

ABG Datafication Limited



Data Driven Decisions



ABOUT

ABG Datafication Limited is the one stop solution for a complete e-KYC procedure along with high precision AML service. Additionally, we specialize in Predictive, Prescriptive, Diagnostic and Descriptive data analysis. These services empower businesses to identify trends, diagnose correlations between various events and determine the underlying cause for an event. In addition, we implement Statistical Modeling, Artificial Intelligence and Big Data to provide high accuracy prediction for upcoming outcomes and determine the proper course of action. Moreover, we design and develop custom Business Intelligence tools to visualize how, when, where and what is materializing.

Our comprehensive suite of services encompasses a diverse range of offerings to meet the evolving needs of businesses in today's dynamic landscape. We specialize in the import of cutting-edge IT products, ensuring that our clients have access to the latest technologies and innovations. Leveraging our expertise in E-KYC (Electronic Know Your Customer), we provide secure and efficient identity verification solutions, facilitating compliance with regulatory requirements. At the heart of our operations lies our state-of-the-art data center (In progress), a secure and



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scalable facility designed to cater to the demands of modern businesses. From rack space rental to server hosting and co-location services, our data center ensures the reliable and efficient functioning of IT infrastructure. Complementing this, our data solutions offer strategic insights and analytics, empowering businesses to make informed decisions and gain a competitive edge.

Our commitment to excellence extends to business process services, where we streamline operations, enhance efficiency, and drive cost-effectiveness for our clients. Information-enabled services form the backbone of our consultancy offerings, covering a spectrum of domains including financial, statistical, legal, and more.

As a commercial importer, we specialize in seamless distribution, warehousing, and logistics solutions. Our expansive warehousing facilities are equipped with advanced technologies, ensuring the safe storage and management of goods. Additionally, our repair and



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maintenance services add value to the lifecycle of products, ensuring longevity and optimal performance. Facilitating global trade, our export services open new avenues for businesses looking to expand their reach. Our logistic services tie these offerings together, providing end-to-end solutions for the efficient movement of goods across various channels.

In essence, our integrated approach to these services positions us as a strategic partner for businesses, offering a comprehensive suite of solutions to navigate the complexities of the modern business environment. In the fast-paced and dynamic landscape of digital payments, our company stands at the forefront, offering a specialized Call Center Customer Relationship Management (CRM) solution tailored explicitly for financial solution service providers. With a dedicated focus on enhancing customer interactions and operational efficiency, our CRM solution is meticulously crafted to cater to the unique needs of e-wallet businesses. Our comprehensive platform empowers call center agents to provide seamless and personalized support, centralizing customer interactions and streamlining query resolution. With real-time transaction



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monitoring and advanced fraud prevention tools, our CRM ensures the security and integrity of e-wallet transactions, safeguarding both businesses and their users. Seamless integration with e-wallet systems provides agents with instant access to vital customer information, facilitating efficient query resolution. The system also includes automated notifications and alerts, keeping users informed about transactions and security updates. Multi-channel communication capabilities enable agents to engage with customers through various channels, ensuring a cohesive and omnichannel experience. Robust reporting and analytics tools offer valuable insights into call center performance and e-wallet usage trends, enabling data-driven decision-making. Compliance with data protection regulations, coupled with customizable features, scalability, and comprehensive training and support, makes our CRM solution an invaluable asset for e-wallet providers seeking to optimize operations, strengthen security measures, and deliver an unparalleled customer experience. Choosing our Call Center CRM Solution positions e-wallet businesses to thrive in the evolving digital payment landscape. As a leading IT-enabled service provider, our company is committed to



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delivering innovative and tailored solutions that empower businesses in the digital age. Specializing in a wide array of services, we offer comprehensive support across various industries, including finance, healthcare, telecommunications, and more. Our expertise spans from cutting-edge technologies like artificial intelligence and machine learning to traditional services such as data processing, customer support, and business process outsourcing. With a focus on staying at the forefront of technological advancements, we strive to provide our clients with scalable, secure, and efficient solutions. Our commitment to quality and client satisfaction is evident in our robust information security practices, compliance with industry standards, and a customer-centric approach. Whether it's helping businesses streamline their operations, enhance their digital presence, or navigate complex regulatory landscapes, our IT-enabled services are designed to meet the diverse needs of our clients.

Through strategic partnerships, continuous innovation, and a dedicated team of professionals, we aim to be the trusted partner for businesses looking to harness the full potential of IT to achieve their goals and stay ahead in today's competitive market.



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OUR SERVICES



Reliable and
Efficient e-KYC



Predict Future
Occurrences by
Data Analysis



Structure Data for
Better Monitoring



Pattern
Recognition to
Assess Specific
User



Sales Process
Optimization



Business Insight



Artificial
Intelligence



Financial Risk
Management

e-KYC

Datafication Limited is determined to provide a complete e-KYC solution satisfying industry leading standards. Our e-KYC service includes Facial and Biometric Verification, User Profiling and Risk Grading, Identification Document Verification, Sanction and Screening and AML services integrating detection of suspicious transaction and social network analysis.



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Data Analysis

We implement state of the art data analysis models combining Artificial Intelligence, Big Data and Machine Learning algorithms to effectively execute Predictive, Prescriptive, Diagnostic and Descriptive analysis – empowering businesses to visualize from unstructured data, predict future events and prescribe most effective strategy to maximize profit and minimize financial risks.



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Machine Learning

Datafication Limited empowers businesses to better serve their clients by providing custom made machine learning tools – Chatbot, Sentiment Analysis, Opinion Mining. Incorporating these services enables businesses to automate customer support and better understand their client's needs, satisfaction level and most prominent impressions on different products and services.



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