

getting to know US

Cloudbina Web Services Profile 2023

www.cloudbina.com

Discover Cloudbina Web Services, the company which strives to create the firm of the future. We believe that bringing together people, technology and business is the way forward. Every day we power sustainable progress for our clients and partners, the wider community and ourselves. It is our unique approach as business technologists that make this possible.



COMPANY BACKGROUND:

Cloudbina Web Services is an IT company established in the year 2023 in Dhaka, Bangladesh. We are offering Domain Name Registration, Web Hosting, Dedicated Server, Server Management, Cloud Servers, Web Securities, Cyber Securities, Cloud Backup, IT Service and Support and IT consultancy to a wide range of professional businesses all over the world. We have extensive experience of working with clients in many different sectors and our team of dedicated analysts can provide customized solutions specifically to suit your business needs.

We take pride in our dedicated and committed customer support professionals.

LOCATION:

Registered Office:

House#27/1/B, Road#03, Shyamoli, Dhaka - 1207

Corporate Office:

House#27/1/B, Road#03, Shyamoli, Dhaka - 1207

Quick Contact:

Phones: +88 09612 101010, +88 01619 474927 , +88 01883 855555

E-mail: support@cloudbina.com

Web site: www.cloudbina.com

TYPE OF COMPANY/LEGAL STATUS AND OWNERSHIP STRUCTURE:

Sole Proprietorship Company.

YEAR OF ESTABLISHMENT: 2023



We are expert on managed and unmanaged dedicated and cloud server provider from multi-location datacenters.

DOMAIN REGISTRATION:

- ❖ Domain Name Registration



WEB HOSTING SOLUTIONS:

- ❖ Web Hosting, Cloud Hosting.
- ❖ Dedicated Servers, Cloud Servers, VPS.
- ❖ Reseller Web Hosting.
- ❖ CDN, Google Cloud Hosting, Huawei Cloud Hosting
- ❖ Google Workspace

Securities Solutions:

- ❖ Cloud Backup
- ❖ DDoS Protection, WAF and Firewall systems.
- ❖ SSL Certificates.



OTHER SERVICES:

- ❖ Managed server support
- ❖ IT Consultancy.



We do not keep you waiting! Our support agents are available 24/7 for Phone, Email, Chat or Ticketing support.

Inbound Support:

- ❖ Customer Support.
- ❖ Technical Help Desk.
- ❖ Inquiry Handling.
- ❖ Call Answering.
- ❖ Product Information Request.

Web Enabled Support:

- ❖ Order Taking.
- ❖ Billing Queries.
- ❖ Email Support.
- ❖ Chat Support.

Market Research:

- ❖ Customer Surveys.
- ❖ Data Collection.
- ❖ Customer Opinion Polls.

Product Promotion Support:

- ❖ Viral marketing.
- ❖ Telemarketing.
- ❖ Digital marketing





We have multiple teams to ensure quality work via multitasking. Our senior team member's details are as follows:



Imran Hossen
Managing Director



Md. Abu Sufian
Senior Manager



Shah Zahidur Rahman
Head, Business Strategy and Development



Shahad Hossain
Admin



OUR INFRASTRUCTURE AND RESOURCES:

Office Space	1800 SFT
Internet Connectivity	20 Mbps dedicated internet connectivity
LAN	All Desktop, Laptop, Server and Printer are Connected through LAN
Desktop Computers	6 PCs
Laptop Computers	2 PCs
Platform	Windows and Linux
Conference or Meeting Room	1
Power Back Up	UPS, IPS & Generator Power Back up
Environment	Silent, Clean Working Environment
Member	16



Worldwide Affiliation



HUAWEI CLOUD



We have worldwide partnership affiliation with most renowned organization of web and cloud industry. All the services that need to run a web site are now in under one roof. You needn't to go elsewhere to get services for your valuable website.