



Company Overview

TulipTech is a global IT company founded in 2011 and headquartered in Leicester, UK. The company provides a wide range of IT services including IT infrastructure, networking, DevOps, IT support, cybersecurity, cloud migration, business intelligence, web & app development, and media streaming platforms.

TulipTech has clients all over the world, including the UK, the US, Dubai, India, and Bangladesh. The company's focus on IT human resource development has led to the establishment of its regional offices in Bangladesh and India, where it trains young IT graduates to meet global work requirements and sponsors talented individuals for skilled migration to the UK.

TulipTech is committed to delivering high-quality and innovative solutions to its clients, and is constantly evolving to keep up with the changing trends in the IT industry.

Our Services

The services offered by TulipTech are designed to cater to a wide range of IT needs. In this section, we will briefly describe each service offered by TulipTech.

IT infrastructure - This involves designing, implementing, and managing the hardware, software, networks, and facilities required for an organisation's IT operations.

Networking - This involves designing and implementing secure and efficient networks that enable communication and collaboration between devices and users.

DevOps - This involves combining software development and IT operations to improve the speed and quality of software delivery while maintaining reliability and security.

IT support - This involves providing technical assistance and troubleshooting for IT-related issues.

Cybersecurity - This involves protecting computer systems and networks from theft, damage, or unauthorised access by implementing security measures and protocols.

Cloud migration - This involves moving an organisation's IT infrastructure and applications to a cloud-based platform, which offers greater scalability, flexibility, and cost-effectiveness.

Business intelligence - This involves collecting, analysing, and presenting data to help organizations make informed business decisions.

Web & app development - This involves creating and maintaining websites and applications that meet the specific needs and requirements of an organisation.

Media streaming platforms - This involves designing, developing, and implementing media streaming solutions for organisations that require audio and video content delivery.

IT project management - This involves planning, organising, and managing resources to ensure the successful completion of IT projects within budget, scope, and time constraints.



Company Infrastructure

Hardware

- **Total Servers (Globally):** 3 Huawei Servers and 13 Dell Servers
- **Total Desktops (Globally):** 7
- **Total Laptops (Globally):** 25
- **Additional Monitor (Globally):** 19

Software

- **Productivity Suite(s):** Microsoft 365, Google Workspace
- **Accounting Software:** QuickBooks
- **Customer Relationship Management (CRM) Software:** HubSpot
- **Project Management Tools:** Jira, Monday, Clickup
- **Customer Support / Helpdesk:** Freshdesk
- **Monitoring Software:** Grafana, Kuma and Nagios

Networking

- **Total Switches (Globally):** 2 Huawei Core & Multiple Cisco switches
- **Total Routers (Globally):** We use Fortinet Firewalls Feature for Routing
- **Total Firewalls (Globally):** 4 Fortinet Firewalls
- **Total Load Balancers (Globally):** 2 F5 Big IP Load Balancer Devices and Multiple AWS Load Balancers.

Storage

- **Total Local Disks (Globally):** AWS S3, Synology Devices, Servers Disks
- **Total Network-Attached Storage (NAS):** Synology Storage Devices

Cloud Services

- **Cloud storage:** AWS S3
- **Cloud-based Applications:** Monitoring, Status, CICD, all JWP Applications are cloud based and running on AWS.
- **Software as a Service (SaaS) solutions:** Care4UK

Security

- **Antivirus Software:** Symantec Endpoint Protection (SEP)
- **Intrusion Detection Systems (IDS):** Vijilan and Fortinet Firewalls
- **Access Controls:** Microsoft Active Directory and Domain Controllers
- **IT security platform:** Fortinet Firewalls

Disaster Recovery

- **Backup Software:** Proxmox Built Backup Feature, Windows Backup, Iperius, Synology Hyper Backup, Rsync.
- **Backup Storage:** Internal Server Storage, Synology Storage Devices and AWS S3.
- **Disaster Recovery Sites:** AWS



Company Products & Service Brands

In this section we will describe some of the in-house products and services developed and offered by TulipTech.

SaaS

CareApp: a software is designed by TulipTech Ltd. to simplify and improve the management of recruitment processes, HR, care management, and shift management. With CareApps, care homes in the UK can easily manage their entire workforce and ensure that their care home runs smoothly and efficiently.

Live Chat Support

NoBotChat: NoBotChat is a real-time, fully managed live chat support service designed to help businesses of all sizes increase their customer satisfaction and improve their conversion rates. With NoBotChat, businesses can provide their customers with instant support and assistance through live chat, delivered by a team of experienced and professional human agents who are available 24/7.

Lead Generation

Local New Business: Local New Business is a platform that provides access to a database of newly founded businesses and their contact information, making it easier for businesses to generate leads and connect with potential clients. The platform offers affordable marketing solutions, including direct mail campaigns and email marketing, to help businesses attract and convert new customers.

Our Clients

WTV	BT Sport	ADL Live
GAVI	Holland & Barrett	JW Player
UNICEF	Coventry Building Society	Ceeblue
HSBC	Intrado	Game in Frame
Honda	Langdale	TTEC
Nestle	Riekes Equipment	Golden Media Group



Human Resources



MASUM SHAMJAD
CEO
UK

