Brief Company profile

1.1 Background Information

Big Bang Computer's Ltd. is a fast growing Professional Software Development Company works with a clear focus on project delivery through continuous learning and searching for new ideas. The Company started its journey in mid 2000 with a group of professionals who are experts in the field of Information Technologies (IT). The company incorporated in the year 2000 and formed a Private Limited Company. In the early age the company started with Information System Solutions for outsourcing projects in both local and foreign markets.

Today, Big Bang Computer's can claim as one of the successful Software Developer and IT Enable Support Service Provider in the field of Integrated Management Information System (MIS), Accounting Solutions, Enterprise Resource Planning (ERP) and outsourcing development. To effectively meet the business needs, we carry out the project development phases through pre-defined Methodology and with Team Work Concept to make sure the timely and properly delivery of a project. To ensure after sales Support Services we have strong Support Service Team with qualified and experienced IT Professionals and they are solely responsible for Installation, Maintenance and Trouble-Shooting.

1.2 Corporate Commitment

Big Bang Computer's Ltd. is committed to provide with best possible quality IT Solutions and IT Enable Support Services to business houses in this fast changing world of economy. Professional excellence, high standards of business ethics and quality products are the foundation of our services. Unlike other IT Companies we always like to work with exception and new ideas and innovations. With a proven management expertise in the guidance role, the young entrepreneurs have moved dynamically to focus the company in a different and unique position in the local IT industry.

1.3 Company Strategy

The Company's main strategy is to grow in dynamic and steady way through giving more attention and values to its human resources as the key component for success. So, the company has set a policy to build the knowledge of the human resources to retain them through different organizational culture. Secondly, the company gives priority to develop and implement practical solutions tailored to the client specific needs. To every single event for the clients, the company gives specific attention to solve them.

The main challenge in IT Industries is to keep the people updated with latest technology. In solving the problem we have a regular in-house training session with our own resources or by hiring External, especially for System Analyst and Software Developers.

1.4 Marketing Strategy

Marketing is one of the main challenges of success in a business. Since software marketing is very much new concept in Bangladesh, a part of Big Bang Computer's Ltd. marketing plan are co-financed by it Sponsors Director. Big Bang Computer's Ltd. is being producing software and other related services for local and customers in abroad.

1.5 Organizations and Structure

SIDDIQUE HOSSAIN, CEO

Mr. Hossain is one of the pioneering members of the Big Bang founding team. As Chief Executive officer, Hossain provides creative direction and overseas the implementation of BigBang client driven solutions. He leads the development and implementation of BigBang's corporate marketing initiatives as well as corporate strategy and business plan. With applied knowledge in the International Banking disciplines for more than 14 years, Hossain addresses the customers' problems and its business aspects. He is engaged in some other type of business also.
Hossain earned an MBA from Institute of Business Administration, University of Dhaka in 1982.

ARIF AHMED, CTO

The Managing Director is the Chief Technical Officer of the company and is responsible for the overall management under the direct supervision of the Board of Directors. The Managing Director is a technical person and purely software professional as well as experienced in Management. He guides both the technical and general staff of the company with prior approval from the board. The Managing Director and Chairman take care and maintain liaison with Banks, Financial Institutions and companies rules and policy matters. Big Bang Computer's Ltd. maintained standard accounting system and books of accounts. The Corporate information of the company is given below:

1.6 Summary Information of the Company

Name of the Company	:	Big Bang Computer's Ltd.
Year of Establishment	:	2000
Type of Organization	:	Private Limited Company
Corporate Office and Mailing Address	:	73, Airport Road Lion Complex (4th fl), Suite # 531-534 126/A/B Monipuri para, Tejgaon Dhaka-1215, Bangladesh
Phone Number	:	+88-02-8116322,
Web:	:	www.bigbang.com.bd
E-mail	:	hsnbbcl@yahoo.com
Name of Bankers	:	Agrani Bank Amin Court Branch, Dhaka
Key Contract Person	:	Mr. Arif Ahmed Managing Director
Permanent Staff	:	48 Persons

Note: People at a time (Maximum) till date: 200 people

2.1 General Business Focus

Big Bang Computer's Ltd. always cares about its Customers satisfaction and committed to their engagement. We offer the following in-house software product and services for our valued clients:

- Integrated Business Application Solutions

- Software Outsourcing
- Software Maintenance and Support Services
- Consultancy Services

2.2 Integrated Business Application Solutions

Big Bang Computer's Ltd provides Information Communication Technology (ICT), with a vision to providing enterprise solution to local and international organizations. Since its emergence BBCL try to attain superiority in providing business driven IT solutions through reliable service at competitive price. We strive to swaddle customer requirements with advanced technology to earn world standard and customer confidence.

We meet technical solutions and by providing continuous support (at 24/7, 365 days basis), we try our best to achieve customer satisfaction. Using multi-competency approach, our drive is to develop effective, robust, scalable systems enabling the enterprise save time & money, increase revenue, ensure consistency and more productivity.

Big Bang Computer's Ltd. started developing Integrated Business Application System since its inception with a separate but well equipped, dedicated and organized team. A good number of Software products are already successfully implemented in different nature of organization. A product list is enclosed in annexure I. BBCL have its In-house Software Products including 20+ large Integrated Business Application System.

2.3 Software Outsourcing

Big Bang Computer's Ltd. provides exclusive and highly accurate Data Entry and processing services. Data entry services comprises of minimum of double keying process wherein data is re-keyed to provide at least of 99.995% accuracy. With complete confidentiality and high level of accuracy the customers prefer to outsource their jobs to us. We Offer data entry services for all kinds of textual data capturing from printed matter, manuscripts, scanned images, web research etc. with high accuracy levels.

Some of the services are:

- Data entry from paper/Books with high accuracy and speed
- Data entry from Image file in any format
- Business Transaction Data entry like sales / purchase / payroll.
- Data entry of E-Books
- Business Card Data Entry into any Format
- Data Entry from hard copy/Printed Material into Ms Office
- Strategic Data Entry into Software Program and application
- Receipt / Bill Data Entry
- Different type of Data Conversion

And more.

2.4 Data Conversion Solutions

Big Bang Computer's Ltd. offers conversion from various file formats and media to other. With our extensive technical expertise in this area, we are almost certain to cater to any of your complex conversion requirements, be it in any format, file types or media.
Some of these services are:

- Conversion of data across various databases on different platforms
- Data Conversion via Input / Output for almost any media.
- Data Conversion for databases, word processors, spreadsheets, and many other standard and custom-made software packages as per requirement.
- Add / Remove / Change Record Delimiters.
- Convert Raw Data into MS Office.
- Text to PDF and PDF to Word
- Data Compilation in PDF from Several Sources.
- E- Book Conversion.
- Conversion from Page maker to PDF format.
- Conversion from Word to HTML format
- Conversion from Text to Word Perfect.
- Conversion from Text to Word to HTML and Acrobat Fine.

  And more…

2.5 Form Processing Data Entry Services

Every organization inevitably deals with various kinds of paper documents like invoices, vouchers and medical claims. The volume of these documents increases tremendously, especially with organizations like Banks, Insurance Companies, Public Libraries and Legal Firms.

As volumes increase, it becomes essential for information to be available on the network or online in a convenient form with easy retrieving facilities from single or multi locations.

Our form processing services help organizations convert large volumes of documents into electronic formats for convenient storage and easy retrieval. We have serviced the form processing needs of some of the largest logistics, legal and facilities companies in the US and UK.

Forms processing involves extracting information from structured or customized forms, faxes and scanned images and updating it on a range of outputs. We regularly process surveys, questionnaires and application forms.

2.6 Types of Forms that can be processed

Immigration forms

Insurance claim forms

Invoices / Purchase orders

Survey / Research forms

College sports rosters

Membership application forms

Resume processing

E-mail forms

2.7 Our Process

We have expertise and experience in capturing information from immigration forms, surveys, resumes, legal documents, tax form processing, membership forms and various other types of handwritten and printed forms. Our team also includes qualified professionals who can capture information from multilingual forms. We also have expertise in HTML form processing, CGI form processing, asp, jsp and php formats of form processing.

The data is extracted from hand written forms or scanned images either manually or through specialized OCR/ICR software. The data can be delivered in various different formats like ASCII, CSV (Comma Delimited) and database files through CGI scripts. Our processing also involves scanning, data extraction and indexing based on the customers requirement. Our technical and programming team would just need a few samples of the documents to get started.

We have a software team that can develop customized software for highly structured and large volumes of data. This is especially useful for faster delivery and higher quality output with minimal manual intervention, using an automated form processing service. For larger, more advanced form processing requirements, developing a customized software solution to automate form processing functions will also result in substantial cost benefits. A specialized team of quality professionals ensures that the data is delivered with utmost accuracy.

2.8 Software Maintenance and Support Services

Big Bang Computer's Ltd. provides with all necessary modification, maintenance and support services with a separate but well equipped Support Service Team. We are always ready to provide supports on 24/7, 365 days basis **(Response Time - 9.00AM-5.00PM).**

2.9 Consulting Services

Changing of technology will keep outpacing your applications, but you don't have time to spend other then your core business, our Consultant can help you stay abreast of the latest Business Applications without losing time and information. As technology breaks down communication barriers, there is a need to integrate the many specialized applications that handle different functions in an organization. It should be possible to avoid duplication of data entry and extract meaningful information across applications, across the enterprise. Big Bang Computer's Ltd. offers a suite of services designed to provide solutions that best match your needs. We can be with you right from the stage of assessing your needs to final implementation. We offer Consultancy Services of:

- Integrated Business Application
- Web Based Applications

2.10 Manpower & Resources

Human Resources of Big Bang Computer's Ltd consists of IT Experts including Computer Scientists, System Analysts, Analyst Programmers, Programmers, Network Engineers, and Hardware Support Engineers. We also have Business Analysts, Accounts and Audit Specialists, Financial Analysts, Marketing Researchers, Management Professionals such as Chartered Accountants and MBA. The principals, core professional experts and staff constitute the regular staff members and manage the operation of the company. The CTI Application Team is mainly consists with Engineers and Computer Science background and the

Business Application Team Members are from different discipline, like Computer Science, Engineering, Business Studies, Statistics, General Science and with at least Diploma in IT Field, Data Conversion and Data entry projects consists all the team member are minimum Graduation and up to computer science and Masters degree. Also for every Project we assigned a Team Leader, who is the solely responsible person for the project. Besides the development team, a strong Support Service Team works under an individual Manager and are solely responsible for Installation, Maintenance, Trouble-Shooting and Support Services. The Team consists with Engineers and Certified Professionals and works dedicatedly round the clock. There is a Marketing Team works directly under Managing Director.