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**Skydo** 8th Floor, House-5, Road-01, Main Road, Mirpur 11, Dhaka-1216, Bangladesh  
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## Company Overview

Skydo, established in 2023, is a premier provider of Business Process Outsourcing (BPO) services and software development solutions. With a steadfast commitment to quality, efficiency, and innovation, Skydo has rapidly ascended as a top-tier BPO provider in the industry, serving as a reliable partner for various property preservation LLCs.

## Our Services

Skydo offers comprehensive BPO services, including data entry, document management, and customer service. By outsourcing these tasks to us, property preservation companies can focus on their core business operations while we handle the administrative work efficiently and effectively. Our team is well-versed in industry standards and regulations, ensuring all tasks are completed accurately and on time.

In addition to BPO services, Skydo excels in software development. Our flagship software, Niyontron, is specifically designed for Property Maintenance. It features a user-friendly interface and advanced features such as property tracking tools, progress monitoring systems, and communication portals for clients which is under development.

## Our Team

Our team brings together years of experience, expertise, and dedication to delivering exceptional results for our clients. We understand the unique challenges faced by property preservation companies and strive to provide tailored solutions that meet their specific needs.

Key members of our team include:

- CEO: S.M Chanchal Mahmud
- HR Manager: Mahfuz Alam
- Accounts Officer: Ragib Shahariar

## Our clients

We have had the privilege of working with a diverse range of clients, including:

1. Nandail Property Management Crop
2. Field Express LLC
3. WV Maintainx LLC

These of our clients providing the leading commercial business all over the USA such as Dollar General, Walmart, Walgreens, Rite Aid Pharmacy, Five below, CVS Pharmacy etc. on their maintenance services. We are committed to maintaining strong relationships with our clients and delivering high-quality services that meet their unique needs.



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## **Our Vision**

At Skydo, we take pride in constantly innovating our software solutions to stay ahead of market trends and meet the evolving needs of our clients. We believe that technology should be leveraged to enhance efficiency and productivity in business processes.

## **Our Mission**

Our success is driven by our deep understanding of the Facility Maintenance combined with our technical power of software development in the FMO industries which is fully based on USA. We work closely with each client to understand their unique requirements and tailor our services accordingly. This approach has earned us a reputation for providing top-notch customer service and building long-lasting partnerships with our clients.

Moreover, very soon we are going to launch our flagship Facility Maintenance platform named "Niyontron" to Provide a new experience of FMO service in Bangladesh which will change the upcoming experience of property maintenance in our country.

## **Why We Want to Join BASIS**

We believe that becoming a member of BASIS will allow us to contribute to and benefit from the collective growth of the IT industry in Bangladesh. The networking opportunities provided by BASIS are invaluable, offering a platform to connect with industry leaders and potential clients, fostering business growth.

Access to up-to-date industry trends and technologies through BASIS will enable us to stay competitive in the dynamic IT and BPO sectors.

We also appreciate BASIS's advocacy efforts, which can influence policies favorably for our organization. The continuous learning opportunities through BASIS's workshops and seminars will contribute to our team's professional development.

Lastly, being a BASIS member can enhance our visibility within the industry and provide opportunities to showcase our offerings at various events.

In summary, we believe BASIS membership aligns with our growth objectives and we look forward to contributing to the community.