



Company Profile

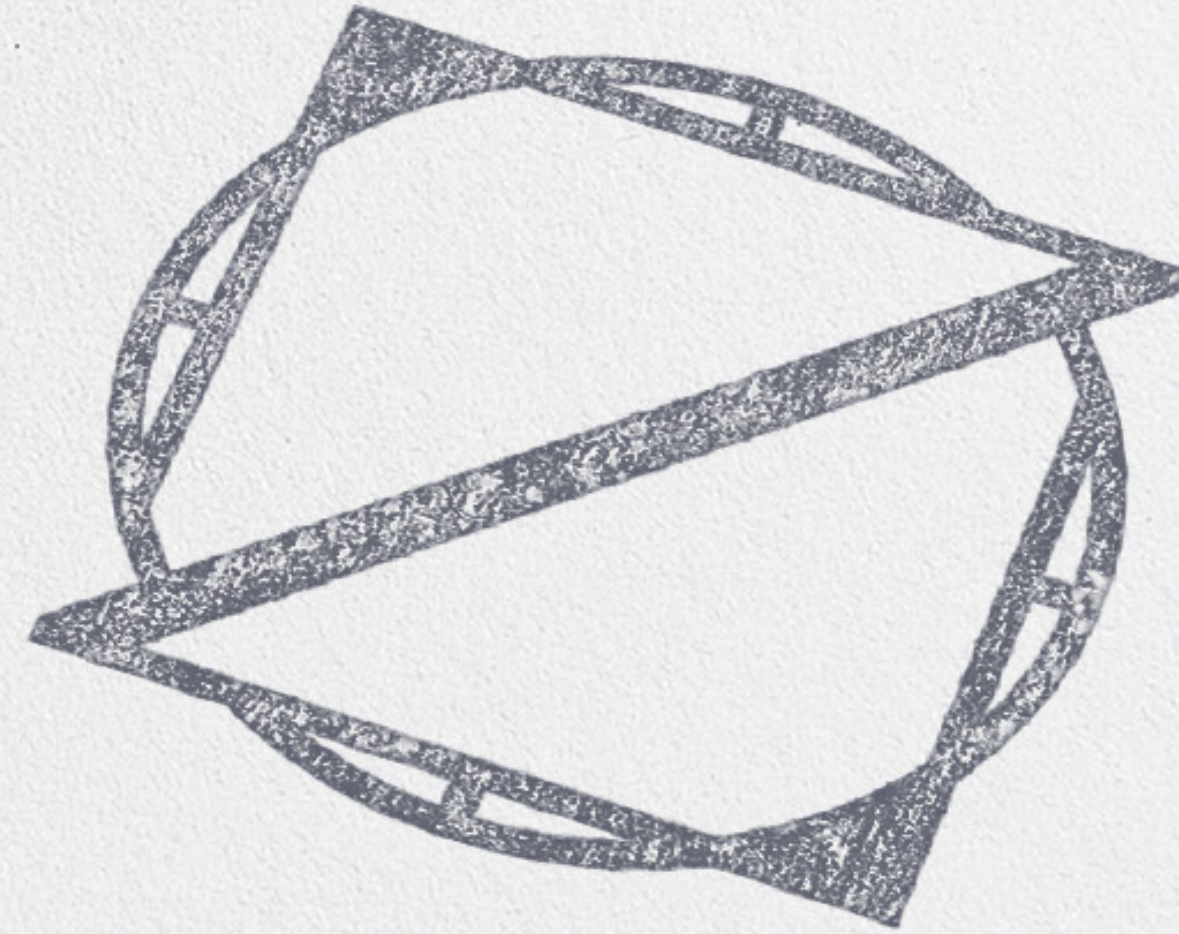
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Introduction

History

Since Zeppelin's inception we have been working with various products and services, customization of different solutions to better cater to the local needs as well as being the back-end support to Global companies. We are team of young professionals who have come together with varied experiences to form the company that promises affordable innovative solutions that are tailored to the needs of the customers. All our products and services go through rigorous Research and Development process before being introduced to the market.



Company Strategy

Vision

Our core goal is to become one of the preferred and leading tech-based companies offering products and services for the betterment of the customer's experience with the Digital World.

Our Focus

Our goal is to enrich people's lives with products and services that will greatly benefit them in their day-to-day needs. To be informative, innovative and interest people to grow.

Values

1. Keep it simple! There's no reason why individuals who wish to be involved in the Internet, need to have sophisticated technical knowledge and ability.
2. Provide the best technology available! Those who know technology or need the most from it will be suitably impressed with our high-tech equipment.
3. Make it affordable! Our packages are almost always Low-cost.
4. Complete Customer Satisfaction: we always emphasize on improved performance by consulting and responding to customers business need.
5. Reliability: We believe in honesty, integrity and self-respect.

Goals and Objective

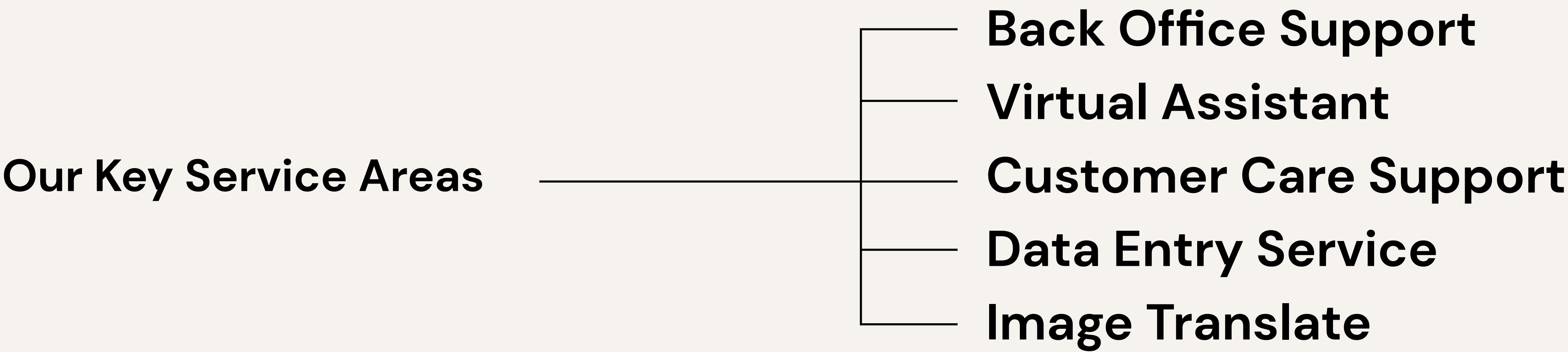
To provide innovative, world class, independent and value added Business & Telecommunications solutions through consulting and integration services that enable clients to improve performance and fulfill their Business needs. To provide secured connectivity to residential users with voice, video and data services.

About Us

Zeppelin Limited is a private limited company working with customization of different solutions. We are team of young professional who has come together with varied experience to form the company that promises affordable innovative solution that is tailored to the need to the customers. We pride in superior product and services. All our products and services go through rigorous Research and Development process before being introduced to the market. We try to be a step ahead of our competitors as in an evolving environment to be successful we believe we should have an edge. We have initially designed our company around providing



Services



Services

Back Office Support

Back office support service provides a total back office hosting solution for portfolio management, accounting and reporting, expert service data quality, client portal, expert service and business intelligence. The total back office support solve everything in one package.

We work collaboratively with you via our advanced, secure website platform to support a streamlined and highly efficient workflow. And because work is performed online, you always have real-time views of your data and financial situation. Best of all, we bundle services for a fixed monthly fee—allowing you to budget effectively and never get an unpleasant billing surprise.

Virtual assistant

We provide virtual assistant service to increase our client's productivity. A virtual assistant provides various services to entrepreneurs or businesses from a remote location. From digital marketing tasks, scheduling appointments and managing events to personal errands. You can make a virtual assistant do almost anything.

There are a host of things that virtual assistants can do, including:

- Social media management
- Managing calendars, appointments and emails
- Preparing reports
- Personal tasks like booking hotels and restaurants
- Simple digital marketing tasks
- Digital Marketing
- Inbound and outbound sales
- E-Commerce
- Web Design and Development
- Data entry and CRM management
- Bookkeeping
- Scheduling/Personal assistant
- Executive assistants

Services

Customer Care Support

We Provide quality customer care includes several different tasks. We perused customer care specialist job descriptions to the following list of core responsibilities:

- Review Customer Complaints and Take Appropriate Action
- Serve as Liaison between Management and Customer Support Team
- Document all Customer Interactions
- Create and Present Weekly Reports to Management
- Train New Call Center Employees

Our customer care specialists are capable of using:

Customer Relationship Management Software (CRM) – Software used to track all interactions between customers and call center employees, track interaction, reporting/ analysis, sales automation, and trace team performance.

Services

Data Entry Service

Are you searching for data entry outsourcing companies? The advantages of hiring the data entry firms are many like, focus on core business activities, cost reduction, risk management, data security, and several others. When you hire data entry services in the Asia, you cut the cost of employing a team for generating and maintaining the data accurately. You also save the cost of buying the resources required to conduct the tasks. Moreover, by hiring experts from a data entry company in the Bangladesh, you obtain security of the data and save it from the internet hackers. Thus, the team ensures to maintain your data and minimizes the risk of errors.

Data entry is an important activity used by virtually every company, regardless of size or industry. We back it with a very secure system with infrastructure at par with industry standards. Our high-speed Internet connections and 24-hour power back keep us well connected at all times. Our network is protected with the most efficient firewalls and our computers are secured with up-to-date antivirus software.

Services

Image Translate

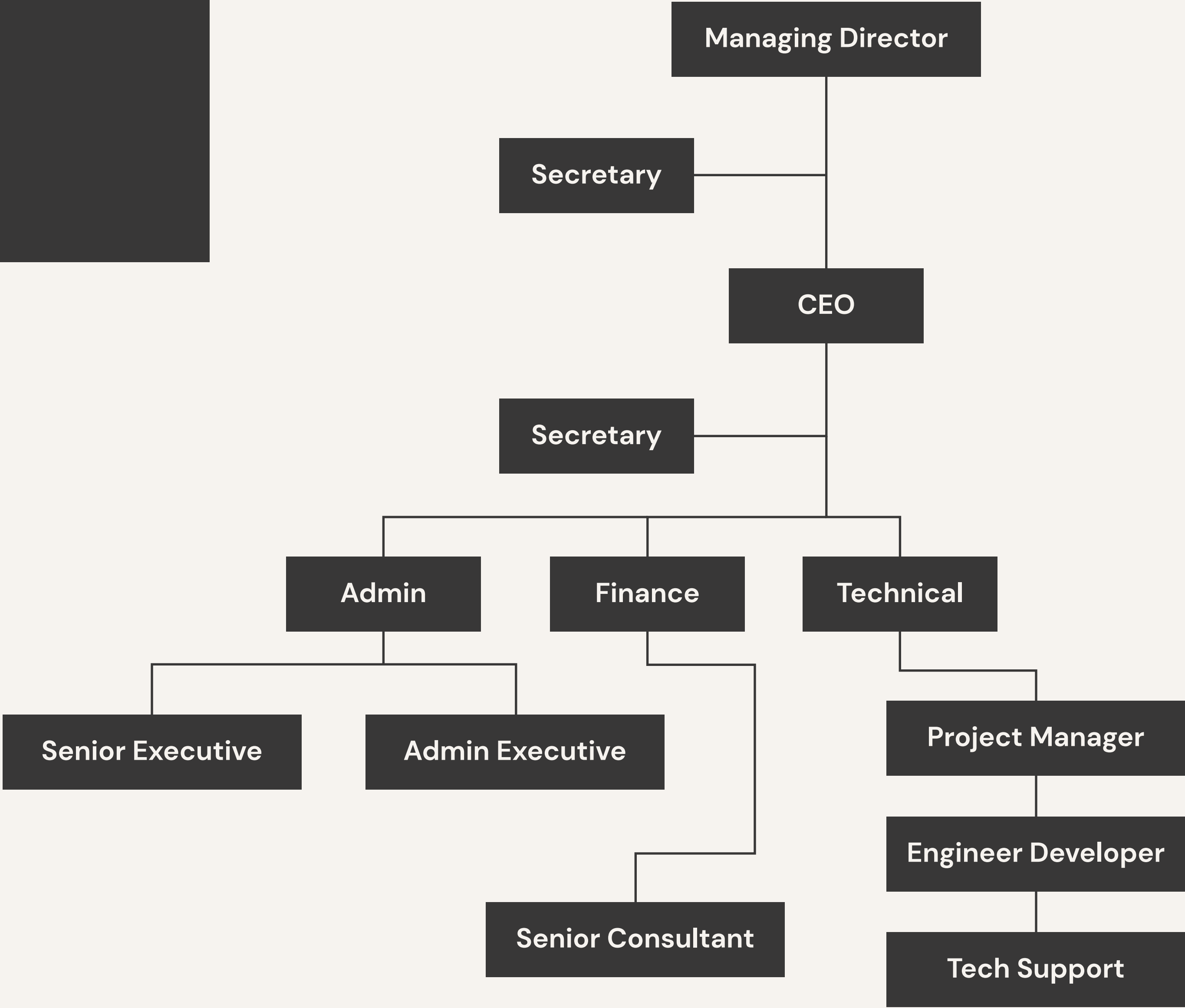
Designed to work the way you already do and integrates with your existing tools. Translate Documents, Scanned images and retain formatting. You take care of translation. Image Translate takes care of everything else. Image Translate is your ultimate tool to translate images online with high fidelity. All key components wrapped up in one neat package. Image Translates software allows you to translate image text online and recreate the image in different languages in 30 seconds.

We are one of the leading translation and conference interpretation companies based in Dhaka, Bangladesh. We provide accurate, fast and professional certified image translation services in Bangladesh and all over the world. We have a dynamic team of dedicated and highly talented young people. They possess a rich mix of experiences, skills, values, and qualifications. And this is what makes our team a formidable force in the delivery of high-quality translation projects with guarantee your satisfaction.

Management

Management Structure

The Chairman & Managing Director sits at the top on the board. The CEO reports to the Managing Director. The CEO sets up business policies based on decisions made with the technical, marketing and accounting team. Targets are met with the drive of the Marketing and Technical team and legal advisors.





CONTACT

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