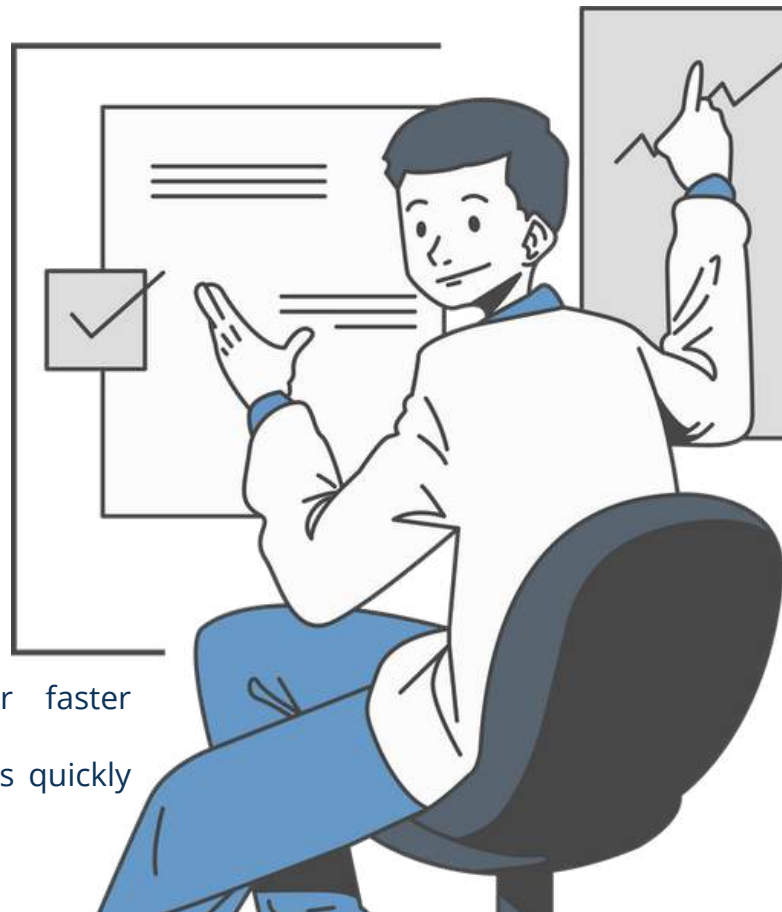
- Strict adherence to data security regulations, industry-specific compliance, and government procurement policies.
- Active member of Bangladesh Association of Software & Information Services (BASIS).

TECHNOLOGY & INNOVATION

- Expertise in Cloud Computing, AI Integration, IoT, Blockchain, and Mobile-First Development.
- Dedicated R&D team to adopt emerging technologies for client advantage.
- Scalable architectures that grow with your business.

SPEED & FLEXIBILITY

- Agile development methodology for faster turnaround without sacrificing quality.
- Ability to pivot and customize solutions quickly to meet changing client needs



KEY CLIENTS & PAST WORK



Social media Site and App

<https://icircles.app/>

Technology: Laravel, Vue JS
WebRTC, Flutter, MySQL



Community Networking

<https://community.icircles.app/>

Technology: Python, ReactJS
WebRTC, Flutter, PostgreSQL



iVault - Storage Management

<https://qrdrive.icircles.app/>

Technology: Laravel, React JS
MySQL, Flutter



Shan Travels

Travel Managemnt System

Technology: Laravel, Blade
MySQL



MAS Bricks

Brick Field Management Software

Technology: Django, MongoDB



POS Guided Ecommerce

<https://sole-harvest.com/>

Technology: Laravel, ReactJS
MySQL



Website with CRM

<https://bchowdhury.ca/> Microfinance Management Software

Technology: WordPress, Laravel,
Vue JS, MySQL,



Save Group

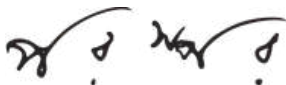
Technology: Laravel, Vue JS
WebRTC



Brand Bangla Media Ltd

<https://dhakareport24.com/>

Technology: CodeIgniter
Smarty, MySQL



Literature Magazine

<https://poros-por.com/>

Technology: CodeIgniter
Smarty, MySQL



Fone Fix

[POS Software for Phone Repairing](#)

Technology: Laravel, Vue JS
PostgreSQL



Gemeen Phone

NFC WebCard Technology

Technology: Python, Nuxt.js,
MySQL



MORE FROM LIST



Tara Tobacco

Business Automation ERP

Technology: Laravel, Vue JS
WebRTC, Flutter, MySQL

BS TRADERS

BS Traders

Trading Business Automation

Technology: Python, ReactJS
WebRTC, Flutter, PostgreSQL

TILES PLAZA

Tiles Plaza

Point of Sale With Inventory

Technology: Laravel, React JS
MySQL, Flutter



Green Impax Ltd

Buying House Automation

Technology: Laravel, Blade
MySQL



EShomoy.com Ltd

<https://eshomoy.com/>

Technology: Python, Nuxt.js,
MySQL



স্বাধীনতা চিকিৎসক পরিষদ (স্বাচিপ)
Swadhinata Chikitsak Parishad (SWACHIP)

Shadhinota Chiikitsok Porisod

ERP Guided Website

Technology: Laravel, ReactJS
MySQL



SrabonDhara Food Products

[Business Automation Software](#)

Technology: WordPress, Laravel,
Vue JS, MySQL,



Bikolpo Ltd

<https://bikolpoo.com/>

Technology: Laravel, Vue JS
MySQL



Mohammadia Complex

School Management System

Technology: Laravel
Smarty, MySQL



Shikdar Films

Film Business Automation

Technology: CodeIgniter
Smarty, MySQL



Sylhet Media Ltd

Online News Portal and Reporter Aut,

Technology: Laravel, Vue JS
PostgreSQL



Krok Corporation

[NFC WebCard Technology](#)

Technology: Python, Nuxt.js,
MySQL

Testimonial



Hironmoy Dhalli, -GP

Trust IT (BD) Ltd. transformed our manual processes into a fully automated ERP. Their team understood our unique challenges and delivered ahead of schedule.



Hussain Delowar - ePrescription

Our hospital now runs more efficiently thanks to the system developed by Trust IT. The patient experience has improved drastically.



Shamim Hossain - BCS 33 Batch

The e-Governance solution from Trust IT (BD) Ltd. has made our public service delivery faster, more transparent, and easier for citizens to access. Their professionalism and ongoing support have been outstanding.



GM Faruk Hossain - KholaBazar

From the first meeting to project delivery, Trust IT impressed us with their technical expertise and commitment. Their mobile app solution has helped us reach more customers and improve our service quality.

QUALITY CONTROL & COMPLIANCE

At Trust IT (BD) Ltd., quality is not just a step in the process—it's the foundation of everything we do. Every solution we deliver is tested, verified, and aligned with international best practices, ensuring that our clients receive secure, reliable, and high-performing systems.

Our Quality Inspection Process

- **Requirement Validation** – Thoroughly analyze client needs and verify feasibility before development begins.
- **System Architecture Review** – Ensure the technical framework meets scalability, performance, and security requirements.
- **Development Stage Testing** – Apply unit and integration testing during coding to detect and fix issues early.
- **User Acceptance Testing (UAT)** – Collaborate with clients to verify that all features meet agreed specifications.
- **Performance & Security Testing** – Conduct load testing, vulnerability assessments, and penetration testing.
- **Final Review & Approval** – Ensure compliance with industry standards and client requirements before deployment.

Compliance Certifications & Credentials

- Active BASIS membership (Bangladesh Association of Software & Information Services)
- Capability to align with BSCI, WRAP, and GOTS standards for industry-specific solutions
- Expertise in HIPAA and SOC 2 implementation for healthcare and enterprise clients
- Ongoing preparations for formal ISO certifications to further strengthen our quality assurance framework

International Standards Followed

ISO 9001 – Quality Management Principles

ISO 27001 – Information Security Management

OWASP – Secure coding and application security practices

Agile & DevOps Methodologies – For faster, more reliable delivery cycles

GDPR Compliance – For projects involving European Union data privacy requirements

HIPAA – Health Insurance Portability and Accountability Act compliance for healthcare data protection

SOC 2 – Service Organization Control framework for data security, availability, processing integrity, confidentiality, and privacy

OFFICE & DEVELOPMENT CENTERS

Headquarters:

Dhaka, Bangladesh

International Offices:

USA & Malaysia

Secure, climate-controlled, and fully networked facilities equipped with high-speed internet and dedicated servers.

Separate zones for development, testing, support, and R&D teams.

Project Handling Capacity

- Ability to run 10–15 large projects concurrently without compromising timelines or quality.
- Agile development model for faster delivery cycles.
- 24/7 support availability for mission-critical projects.

INFRASTRUCTURE & CAPACITY

We have built a robust infrastructure and scalable capacity to deliver large, complex projects across industries, ensuring quality, speed, and long-term reliability for our clients.

- *High-performance workstations for software development & graphic design.*
- *Dedicated servers for staging, testing, and deployment.*
- *Cloud infrastructure with AWS, Azure, and Google Cloud.*
- *Security systems with access control and CCTV surveillance.*

TEAM & WORKFORCE CAPACITY

Core Team Size:

50+ professionals, including software engineers, UI/UX designers, QA specialists, project managers, and support staff..

Specialized Units:

ERP Development Team
e-Governance Development Team
Mobile App & Game Development Team
UI/UX & Graphic Design Team

Flexible resourcing model to scale manpower based on project needs.

Management team



Md Jewel
Chairman and MD
15+ Years Industry Experience



Sohel Ahamed
Director
12+ Years Experience



Shaheen Pasa
Project Director
20+ Years Experience



Ariful Islam
Project Director
15+ Years Experience



Omor Faruk
Project Director
10+ Years Experience



Sumaiya A
Business Lead
7+ Years Industry Experience



Masum Ahmed
Tech Lead
10+ Years Industry Experience



Shahed Ahad
Support Team Lead
5+ Years Industry Experience

At Trust IT (BD) Ltd., we believe in flexible, transparent, and value-driven pricing designed to meet the unique needs of each client. Whether it's a small-scale deployment or a large enterprise/government project, our goal is to deliver maximum ROI while maintaining competitive costs.

General Pricing Approach

- **Project-Based Pricing** – Suitable for clearly defined projects with fixed deliverables.
- **Time & Material Model** – Flexible billing based on hours worked, ideal for evolving project scopes.
- **Retainer Model** – Ongoing monthly or yearly support for IT maintenance, system upgrades, or consultancy.
- **Hybrid Model** – Combination of fixed-cost development with ongoing retainer-based support

PRICING & SERVICE MODELS

MAXIMUM
ROI ON
MINIMUM
INVEST

Payment Terms

- **Standard Terms:** 40% advance payment upon project confirmation, 40% upon mid-project milestone, 20% upon final delivery & approval.
- **Long-Term Contracts:** Flexible milestone-based payments can be arranged for large or multi-phase projects.
- **International Clients:** Payments accepted via bank transfer, SWIFT, or secure online payment gateways.

Delivery Timelines

- **Small-Scale Projects:** Typically delivered within 2–6 weeks, depending on complexity.
- **Mid-Sized ERP/Mobile App Projects:** 3–6 months, with phased delivery for faster ROI.
- **Large-Scale / Government Platforms:** 6–12 months, with modular rollout for operational continuity.
- **Agile Development Model:** Early-stage deliverables provided in sprints so clients can start using core features sooner.

More info and portfolio



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Trust-IT Website



Hosting



Portfolio



Clients



Ecommerce Demo



HMS Demo



POS Demo



SMS Demo



Coach Demo



ERP Demo



CRM Demo



CMS Demo



Get A Call



Get a Quote



Contact US



Support Request