

DOLPHIN IT SOLUTIONS



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1. Introduction

Dolphin IT Solution provides one stop automated solution for your trade and industry. Depending on the size and field of your organization, we have different products and services to meet your requirements. We provide the optimum and customized solutions made for your organization.

Dolphin IT Solution began its business operation as and It solutions providing company in January 2022.

Dolphin IT Solution is focusing exclusively in high quality training provide and implementation of services. We are advancing on a tremendous pace and with involvement of skilled and experienced people working in the organization. Dolphin IT Solutions is currently doing business in Corporate, and in the local market Sector.



2. Working Partner

The company has been run by a group of professionals having vivid experience and wide exposure in Information Technology. People involved here are young qualified business graduates and qualified engineers from the renowned universities across the globe.

The resource personnel working in the company have been consistently providing reliable support services and consultancy to a wide variety of corporate houses either in the capacity of executive or as business partner or consultant. Bottom line of the company philosophy is building a long-term business partnership with its clients where interpersonal relationship, reliability, assured quality and target oriented modern technology are the creating subject.

It is a company where professionals from both technical and functional field group together with an objective of providing appropriate business solutions. It realizes the importance of functional knowledge and its impact in developing business solutions. We constantly strive to be a leading technology firm with profound business and functional knowledge. The key to the company's success is the maintenance of a close working relationship with the clients through ensuring the best possible solutions to their needs; to establish and maintain a thorough knowledge and understanding of client's objective and help them maximize the benefits.

We want to establish ourselves as the best choice in Information Technology Services, Consultancy and Development by offering the full spectrum of services.



3. Vision

Our Vision is to achieve 100% customer satisfaction by delivering quality products and services at an affordable cost. Our forward vision is to design high impact development program and wide range of training service that produce outstanding human performance in nation specially in information technology.

4. Mission

▪ Dolphin IT Solutions mission are as follows:

- ✚ We envision in Delivering sustainable human resources for the future.
- ✚ To maintain the leading software solution provider ensuring benefit of customers, and employees
- ✚ The poorest of the society means working to change social conditions.
- ✚ Work on improving technical standards and improving timely and qualitative standards training for poverty reduction according to public and private.

Above all, the vision of our company is to provide world-class professional services to individuals and companies that increase workplace efficiency and provide financial benefits

5. Goal of Dolphin IT Solutions

The goal of the Dolphin IT Solutions to provide **different** need-based market responsive IT Support & training to the unemployed Man & **women**, **young** children and adolescent of both rural and urban areas to fulfill the local and international market demand.

Our keys for development:

- Desire for Excellence
- Trust and confidence build-up
- Innovation
- Transparency
- Teamwork

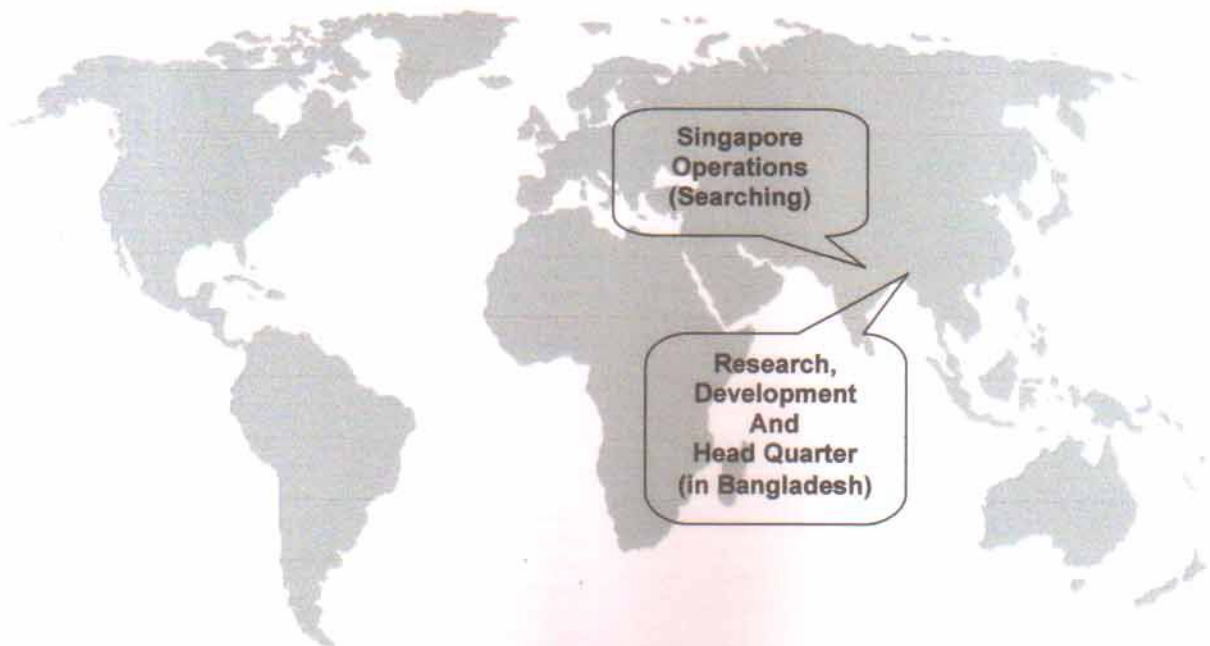


We believe in

- Motivation
- Collective responsibility and leadership
- Professionalism and ethics
- Adding values to our client needs

6. Operation in Abroad

Dolphin IT Solutions closely works for establishing business setup at Singapore market. Targeted companies are jointly involved in providing various systems and solutions to different economic sectors and are considered as one of the fastest growing and leading solution provider company.



7. Our Involvement

Consultancy

We consult for high-end technology implementation at clients' site or implementation of new technology according to the clients' requirement or upgrading, enhancing the existing facilities in the clients end with the new technology integrated with the existing one. Dolphin IT Solutions offers a full range of consulting services to help analyze your business requirements for effective implementation of solutions. Our consulting services cover:

- Strategy planning
- Assessment
- Procurement
- Re-engineering solutions
- Planning, audits, best practices etc.

Training

Dolphin IT Solution is focusing exclusively in high quality training provide and implementation of services. We are advancing on a tremendous pace and with involvement of skilled and experienced people working in the organization.

- 2d & 3d Design
- Graphic Design
- Web Developer
- Data Entry
- Business Process Outsourcing
- IT Support and Software Maintenance Services
- IT Freelancing



8. Expertise Area

Main Strength of Dolphin IT Center lies in the blend of professionals, specialized and highly focused operation. Increasing customer's awareness is the strength where it excels over its competitors. Our strength lies in our ability to blend current management practice and IT expertise into cost-effective Computer Aided Management Solutions, Products and Services. Dolphin IT Solutions understands the need for skill transfer to client personnel.

- Data conversion & data entry
- Project Management.
- IT Training
- Web based support & solution
- E-business solutions
- Development
- Infrastructure Management Solution.
- Desktop maintenance and support
- Power Solution.
- Production operations
- Project support

9. Strength & Capabilities

The development team of Dolphin IT Solutions is equipped with proper human resources specialized in different system development tasks. The key areas are;

➤ System analysis & Design

System analysis and design team combines both functional and technical analysts. We believe to develop a proper system of which functional analysis is equally important as technical analysis. Our system analysis and design team specializes in the software like Microsoft Visio, Rational Rose and Microsoft Visual Modeler.



➤ Database Management

We have database expertise ranging from ISAM or flat database systems like Microsoft Access, Visual FoxPro to robust commercial database engines like Oracle and Microsoft SQL. For web-database connectivity and cross-platform data management we also have specialized experience and expertise in My SQL database server.

➤ Web Development and Design

Our web developers and designers are skilled in development with Microsoft Front Page, Macromedia Fireworks and Dream Weaver for web site design.

➤ Programming

Our young and talented programmers have a wide range of experience in developing systems. Our programming skill involves:

➤ IT Training

Our young and talented engineer is focusing exclusively in high quality training provide and implementation of services. We are advancing on a tremendous pace and with involvement of skilled and experienced people working in the organization.

10. Training Conduction Facilities of Dolphin IT Solutions.

*Training Materials and Modules:

- ✓ **Dolphin IT Solutions** has established in own training center, Training modules, available training materials and equipment.

*Trainers:

- ✓ **Dolphin IT Solutions** has skilled personnel, who have expertise on training conducting and placement of job. They are enough experienced. All of them were received training on trainers of training (TOTs).earlier mention our infrastructure and training staffs are available in our organization. We are maintaining the ratio of Trainer and Trainees 1: 10.



11. Experience and Performance

Enrollment, Graduated & job placement:

Past experience details for the last three years:

Year	Serial No.	Name of the training program along with trades/sectors in which training was imparted	Duration of the training program	No. of trainees trained	No. of trainees Placed on job
2020	1	Data conversion & data entry	360 Hours	180	140
	2	Project Management.	360 Hours	150	125
	3	IT Training	360 Hours	160	145
	4	Computer Operation	360 Hours	220	136

Year	Serial No.	Name of the training program along with trades/sectors in which training was imparted	Duration of the training program	No. of trainees trained	No. of trainees Placed on job
2021	1	Data conversion & data entry	360 Hours	140	90
	2	Project Management.	360 Hours	125	75
	3	IT Training	360 Hours	125	102
	4	Computer Operation	360 Hours	190	136

Conclusion:

Dolphin IT Solutions is expected that on successful implementation of the skills development training. As a result in improving the quality, relevance and efficiency of the technical education of IT sectors in Bangladesh with increased employability which will help reducing poverty and improving living condition of mass people.

