

FLEXIBLE
VIRTUAL
ASSISTANT
& BPO SERVICE!

Digifea has attained a spectacular global reputation by helping thousands of professionals since its inception. By providing uncompromised quality services with outstanding customer feedback, Digifea has made itself one of the best Digital Marketing and BPO companies in the global industry.

Who We Are?

We are a global outsourcing firm dedicated 24/7 to providing back-end services. Back in 2011, with the aim of serving quality services, Digifea initiated its never-ending journey as a digital service-providing company. And it's continuing with an impressive satisfaction rate with our robust and skilled management.

Unlike other existences of digital service-providing companies in the industry, we have made the difference by establishing our diversified services that act as the whole package to thrive your business. To bring and enhance the exponential growth in your business graph, we are here to reduce your workload without compromising the good results.

You established your business, and we'll polish it with technological intelligence!

Depending on your business needs, we are here to provide 360° support to bring massive results by utilizing our vast experience.





Why Choose Us

In several aspects, we have made our uniqueness in the industry. Besides providing result-oriented business, we offer our friendly customer support to provide customized solutions for your business.

We provide only the services that your company needs!

Digifea is your one-stop solution where all the experienced professionals are ready to attain your business success on your behalf!

01 We have been in the industry for 11+ years!

Back in 2011, we initiated our journey with a few numbers of team members. Now we have almost (x number) team members who are experienced in finding out the bottleneck in your business and solve to get you back the seamless pace.

02 Cutting Edge Technology for Productivity Improvement

To retain our service quality and maintain the task submission deadline, we provide our team with premium tools that help to improve their productivity. And at the same time, we manually crosscheck every phase of our client's projects before submission and maintain almost 99.99% accuracy.

03 Dedicated QA Team to Ensure Quality Service

Our dedicated QA team diagnoses each soft product we produce before giving it to your hand. When the finished version can satisfy us, we allow the product to be delivered. Even our QA team constantly monitors our customer satisfaction rate and their feedback to retain the quality of services we provide.

04 We Provide Affordable Prices

Before setting our price tags on every service, we analyzed our competitors in the industry. And then, we made the decision to set the appropriate prices considering the level of value we provide. And that gained our courage to brag, at affordable price ranges, you'll get result-oriented service from us with quality.

05 Customized Services to Enhance Growth

Depending on your business type, Digifea always encourages you to consult with our experts and let them diagnose the issues that sluggish your business growth. After diagnosing and detecting the issues, we can provide customized solutions that eliminate all the bottlenecks!

06 24/7/365 Active Customer Support Team!

Our dedicated customer support team is always active in answering your queries. No matter what silly issues your business is facing, let our expert team know without hesitation so that they can provide you with valuable advice ASAP.



Our Management

We have developed our robust management team that leads the whole Digifea to the right direction. The CEO of this company initiated the journey with one co-founder back in 2011, and since 2018 they have been continuing the journey with 5 more co-founders. Their cooperative wise steps in every business decision are the main secret behind the boost in their exponentially growing graph

Our efficient managerial body is our core strength to serve better!

Digifea is not always concerned about its business growth. For the betterment of their service, they believe in encouraging the employees by providing the necessary resources to enhance their skill set



We have developed our team with skilled professionals!

For each service, we have dedicated departments with true professionals. And to serve the increasing demands, we are constantly expanding our team with new professionals.



We are here to eliminate your business struggle!

Our diversified list of services is always ready to serve your business. Whatever your business struggle is, we are the one-stop solution for you!





Our Success Rate in Brief

Since the inception of Digifea, the company has **served thousands of clients** around the globe. We initiated our journey as a digital service-providing company with limited services. But now we have enlarged our offerings by introducing diversified services such as virtual assistant service, digital marketing, graphic designing, etc., that your business always needs.

We offer our result-oriented services with 99.99% accuracy!

Digifea has shown its nailing attitude by attaining an excellent customer satisfaction rate with its services. And still, they are at the same pace to help your business to grow!



95% Success Rate in VA Service!

Since Digifea's inception, we have been providing necessary training to our VA team to enhance their skill set.



90% Success Rate in Digital Marketing!

Our creative digital marketing team has the ability to convert your visitors into your clients. Their improvised marketing skills have made our many clients immensely satisfied.



89% Success Rate in Telemarketing (BPO)!

During the 11+ years of our journey, we served Telemarketing service for thousands of clients and maintained this rate with excellent customer feedback.

- We constantly take your customer feedback, and depending on that, we strictly monitor our service quality. We are always set to provide our best outcome until you're entirely satisfied.

- Every month, we arrange a team meetup to discuss our sectors of improvement. After finding out our lackings, we put our entire focus to work on that for the betterment of our services.

- We have created a skilled and professional customer support team who can assist you with rightly and precisely answering your required query. And we also take feedback regarding our customer care service from you.

- We trained every professional in a practical manner (not theoretical). And we are continuing this pace so that each professional can assist you with result oriented services that will help in thriving your business.



Services We Provide

Digifea is always focused only on clients' needs. We believe in delivering you the best possible advanced services that help to boost your business growth. To retain our quality, we constantly keep ourselves updated with the recent changes in the industry.

We provide consistent training to our young talents!

We have developed our team with many young talents with substantial knowledge in providing quality service. And our consistent training helps to sharpen their skills even more!



Virtual Assistant Service

To help you run your daily operations, Digifea offers Virtual Assistant services. This service includes Personal Assistant, Data Entry VA, Real Estate VA, etc.



Telemarketing

To enhance the sales growth in your business, we have developed a skilled team with telemarketing expertise. With their substantial communication skills they are always ready to serve.



Search Engine Optimization (SEO)

We have a dedicated SEO expert team who are always updated regarding the recent changes on the search engine algorithms like Google, Bing, etc.



Graphics Design

Our creative design team is skilled at advanced designing with world-class tools like Adobe Photoshop, Adobe Illustrator, Canva, Procreate, etc.



Social Media Management

Our professionals hold substantial knowledge to handle your social media channels such as Facebook, Instagram, Pinterest, etc. on your behalf! As per your requirement, they will manage your online presence.



Website Design & Development,

We have experienced web programmers who can develop your site from scratch with a fresh, SEO-friendly coding structure. They can assist you with providing Web Design, Web Development, UI/UX Design, Website Redesign, etc., services.



**We offer multiple revisions
for every service
you take!**

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No matter what services you take from us, we are always open to hearing from you again after you take our service. If you need any customization in our services, we'll be happy to do that to retain our praise-worthy customer satisfaction

**Enjoy free consultancy
before any service you
take!**

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Depending on your need, we are always open to discussing and providing the necessary guidance that your business needs to boost its growth curve. And during this consultation, we don't charge a single penny!

Our Future Plan

During the past 11 years, Digifea has made so many satisfied clients around the globe. This tremendous success has gained courage in us to push the boundary!

We want to make our company the one-stop solution for diagnosing every business's problem and bringing solutions to boost exponential growth.

In the next several years, we want to make our services even more unique, precise, and easily applicable so that every business owner can apply these to their businesses at affordable prices. We'll enlarge our resource team to provide more sophisticated customer services that will allow our precious clients to break down business problems and get the appropriate solutions.



Our Achievements

(Needs Customization)
We have served thousands of clients around the globe, and the number is exponentially growing. With a great customer satisfaction rate



Our Mission

To offer utmost quality services at the lowest possible cost

To make a gigantic team by 2025 to offer our services with enhanced efficiency.



Our Vision

To be one of the best business solution providers in the world

To make us the one-stop solution center for each business person or entrepreneur



We believe in quality over quantity. With keeping these words in mind, we're growing slowly but exponentially to build our roots stronger than before. When you take any or multiple services from us, we can promise to let you enjoy the following conveniences.



Depending on your official workload, we are determined and able to handle all the tasks mentioned in our service with our skilled workforce.



We have provided strict instructions to deliver your tasks within the deadline we promise. Since our inception, each of our professionals has been maintaining that and will be for sure!



We always welcome our clients to give feedback on each service we provide. Then we analyze their feedback and revise our service (if necessary). And depending on all of these, we constantly work to improve our services further.



OUR COMMITMENT!

Digifea was, is, and will always be uncompromised to retain its quality services. Throughout the 11+ years of our journey, we have served thousands of clients around the globe with an impressive customer satisfaction rate. And we want to serve you too! Our expert teams for each service are active 24/7/365 to deliver you the best with their extensive knowledge and experience until you are satisfied!

The dedicated members of our agency is active
24/7/365 to answer all your queries.
Contact us ASAP regarding anything about our services!