



Address: Plot- 05, Road-7/D,
Sector- 09, Uttara, Dhaka,
Bangladesh
Manger@guardvisionmonitoring.com

Company Summary

GuardVision Monitoring BD has been formed to support GuardVision, which provides camera setup for security purposes in the USA, with surveillance service. It started its journey in October 2022 with a motto to provide safety for the clients of GuardVision.

GuardVision has been providing security services for more than 10 years in the USA for companies and individuals through high-quality mobile security solutions. Besides, our honorable Managing Director Mr. Richard Rhoden, and Director Mr. James Hoffman wanted to do something different for the clients whom GuardVision was serving, and that thought led the way to form GuardVision Monitoring BD. The surveillance part has been implemented here, which has made our clients more confident in narrowing their concerns about their property.

GuardVision Monitoring BD has deployed dedicated monitoring specialists whose job is to monitor and protect our precious clients' property against thieves, vandals, and uninvited intruders. To ensure top-notch surveillance GuardVision has deployed advanced outdoor security camera systems for our valuable clients.

Company History

GuardVision Monitoring BD started its journey on 1st October 2022, and on December 6, 2022, it had its grand opening. In the meantime, we had started our monitoring services, and on February 1st, 2023 it had been declared in a sustainable condition. Until June we were providing 24-hour surveillance specifically on Saturday and Sunday, and from the beginning of June our surveillance was accelerated to 24/7 services. Till now we are successfully providing 24/7 surveillance to our clients fulfilling their demands.



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Meet The Team

Richard Rhoden - Managing Director

- BS Chemical Engineering, University of Texas
- Entrepreneur of EPO Computers Electronics
- Founder of EPO Security Solutions / GuardVision
- Lead Designer on Multiple Patents

James Hoffman - Director

- Been in the Security Industry for over 14 years
- Served as an Avionics Technician in the Marine Corps
- Served two tours in the Persian Gulf
- Been working with GuardVision since November, 2011

Tosur Mondal - General Manager & HR Admin

- BSc in Computer Science & Technology, Daffodil International University
- Served as a Cloud Engineer (AWS)

Md. Kawser Hamid - General Manager

- MSc in Computer Science, American International University of Bangladesh
- Served as a Software Engineer (ERP) in Real Estates Company



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Brief Introduction of Our Employees

Al Amin Raju - Software Developer, develops efficient, testable, and reusable features/modules using airtable, integrates API, fixes bugs in existing projects, and prepares necessary documentation.

Sk Mehrub Hossain - Investigator/IT Support, investigates footage in accordance with the client's need, fixes camera-related issues, resolves down issues, and takes care of IT-related issues within the station.

Supervisors, 5 in number in accordance with 5 individual shifts, are responsible for maintaining those shifts respectively. They are responsible for contracting clients, police, and fire departments depending on different scenarios, and provide support to operators in case of necessities.

Operators, 32 in number, whose job is to monitor live cameras at different clients' ends through CV2. When they witness any irregularity, they notify our clients about that instantly by generating an incident in the airtable.

Mission

GuardVision Monitoring BD provides uninterrupted monitoring and security services to its customers in the USA through vigilant monitoring teams and the deployment of advanced monitoring software systems.

Vision

GuardVision Monitoring BD is eyeing to become the top remote surveillance company in Texas, USA then all over the USA by satiating its customer's desire and mitigating their worry over the security concerns for their properties.

Values

Our customers' satisfaction with security is doubtlessly ensured by our teams of experts who act as the core of GuardVision Monitoring BD. We all are treated in a way that empowers us to be productive in decision-making, thinking well-being, and success of each other. And, at the end of the day, that leads us to provide the best support for our customers firming their reliance and relationship with us.

What do we actually do?

Our action starts just after GuardVision completes the camera setup at the customer's end in accordance with their needs. GuardVision provides the security camera setup to distinctive sites which are as follows:

- Construction Sites
- Car Dealerships' sites
- Parking lots
- Warehouses
- New Home Developments
- Storage Facilities
- Chemical & Equipment Sites
- Drill & Equipment Sites
- Ship & Boat Yards
- Machine Shops
- Manufacturing Companies

Security camera monitoring systems that GuardVision uses to deploy are:

- Pole-mounted Camera Systems
- Mobile Trailer Security Camera Systems
- Solar Security Camera Systems
- Wireless Box Video Surveillance Unit
- Permanent Surveillance Units

When we get the confirmation that the completion setup is done, we add the specific client on our server, and on the due date the client's unit begins to monitor. We use different software systems, namely **VMS (Video Monitoring System)** implemented at the client end, **Dispatch Server** for accumulating our clients and distributing those to individual **CV2 (Center V2)**, **VSM (Vital Sign Monitor)** for confirmation of client's activeness, in the process of surveillance which are proactively updated by our software engineers. We basically monitor our clients' property remotely and keep the property secured from any kind of stealing attempt, vandalism, intrusion, or any unwanted acts mentioned by our precious clients. As per customers' demand, we maintain different time frame slots for monitoring, however, we keep functional 24/7. Our teams are altered after their tenure of duty, and taken over the charge by another team while putting no pause to the surveillance. If our teams get a trace of any unwanted activities at any unit during the monitoring hours, they immediately notify the client about it by



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generating an incident report using **Airtable** and taking proper actions like alarming siren, and calling out the Police to prevent those activities. We also perform investigations against any incident in accordance with the client's given info which helps them to take any kind of legal action against the miscreants.

Our Customers' feedback

I'm grateful for you and your whole team. I will make sure to send plenty to share with everyone. Just wanted to express the compliment of thanks for you my friend. You and your team always see all activities on our facilities and it does not go unnoticed. 🙏

Sean Sneathern, Eagle National Steel Ltd.

Thank you for keeping a sharp lookout on my property. I really appreciate you.

Julius Taylor, Taylor Marine Construction Inc.

OK, I don't want to cause problems, I have had other security camera companies in the past. You guys are exemplary and on your game! I do sincerely appreciate you guys watching it the way you do! Your service is exceptional!

Carlton Moore, Engen Contracting

Thank you guys, you are doing an amazing job!

Juan Ramirez, Crossland Construction Company



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Y'all do a great job you may not know this, but you replaced another company that was doing something similar for us before. You do such a good job. It's so appreciated.

Taylor Reedy, Security Public Storage