



ServiPro Solutions Ltd.

Company Profile



ServiPro Solutions Ltd.

Green Valley, 173, Green Road, Dhanmondi, Dhaka – 1205

Phone: +8801672855194

Email: info@serviprobd.com

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Thank you for your interest in **SERVIPRO**

The information contained in this packet provides you with a brief introduction to who we are, what we do, and how **SERVIPRO** can be of value to your business. To accomplish this, we present an overview of our services, highlighting our capabilities and offering some brief examples of our experience. **The content is broken down as follows:**

- A. Introduction**
- B. Company Information (At a Glance)**
- C. Corporate Overview**
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Because every client's project poses its own set of unique challenges, it is impossible to compose one document that completely addresses everyone's specific needs. What we have attempted to do in the following pages is simply providing a glimpse into some of our capabilities. **SERVIPRO Solutions** is a fully customized services firm. As such, it's our business to quickly adapt to meet our clients' diverse needs... and we have a proven track record of doing just that. We are always interested in exploring new projects, so if you're interested in discussing your particular development challenges with us, please contact us at: info@serviprobd.com.

We're confident that our staff of experienced professionals can be a valuable addition to your team.

Sincerely,

Imran Mohammad Anik
Managing Director
ServiPro Solutions Ltd.



INTRODUCTION

ServiPro Solutions is a Business Process Outsourcing (BPO) and IT Solutions providing company specializing in offshore Real Estate Management and other IT-Enabled services. We offer premier technical solution to businesses for seamless business operations by eliminating all the hurdles and maximizing the usage of resources.

In a fast-paced world, your business should have all the necessary armors leveraging technology that will make it adaptable, progressive and bring the best potential outcome.





COMPANY INFORMATION (AT A GLANCE)

COMPANY NAME:	SERVIPRO SOLUTIONS LTD.
BUSINESS TYPE:	IT, ITES, Outsourcing, BPO Services, Remote Services, Digital Marketing, Web-enabled Services, Rental Services, Hire Services, e-Commerce, e-Shop, e-Business, IoT, UX Design, Online Shop, e-Payment, e-Pay, Payment Getaway Service, marketing agency, e-Marketing and Consultancy related facilities.
REGISTERED ADDRESS:	(Green Valley) 173, Green Road, Dhanmondi, Dhaka – 1205
YEAR OF ESTABLISHMENT:	2022
WORKING EXPERIENCE (NO OF YEAR):	01
TRADER LICENSE NUMBER:	TRAD/DSCC/024235/2022 (Dhaka South City Corporation)
CERTIFICATE OF INCORPORATION:	C-179882/2022
COUNTRY OF REGISTRATION:	Bangladesh
TIN:	233826820901
VAT:	--
TELEPHONE:	+88 09 638068495
MOBILE:	+88 01672 855194
E-MAIL:	info@serviprobd.com, serviprobd@gmail.com
WEBSITE:	Https:// www.serviprobd.com
BANKING RELATION:	The City Bank Limited
ACCOUNT NO.:	1253528873001
OFFICE SPACE:	2250 sqft.



CORPORATE OVERVIEW

Who We Are... SERVIPRO is a customized IT Solution service firm located in Dhaka, Bangladesh. We have extensive experience in many diverse areas of data management. Our experienced staff of professionals has worked with a wide array of platforms, languages, and tools in the course of our various projects.

SERVIPRO aims to become one of the leading IT Solution companies in Bangladesh. We routinely access global skilled resources and leading-edge technology that is essential in creating a strong foundation of success for large-scale projects. We feel proud to represent Bangladesh at the forefront of biometrics and information technology.

What We do... Quite simply: We work with data. We analyze, process and create data visualizations for our clients to make their lives easier. The data is provided by both vendors and clients which comes digitally as well as through communication through our call center services which is then worked on by our data analysts, client managers and vendor managers.

Our ability to work with data is only the beginning of our capabilities. Being a customization-based firm, SERVIPRO is planning to provide our clients a variety of services. **A few of the services SERVIPRO is already providing and planning to work on in the future are:**

- BPO (Business Process Outsourcing)
- DATA ANALYTICS
- SOFTWARE SOLUTION
- WEB DEVELOPMENT
- MOBILE APP DEVELOPMENT
- IT CONSULTATION
- UI/UX DESIGN
- QA TESTING

SERVIPRO's services are available on both a fixed and variable cost basis.

Partnerships... Our goal at SERVIPRO is to become our client's first choice for IT solutions services. To accomplish this, we strive to exceed our client's expectations. SERVIPRO clients cannot simply be satisfied with the job we do... they must be impressed. In this manner, SERVIPRO strives to build lasting partnerships and to ensure client satisfaction. It is upon this foundation that our clients are confident in returning for future development needs.



Experience... Providing quality IT solution services begins with experience and ends with dedication. SERVIPRO's professionals have years of experience in the field of data related projects. It is this experience, along with our dedication to providing clients the best quality service possible, which sets SERVIPRO apart from other firms.

Track Record... SERVIPRO has a proven track record of providing high quality project management services. Our experience is broad and spans the complete data development cycle.

WE PROVIDE THE FASTEST SERVICE

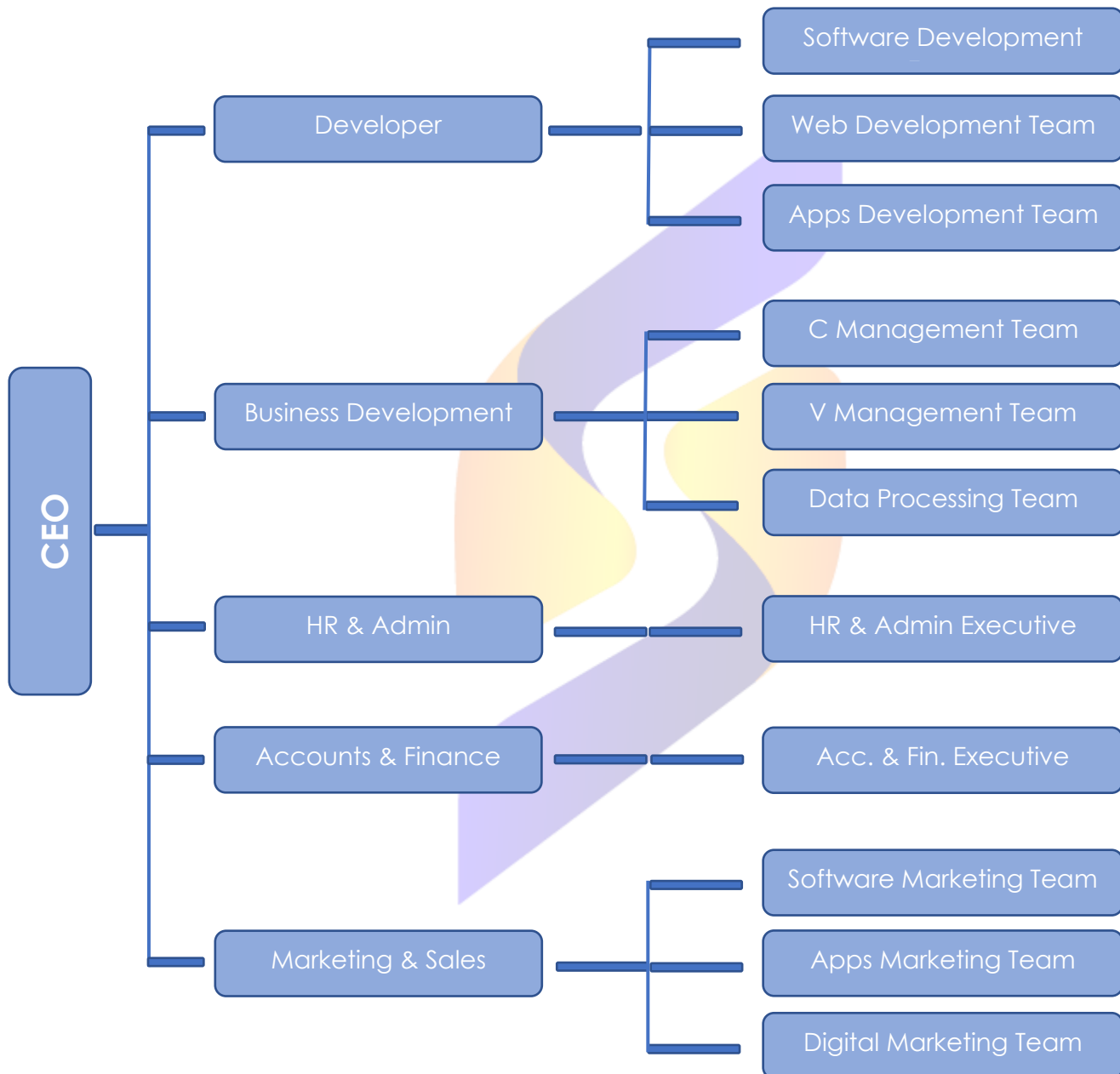
To become data-driven enterprises, organizations need modern foundational capabilities to store, access, consume, and visualize data. These capabilities act as the bedrock on which new operating models can be built so businesses can compete aggressively, improve performance and accelerate time to value. We have set up our infrastructure accordingly and have dedicated teams looking after all these sectors.





COMPANY ORGANOGRAM

SERVIPRO SOLUTIONS LTD.





ABOUT SERVIPro

SERVIPRO SOLUTIONS Ltd. started its life in Data Analysis, Data Management and Business Processing Outsourcing in 2021-2022. We have highly satisfied customers in USA. We have highly skilled Solution Architect, System Analyst, Data Analyst, Web Developer, Communication Specialists, Database Administrator, System Administrator working in different platforms.

MISSION & VISION

Our Mission is to achieve the reputation of a quality, high standard & reliable solution & service provider Company in the ICT industry.

OUR KEYS FOR DEVELOPMENT:

- ☐ Desire for Excellence
- ☐ Trust and confidence build-up
- ☐ Innovation
- ☐ Transparency
- ☐ Teamwork

WE BELIEVE IN

- ☐ Motivation
- ☐ Collective responsibility and leadership
- ☐ Professionalism
- ☐ Commitment
- ☐ Adding values to our client needs

QUALITY POLICY

SERVIPRO SOLUTIONS Ltd. clearly recognizes the fact that quality is a highly competitive necessity in the global market today. Hence it has instituted stringent standards in producing and delivering data solutions to its clients. It has a well-defined and documented Quality policy. All processes in the company must follow the quality policy.



CUSTOMER RELATIONSHIPS

We have established ourselves by providing ultimate solutions to our customers for their complex business and maintained long term relationships. Quality work is the basis to get more and more business from existing customers and we build and maintain relationships with our customers. Customer Satisfaction continues to be of utmost importance to us as do Consistent Quality, Constant Innovation, Technology Enhancement, Process Improvement and Customer Orientation. We have developed our core competence and aligning objectives at all levels so as to realize synergy in operations. It is our collaborative approach, creative input, and emphasis on economical solutions that has allowed us to develop an impressive and diverse client list.

OUR APPROACH

- FOCUS ON THE CUSTOMER – YOUR NEEDS. YOUR AGENDA.
- OUR PEOPLE – WE CARE ABOUT EACH RELATIONSHIP.
- TECHNOLOGY EXPERTISE – ADVANCED KNOWLEDGE & EXPERIENCE.
- OPERATIONAL EXCELLENCE – RESPONSIVE COMMUNICATION, CO-SOURCING.
- MARKET EXPERTISE – SECTORS INCLUDING ASBESTOS MANAGEMENT, EDUCATION.





EMPLOYEE STRENGTH

DEPARTMENT NAME	NUMBER OF PERSON
Business Development	8
Developer	4
HR & Admin	2
Accounts & Finance	1
Marketing & Sales	3
Total:	18

INFRASTRUCTURE

The company has 20+ computers to their employee and high speed data communication and backup service.

Carpet Area: 2250 Square Feet space in one floor. Adequate operation area with full security.

Equipment: Ability to increase computers and infrastructure up to three times upon requirements. Backup power supply. Scanner. Printers. Photocopier.

Communication: Wireless Broadband line for high-speed communication, wireless routers, video conference facilities.

Manpower: High skill technical and administrative team with proven professional and academic track records.



CLIENT'S LIST

SERVIPRO provides solutions for many of the most prestigious organizations, banks and financial institutions in USA directly and indirectly.

EXPERIENCE

Dynamic...As a custom data centric firm, SERVIPRO has amassed an impressive resume of projects. It's the custom nature of our development projects that has enabled SERVIPRO to acquire vast experience in many diverse areas of IT solution services. Our experience, in conjunction with our quality personnel, enables SERVIPRO to be dynamic enough to tackle almost any IT solution services.

SERVIPRO has a proud history of utilizing experience to provide their clients with the best services possible. This difficult task is accomplished by applying experienced personnel to every project. SERVIPRO was founded on the principle of gathering an elite group of professionals, and leveraging their collective abilities. Naturally, each of these "producers" bring their own particular specialization and experience to the table. Once they join the SERVIPRO team, we cross-train our consultants to diversify and increase their overall skills. The result for our clients, is a group of individuals that can genuinely contribute and have a positive impact on development projects.



OUR OFFERINGS

ServiPro Solutions equips businesses with platforms that offer next-gen capabilities to manage, govern, and distribute data in real-time. We offer BPO, Data Analytics, Web Development and IT Consultation for now. We are planning to offer Software Solution, App Development, UI/UX Design and QA testing in the near future. Armed with this foundational technology landscape, you can achieve frictionless product delivery and agile environments to test new business ideas.

- **BPO (Business Process Outsourcing)**

Business Process Outsourcing is the practice of contracting a specific work process or processes to an external service provider.

- **DATA ANALYTICS**

We make data exploitation tools that collect, organize and analyze business data to facilitate effective business decision-making for management, operations and planning.

- **SOFTWARE SOLUTION**

We are planning to design cloud based or hybrid customized software solutions prioritizing data security and easy management. We will enable business to be tech-ready for the future.

- **WEB DEVELOPMENT**

We carry more than just good coding skills. Our experience makes us stand out from other web development.

- **MOBILE APP DEVELOPMENT**

Mobile based applications (Android/IOS) are the new trend for reaching customers for various services. We are planning to build high performing and interactive application that will keep up with your business standards.

- **IT CONSULTATION**

Businesses will never fail to realize their basic IT infrastructural needs and IT security solutions. Our consultant team designs the best feasible solution for every business regardless of size.

- **UI/UX DESIGN**

In the near future, we will build the product you need on time with an experienced team that uses a clear and effective design process.

- **QA TESTING**

Turn to our experts to perform comprehensive, multi-stage testing and the customers will be able to audit their software soon. We are currently working on it.



CUSTOMER AND TECHNICAL SUPPORT:

We provide technical and customer support for all of our own IT solution products and services.

CONCLUSION:

Great workplaces empower employees and influence greatness. They make people feel connected and inspired. They are places employees want to engage *with*—not places where engagement is forced upon them. We ensure that environment and that makes all the difference, which leads us to be the safe hand for your IT concern.

CONTACT US

SERVIPRO SOLUTIONS LTD.

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Website: www.serviprobd.com

Facebook: <https://www.facebook.com/profile.php?id=100083773815277>

Instagram: https://www.instagram.com/servipro_bd/

LinkedIn: www.linkedin.com/in/servipro-solutions-ltd